BLACKBIRD FOR TRAINING

Driving Employee Engagement & Workplace Motivation

27 September – 1 October 2027
Accra (Ghana)



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Ref: 3255880_354722 **Date:** 27 September – 1 October 2027 **Location:** Accra (Ghana) **Fees:** 4200 GBP

Introduction

Employee engagement and workplace motivation are essential elements for building productive teams, improving employee satisfaction, and strengthening organizational performance. In today's competitive work environment, organizations need more than policies and procedures; they need a culture that inspires employees, supports commitment, and encourages people to contribute their best.

This 4-day course is designed to provide participants with practical strategies and tools to enhance employee engagement, improve motivation, and create a positive workplace culture. The course focuses on understanding what drives employees, how leadership influences engagement, and how organizations can design effective initiatives that improve loyalty, performance, and retention.

Participants will explore key engagement drivers, motivation techniques, recognition practices, employee feedback tools, engagement surveys, and continuous improvement methods. Through practical exercises, case discussions, and applied activities, participants will learn how to identify engagement gaps, design motivation plans, and build work environments that support long-term employee commitment.

By the end of this course, participants will be able to develop and implement practical employee engagement and motivation initiatives that improve morale, productivity, and organizational success.

Course Objectives

By the end of the Driving Employee Engagement & Workplace Motivation course, participants will be able to:

- Understand the concept of employee engagement and its impact on organizational performance.
- Identify the main drivers of motivation, commitment, satisfaction, and loyalty.
- Apply practical strategies to improve employee motivation and team morale.
- Design recognition and reward approaches that support engagement.
- Create a positive workplace culture that encourages participation and collaboration.
- Use employee feedback and engagement surveys to measure workplace satisfaction.
- Analyze engagement results and identify areas for improvement.
- Develop practical action plans to improve employee experience and reduce turnover.
- Strengthen leadership practices that support motivation and employee commitment.



Course Outlines

Day 1: Foundations of Employee Engagement and Motivation

- Understanding employee engagement and workplace motivation.
- The difference between satisfaction, motivation, commitment, and engagement.
- Why employee engagement matters for productivity and business performance.
- Key drivers of engagement: leadership, culture, communication, recognition, and growth.
- Common causes of disengagement and low motivation.
- The role of managers and leaders in influencing employee behavior.
- Benefits of employee engagement in reducing turnover and improving performance.
- Workshop: Assessing the current work environment and identifying key engagement challenges.

Day 2: Motivation Strategies and Recognition Practices

- Understanding what motivates employees in modern workplaces.
- Monetary and non-monetary motivation methods.
- Designing effective recognition and reward practices.
- Building a sense of achievement, belonging, and appreciation.
- Encouraging ownership, accountability, and initiative.
- Motivating different personality types and work styles.
- Supporting motivation during pressure, change, and uncertainty.
- Practical application: Developing a team motivation and recognition plan.

Day 3: Building a Positive and Engaging Workplace Culture

- Creating a work environment that supports engagement and collaboration.
- Leadership behaviors that improve trust and morale.
- Internal communication and its role in employee engagement.
- Employee engagement activities that support teamwork and inclusion.
- Developing policies and practices that encourage commitment.
- Strengthening employee participation and involvement.
- Managing workplace challenges that affect motivation.
- Simulation exercise: Designing engagement initiatives for a department or team.

Day 4: Measuring Engagement and Developing Improvement Plans

- Tools and methods for measuring employee engagement.
- Designing effective employee engagement surveys.
- Interpreting survey results and employee feedback.
- Identifying engagement gaps and improvement priorities.
- Building practical action plans based on survey findings.
- Monitoring progress and sustaining engagement improvements.
- Reducing turnover through continuous engagement efforts.
- Final project: Preparing a complete Employee Engagement and Workplace Motivation Plan.
- Group presentations and instructor feedback.



Why Attend This Course: Wins & Losses!

- Learn practical methods to improve employee engagement and workplace motivation.
- Understand what drives employee satisfaction, loyalty, and performance.
- Build stronger leadership practices that support team morale.
- Develop effective recognition and motivation strategies.
- Improve communication, teamwork, and workplace culture.
- Learn how to measure engagement using surveys and feedback tools.
- Identify engagement gaps and turn them into actionable improvement plans.
- Reduce turnover by creating a more supportive and motivating work environment.
- Strengthen organizational commitment and employee productivity.
- Gain practical tools that can be applied directly in HR, management, and team leadership roles.

Conclusion

The Driving Employee Engagement & Workplace Motivation course provides participants with a practical framework for improving employee motivation, strengthening engagement, and creating a more positive workplace culture.

Over four intensive days, participants will learn how to identify engagement drivers, apply motivation strategies, build recognition practices, measure employee satisfaction, and develop action plans that support long-term commitment and performance.

By combining leadership practices, workplace culture development, employee feedback, and practical motivation tools, this course helps participants create work environments where employees feel valued, motivated, and connected to organizational goals. In today's workplace, engaged employees are not only more productive; they are also more loyal, innovative, and committed to organizational success.

