BLACKBIRD FOR TRAINING

Advanced Team Management and Supervising

5 – 16 September 2027
Amman (Jordan)



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Ref: 3255619_346480 **Date:** 5 – 16 September 2027 **Location:** Amman (Jordan) **Fees:** 8800 GBP

Introduction

Effective team management and supervising are critical skills for leaders in today's dynamic workplace. Organizations in the Middle East and North Africa face challenges in aligning team performance with strategic goals.

Managers and team leaders must balance operational efficiency, employee engagement, and organizational objectives simultaneously. This intensive 2-week program provides practical frameworks, tools, and strategies to enhance leadership, communication, and supervisory skills.

Participants will learn how to motivate teams, resolve conflicts, improve productivity, and implement effective management practices. The course is designed for executives, team leaders, HR professionals, and department managers across various sectors including oil and gas, banking, telecommunications, government, marketing, and project management. Attendees gain actionable knowledge to lead teams confidently, drive performance, and foster a collaborative workplace culture.

Course Objectives

By the end of this course, participants will be able to:

- Understand advanced principles of team management and supervision.
- Apply effective leadership techniques to motivate and engage employees.
- Design clear roles, responsibilities, and accountability structures.
- Identify and resolve workplace conflicts using practical strategies.
- Enhance communication and collaboration within teams.
- Monitor performance metrics and provide constructive feedback.
- Implement tools and processes for productivity improvement.
- Develop decision-making and problem-solving skills in team contexts.
- Promote a positive workplace culture and employee satisfaction.
- Lead strategic initiatives and change management effectively.



Course Outlines

Day 1: Foundations of Team Management

- Principles of effective team leadership.
- Understanding different team structures and dynamics.
- Identifying leadership styles and their impact.
- Building trust and rapport within teams.
- Core supervisory responsibilities.
- Exercise: Analyzing real-life team scenarios.

Day 2: Communication and Motivation

- Effective communication strategies for leaders.
- Active listening and feedback techniques.
- Motivational theories and practical application.
- Recognizing and rewarding team performance.
- Conflict prevention through communication.
- Workshop: Role-playing communication challenges.

Day 3: Performance Management and Evaluation

- Setting clear objectives and KPIs for team members.
- Monitoring performance effectively.
- Conducting performance appraisals.
- Identifying areas for improvement and development.
- Using data to drive decisions.
- Case study: Improving performance in diverse teams.

Day 4: Conflict Resolution and Problem-Solving

- Recognizing sources of conflict within teams.
- Strategies for conflict prevention and resolution.
- Negotiation and mediation techniques.
- Encouraging collaborative problem-solving.
- Implementing structured decision-making processes.
- Workshop: Solving simulated workplace conflicts.



Day 5: Delegation and Time Management

- Principles of effective delegation.
- Prioritizing tasks and workload management.
- Empowering team members through accountability.
- Techniques for optimizing team efficiency.
- Avoiding micromanagement while maintaining oversight.
- Exercise: Delegation planning for ongoing projects.

Day 6: Leadership in Change Management

- Leading teams through organizational change.
- Overcoming resistance to change.
- Communicating change effectively.
- Maintaining morale during transitions.
- Integrating new systems and processes.
- Case study: Successful change implementation in a corporate team.

Day 7: Coaching and Mentoring

- Building coaching and mentoring skills.
- Identifying development needs of team members.
- Structuring mentorship programs.
- Encouraging professional growth and skill enhancement.
- Techniques for providing actionable feedback.
- Workshop: Simulated coaching sessions.

Day 8: Team Collaboration and Innovation

- Encouraging collaborative work practices.
- Fostering creativity and innovation within teams.
- Utilizing collaborative tools for project management.
- Encouraging cross-functional team engagement.
- Overcoming barriers to collaboration.
- Exercise: Designing an innovative team project workflow.

Day 9: Decision-Making and Strategic Planning

- Developing critical thinking and problem-solving skills.
- Aligning team objectives with organizational strategy.
- Scenario planning for complex decisions.
- Risk assessment and mitigation in team operations.
- Using data-driven insights to guide strategies.
- Workshop: Strategic decision-making simulations.



Day 10: Continuous Improvement and Evaluation

- Techniques for evaluating team effectiveness.
- Implementing continuous improvement practices.
- Planning for long-term team development.
- Integrating feedback and lessons learned.
- Preparing a team performance improvement roadmap.
- Final activity: Presenting a comprehensive team management plan.

Why Attend This Course: Wins & Losses!

- Gain advanced skills in team management and supervision.
- Improve team performance and productivity.
- Enhance employee engagement and satisfaction.
- Develop practical conflict resolution and problem-solving techniques.
- Master delegation, coaching, and mentoring skills.
- Align team objectives with strategic organizational goals.
- Learn actionable strategies for managing change.
- Apply global best practices in team leadership.
- Understand limitations of conventional management approaches.
- Receive tools for long-term team development and success.

Conclusion

Advanced team management and supervising is essential for organizational success and operational excellence. This 2-week program equips participants with practical leadership tools, supervisory techniques, and strategic frameworks. Attendees learn to communicate effectively, resolve conflicts, motivate teams, and manage performance with measurable results. By the end of the course, participants are prepared to lead high-performing teams, implement innovative solutions, and drive sustainable growth.

The program transforms managerial skills into actionable leadership strategies that enhance employee satisfaction, boost productivity, and align teams with organizational objectives. Professionals completing this course are capable of turning team management challenges into opportunities for organizational success and long-term impact.

