BLACKBIRD FOR TRAINING

Enterprise Mastery of Digital Content Management Strategies

20 – 24 June 2027
Amman (Jordan)



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Introduction

Digital content management is a cornerstone of modern organizational success. This discipline encompasses all digital information—from documents and reports to databases, media, and marketing content.

This course equips executives, team leaders, and specialists across government and private sectors with practical knowledge to manage digital content effectively. Participants will learn how to create, organize, classify, and secure digital content, and make informed decisions about retention or disposal, following global best practices.

Through interactive lectures, practical exercises, and real-world case studies, participants will gain the skills to implement digital content management strategies that improve operational efficiency, protect sensitive data, and ensure reliable, actionable information for decision-making.

Course Objectives

By the end of this course, participants will be able to:

- Understand the fundamentals of digital content management and its lifecycle.
- Create reliable and effective digital content according to organizational standards.
- Classify and organize content for easy retrieval and usability.
- Apply digital content management systems DMS efficiently to support operations.
- Develop retention policies and determine secure disposal practices.
- Enhance information security and protect sensitive digital assets.
- Assess risks related to digital content and make informed decisions.
- Integrate global best practices into organizational content management processes.

Course Outlines

Day 1: Introduction to Digital Content Management

- Definition and importance of digital content management.
- Overview of the digital content lifecycle: from creation to disposal.
- Identifying users and stakeholders for digital content.
- Case study: analyzing existing digital content processes.
- Interactive session: challenges in current content management.
- Practical exercise: mapping the lifecycle of organizational digital content



Day 2: Creating and Organizing Digital Content

- Steps for creating standardized, high-quality digital content.
- Classifying and tagging content for efficient retrieval.
- Developing internal approval workflows for content creation.
- Workshop: designing a digital content creation model.
- Ensuring content quality through regular reviews.
- Best practices for documenting and maintaining digital information.

Day 3: Tools and Techniques for Digital Content Management

- Digital Content Management Systems DMS and key functionalities.
- Managing databases and linking content across departments.
- Advanced search and retrieval strategies in digital systems.
- Practical exercise: using DMS to create, classify, and organize content.
- Reporting and KPI tracking for digital content performance.
- Case analysis: reducing errors and enhancing efficiency.

Day 4: Security and Digital Retention

- Protecting sensitive information and digital assets.
- Access control and user permissions for secure content management.
- Policies for long-term digital content retention.
- Workshop: creating a secure content retention plan.
- Risk assessment for storage and disposal processes.
- Practical exercise: designing a sustainable digital archiving system.

Day 5: Secure Disposal and Organizational Implementation

- Differentiating between necessary and obsolete content.
- Policies and procedures for secure digital disposal.
- Implementing the full digital content lifecycle strategy.
- Capstone project: designing an integrated content management plan for your organization.
- Presenting solutions and analyzing outcomes with feedback.
- Creating a practical roadmap for sustainable digital content management.



Why Attend This Course: Wins & Losses!

- Gain comprehensive understanding of digital content management from creation to retention or disposal.
- Apply practical tools and strategies to improve organizational performance.
- Enhance team efficiency in handling digital information.
- Strengthen data security and protect sensitive content.
- Make informed decisions about content retention and disposal.
- Acquire skills applicable across multiple sectors.
- Ensure compliance with local and international standards.
- Implement global best practices in digital content management.

Conclusion

This course offers a complete framework for digital content management, covering all stages from creation to secure retention or disposal. Participants will gain the skills to design and implement effective content management strategies, protect sensitive information, and improve organizational efficiency.

By the end of the program, participants will be able to integrate best practices into their institutions, manage risks associated with digital content, and ensure compliance with international and local standards. This course empowers organizations to enhance productivity, enable data-driven decision-making, and secure valuable digital assets reliably.

