BLACKBIRD FOR TRAINING

Train of Trainers (TOT) Program for the Healthcare Sector

25 – 29 October 2027
Bangkok (Thailand)



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Introduction

The healthcare environment is rapidly evolving, placing increasing demands on medical professionals to continuously update their clinical, technical, and administrative skills. Hospitals and medical centers now recognize the critical importance of structured internal training to enhance service quality, support patient safety, and improve team performance.

The TOT program for the healthcare sector is designed to empower healthcare professionals—doctors, nurses, pharmacists, technicians, therapists, and medical administrators—to become effective trainers capable of delivering high-impact, evidence-based training sessions within their departments.

This program addresses the unique challenges of training in clinical settings, where time pressures, patient needs, and workload intensity may limit learning opportunities. Through practical frameworks and real-world healthcare applications, the TOT program enables participants to transform their daily experiences into structured learning activities that elevate staff competence and reinforce best medical practices.

The course covers the full spectrum of training responsibilities, from needs assessment to curriculum design, clinical simulation, communication skills, group management, and outcome evaluation.

By the end of the TOT program, participants will possess the tools, confidence, and structure needed to deliver training that aligns with healthcare standards, supports quality improvement initiatives, and contributes directly to better patient outcomes.

Course Objectives

By completing this TOT program, participants will be able to:

- Understand the fundamentals of healthcare training and adult learning principles.
- Identify training needs across clinical and administrative medical departments.
- Develop comprehensive training plans tailored to healthcare environments.
- Design structured training sessions based on evidence-based medical practices.
- Create complete training materials, including manuals, activities, and assessments.
- Deliver effective presentations to medical staff with different levels of experience.
- Lead practical, hands-on clinical training sessions safely and confidently.
- Facilitate group learning among multidisciplinary teams.
- Manage challenges commonly faced during healthcare training.
- Apply evaluation tools to measure knowledge, skills, and clinical performance.
- Assess the impact of training on patient safety and service quality.
- Enhance communication and instructional skills to meet healthcare training standards.



Course Outlines

Day One: Foundations of Healthcare Training

- Understanding the TOT model within hospitals and medical centers.
- The role of training in improving patient safety and reducing medical errors.
- Identifying performance gaps in clinical and non-clinical departments.
- Principles of adult learning and their application in the medical field.
- Characteristics of effective healthcare trainers.
- Practical activity: Conducting a needs assessment for a healthcare unit.

Day Two: Designing Medical Training Programs

- Setting measurable learning objectives for clinical and administrative training.
- Structuring healthcare training programs using systematic instructional design.
- Developing clinical procedures training e.g., medication administration, triage skills.
- Creating educational materials that meet the needs of healthcare professionals.
- Integrating updated medical guidelines and evidence-based practices.
- Workshop: Designing a full training program for a selected medical department.

Day Three: Presentation & Communication Skills for Medical Trainers

- Delivering medical content clearly to diverse audiences.
- Handling clinical complexity and technical terminology during training.
- Managing presentation anxiety in front of medical experts.
- Using body language to support training effectiveness.
- Managing interruptions, difficult questions, and stressful situations.
- Practice session: Presenting a short medical training segment.

Day Four: Conducting Practical & Clinical Training Sessions

- Facilitating hands-on clinical skills training.
- Ensuring safety during practical procedures and simulations.
- Managing multidisciplinary groups in high-pressure medical settings.
- Training healthcare staff on medical devices, equipment, and protocols.
- Handling challenging trainees within clinical environments.
- Simulation exercise: Conducting a complete clinical training session.



Day Five: Evaluation, Assessment & Measuring Training Impact

- Assessing clinical knowledge, skills, and behavioral competencies.
- Developing evaluation forms, checklists, and clinical performance criteria.
- Measuring training effectiveness using healthcare quality indicators.
- Linking training outcomes to patient safety and service excellence.
- Continuous improvement planning for healthcare training programs.
- Final assessment: Delivering a full training session for evaluation.

Why Attend This Course? Wins & Losses!

- Gain advanced TOT skills tailored specifically for the healthcare sector.
- Improve your ability to conduct effective clinical and technical training.
- Enhance your communication and facilitation capabilities with medical teams.
- Learn how to design evidence-based, high-impact training programs.
- Boost your confidence in leading sessions for multidisciplinary healthcare staff.
- Contribute to better patient outcomes through structured internal training.
- Strengthen your hospital's internal capacity for continuous professional development.
- Acquire practical experience through simulation and hands-on activities.

Training Methodology

This TOT program uses a blended, interactive methodology designed for healthcare environments, including:

- Short, focused lectures.
- Group discussions based on real hospital challenges.
- Case studies from clinical departments.
- Simulation-based training and hands-on practice.
- Individual and group exercises to develop full training programs.
- Role-plays reflecting real medical training scenarios.
- Continuous evaluation and personalized feedback.

Conclusion

The Train of Trainers TOT program for the healthcare sector provides healthcare professionals with the full skill set needed to design and deliver impactful training that enhances clinical performance and supports patient safety. Through a combination of theory, practice, simulation, and structured evaluation, the program equips participants to become confident, competent trainers capable of elevating the learning culture within hospitals and medical centers.

Investing in this TOT program directly contributes to improved service quality, reduced clinical errors, enhanced staff performance, and better patient experiences. The program empowers participants to lead effective training initiatives that align with healthcare standards and support continuous professional development across all medical departments.

