BLACKBIRD FOR TRAINING

Seminar on managing relations between Business Leaders and Labour Representatives

4 – 8 October 2027
Kigali (Rwanda)



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Ref: 3254176_302484 **Date:** 4 – 8 October 2027 **Location:** Kigali (Rwanda) **Fees:** 4200 GBP

Introduction

The seminar titled "Managing Relations Between Business Leaders and Labor Representatives" is designed to provide participants with comprehensive knowledge and practical skills to navigate and enhance the relationship between business leaders and labor representatives within organizations. This course will dive into the dynamics, challenges, and strategies essential for fostering positive and constructive engagement between these two critical stakeholders.

Effective relation management is crucial to ensuring smooth communication and collaboration in any workplace. This course focuses on enhancing public relations management skills, including crisis management and conflict resolution, to build a foundation of trust and collaboration. Participants will also gain a clear understanding of the role of a public relations manager and how they can contribute to shaping a harmonious working environment.

Course Objectives

The Managing Relations Between Business Leaders and Labor Representatives seminar aims to achieve the following objectives:

- Understand the Roles and Perspectives of Business Leaders and Labor Representatives: Participants will gain valuable insights into the roles, responsibilities, and goals of both business leaders and labor representatives. By understanding each party's perspective, participants can develop empathy and a broader understanding of their respective challenges.
- Enhance Communication and Negotiation Skills: Effective communication is key in managing relations between business leaders and labor representatives. This seminar will focus on improving participants' communication and negotiation skills to engage in constructive dialogue, resolve conflicts, and reach mutually beneficial agreements.
- Develop Conflict Resolution Strategies: Conflict is inevitable in the employer-employee relationship. Participants will learn various conflict resolution techniques and strategies for managing and resolving disputes. Methods for fostering collaboration, finding common ground, and maintaining a harmonious working environment will be explored.
- Promote Trust and Collaboration: Trust and collaboration are essential elements of any strong relationship. Participants will learn strategies to build trust, foster positive interactions, and promote collaboration between business leaders and labor representatives. The focus will be on creating an inclusive, cooperative environment benefiting both parties.
- Understand Legal and Regulatory Frameworks: Labor relations are governed by various legal frameworks. This seminar will provide participants with an overview of relevant laws, regulations, and best practices. Participants will gain a solid understanding of compliance requirements and the legal implications of managing labor relations effectively.



Course Outlines

Day 1: Introduction and Understanding Stakeholders

- Overview of course objectives and agenda.
- The importance of managing relations between business leaders and labor representatives.
- Exploring the roles and perspectives of both parties.
- Identifying common challenges and areas for collaboration.

Day 2: Effective Communication and Negotiation Skills

- Enhancing communication skills for effective dialogue.
- Strategies for active listening and understanding different viewpoints.
- Negotiation techniques for win-win outcomes.
- Overcoming communication barriers and building rapport.

Day 3: Conflict Resolution and Collaboration

- Understanding the nature and causes of conflicts.
- Conflict resolution models and techniques.
- Mediation and arbitration processes.
- Promoting collaboration and fostering a positive work environment.

Day 4: Building Trust and Constructive Engagement

- The importance of trust in labor relations.
- Strategies for building trust and credibility.
- Engaging in constructive dialogue and problem-solving.
- Encouraging employee voice and participation.

Day 5: Legal Frameworks and Compliance

- Overview of labor laws and regulations.
- Understanding compliance requirements.
- Managing labor relations within legal boundaries.
- Best practices and case studies.



Why Attend This Course: Wins & Losses!

- Develop vital relationship management skills: Participants will gain a deep understanding of the key elements of managing relations between business leaders and labor representatives, improving their ability to foster positive interactions and collaboration.
- Strengthen communication and negotiation capabilities: By mastering communication and negotiation skills, participants will be equipped to handle conflicts, resolve disputes, and reach beneficial agreements for all involved.
- Master conflict resolution and collaboration: Participants will learn to manage and resolve conflicts effectively, contributing to a more harmonious work environment.
- Build trust and collaboration: The course emphasizes creating trust and promoting collaborative relationships that will improve workplace morale and productivity.
- Understand legal and regulatory frameworks: Participants will gain insight into labor laws and the legalities surrounding employee relations. This will ensure compliance and minimize legal risks in handling labor relations.

Conclusion

The Managing Relations Between Business Leaders and Labor Representatives seminar is an essential resource for anyone involved in labor relations management. By enhancing your skills in crisis management and conflict resolution, and mastering communication strategies, you'll be better prepared to address challenges and build stronger, more collaborative relationships in the workplace.

Attending this course will help you develop into a great business leader capable of effectively managing relationships with labor representatives and other stakeholders. You'll gain the knowledge to create a positive, collaborative work environment, contributing to your long-term success as a leader in your organization.

Join the course today and take the first step toward mastering the art of relation management and becoming a trusted, successful leader in the field of business and labor relations.

