BLACKBIRD FOR TRAINING

# Building Operational Excellence in Teams

28 December 2026 – 1 January 2027
Toronto (Canada)



# Building Operational Excellence in Teams

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## Introduction

The "Building Operational Excellence in Teams" course is designed to empower leaders and team members to enhance efficiency and performance within their teams. The course focuses on optimizing workflows, strengthening collaboration, and ensuring sustainable results. Participants will learn how to align team goals with organizational objectives, eliminate inefficiencies, and foster a culture of continuous improvement. By the end of the course, attendees will gain practical tools and strategies to achieve operational excellence and build high-performing teams.

## Course Objectives

By the end of the course, participants will:

- Understand the principles of operational excellence and its impact on team performance.
- Learn how to align team goals with organizational objectives to drive operational excellence.
- Develop skills to optimize workflows and processes within teams.
- Identify and eliminate inefficiencies that hinder team performance.
- Foster a culture of accountability and continuous improvement.
- Improve collaboration and communication within teams.
- Use tools and methods to measure and enhance team performance.
- Build strategies to sustain long-term operational success in teams.

## Course Outlines

### Day 1: Foundations of Operational Excellence in Teams

- Understand the core principles and benefits of operational excellence.
- Explore the role of team dynamics in achieving operational success.
- Learn how to align team goals with organizational strategies.
- Identify challenges that hinder operational excellence in teams.



### Day 2: Optimizing Team Workflows and Processes

- Analyze team workflows to identify inefficiencies.
- Learn techniques to streamline processes and improve productivity.
- Explore tools for increasing efficiency within teams.
- Develop strategies to standardize team operations for consistency.

### Day 3: Enhancing Collaboration and Communication

- Understand the importance of effective communication in team success.
- Learn techniques to improve collaboration among team members.
- Develop strategies for conflict resolution and building teamwork.
- Explore tools for managing communication and tracking team progress.

### Day 4: Measuring and Improving Team Performance

- Identify key performance indicators KPIs for team operations.
- Learn methods to track and evaluate team performance effectively.
- Use feedback and data to drive continuous improvement.
- Develop techniques to recognize successes and address performance gaps.

### Day 5: Sustaining Operational Excellence in Teams

- Create actionable plans for achieving long-term operational success.
- Learn strategies to foster innovation and accountability within teams.
- Explore ways to motivate teams and sustain high performance.
- Develop a roadmap for embedding operational excellence into team practices.

## Why Attend This Course: Wins & Losses!

- Gain expertise in improving team efficiency and performance.
- Learn how to align team efforts with organizational goals to drive operational excellence.
- Identify and address inefficiencies slowing down team progress.
- Strengthen collaboration and communication within teams.
- Build a culture of accountability and continuous improvement.
- Avoid common mistakes that impact team productivity.
- Use tools and methods to measure and improve team performance.
- Achieve sustainable success through operational excellence practices.

## Conclusion

The "Building Operational Excellence in Teams" course is an essential opportunity for leaders and team members looking to enhance their efficiency and achieve measurable results. By mastering workflow optimization, collaboration, and continuous improvement, participants will be equipped to support organizational objectives more effectively.



**Enroll now to gain the tools and strategies you need to achieve operational excellence and build high-performing teams!**

