BLACKBIRD FOR TRAINING

# Managing Modern Desktop

8 – 12 November 2027
Barcelona (Spain)



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## Introduction

Welcome to the Managing Modern Desktop course. This comprehensive program is designed to equip participants with the knowledge and skills necessary to effectively manage and optimize modern desktop environments in today's technology-driven workplaces. The course covers key concepts, best practices, and tools needed to manage desktop infrastructure, ensure security, and enhance user experience.

## Course Objectives

- Understand the principles of modern desktop management: Gain insights into the evolving landscape of modern desktop management in contemporary business environments. Learn how modern desktop solutions impact the overall performance and functionality of IT infrastructure.
- Master modern desktop deployment strategies: Learn efficient methods for deploying modern operating systems, applications, and updates to streamline desktop infrastructure. Discover best practices for modern desktop design and deployment.
- Enhance security in modern desktop environments: Explore security protocols, tools, and best practices to protect desktop systems from evolving cyber threats. Understand how to use tools like Microsoft Defender to secure modern desktop environments.
- Optimize desktop performance and user experience: Implement strategies to improve desktop performance, responsiveness, and overall user satisfaction. Learn how to handle common performance issues and enhance the user experience in desktop environments.
- Stay current with emerging technologies: Stay updated on the latest modern desktop technologies and trends shaping the future of desktop management and IT infrastructure.

## Course Outlines

### Day 1: Introduction to Modern Desktop Management

- Evolution of desktop management in the modern workplace.
- Key components and challenges in managing modern desktop environments.
- Overview of tools like Microsoft Endpoint Manager and other modern desktop solutions.

### Day 2: Modern Desktop Deployment Strategies

- Planning and executing modern operating system deployments.
- Managing application deployment in modern desktop environments.
- Best practices for software updates and patch management.



### Day 3: Security in Modern Desktop Environments

- Understanding the threat landscape in desktop environments.
- Implementing security measures with Microsoft Defender and other tools.
- Training users and raising awareness for desktop security.

### Day 4: Optimizing Desktop Performance

- Strategies to enhance desktop performance and responsiveness.
- Troubleshooting common desktop performance issues.
- Monitoring and managing desktop resources using modern desktop management tools.

### Day 5: Emerging Technologies in Desktop Management

- Overview of emerging technologies in desktop management.
- Future trends and innovations in IT infrastructure.
- Developing a roadmap for professional development in desktop management.

## Why Attend this Course: Wins & Losses!

- Comprehensive Understanding of Modern Desktop Management: Learn what is modern desktop management and how it impacts today's workplaces. Gain practical insights into modern desktop solutions that optimize your organization's IT infrastructure and desktop environments.
- Efficient Desktop Deployment: Master the art of deploying modern operating systems and applications, streamlining the process for better efficiency and faster implementation.
- Robust Desktop Security: Strengthen your desktop environments by understanding the latest security measures and tools. You'll gain hands-on experience with security platforms like Microsoft Defender to safeguard your systems.
- Improved Desktop Performance: Learn proven strategies for improving desktop performance to enhance user satisfaction, minimize downtimes, and boost overall productivity.
- Stay Ahead of Emerging Trends: Gain an understanding of the latest trends and technologies, such as remote desktop technologies, that are shaping the future of desktop management. Be prepared for the next wave of changes in the IT world.

## Conclusion

The Managing Modern Desktop course is designed to provide participants with the necessary skills to effectively manage desktop environments, secure infrastructure, and optimize user experience. By the end of the course, you will have the expertise to deploy, secure, and enhance desktop environments in line with modern best practices. Whether you're a desktop manager or looking to enhance your IT services, this course equips you with the tools to keep up with the latest in desktop management trends and technologies.

**Join us today and improve your proficiency in managing modern desktop environments!**

