BLACKBIRD FOR TRAINING

Risk Management for Healthy Organizations & Corporate Governance

13 – 24 September 2027
Düsseldorf (Germany)



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Introduction

Hospital governance and risk management are essential pillars in ensuring the successful operation of healthcare systems. This specialized training course equips healthcare professionals with advanced tools and strategies to implement core corporate governance principles effectively within hospital environments. By establishing strong systems and structures, hospitals can significantly improve their performance and operational efficiency. The course highlights the importance of adhering to stringent governance standards and provides insights into the benefits these principles bring to all hospital stakeholders.

Presented by Blackbird, this comprehensive training program is designed to address key governance principles, regulations, best practices, and challenges specific to hospital settings. Participants will gain a deep understanding of governance strategies, focusing on accountability, compliance, risk assessment, transparency, and disclosure requirements. Additionally, the course strengthens participants' skills and knowledge in hospital-specific risk management and equips them with the expertise to mitigate and manage risks effectively.

Course Objectives

By the end of this course, participants will gain the following competencies:

- Understand the nature and importance of governance in hospital settings, particularly how it affects patient care, operational success, and financial sustainability.
- Identify the key elements required for effective hospital governance, including roles, responsibilities, and accountability.
- Develop and manage hospital-specific risk management strategies, ensuring effective governance at all levels.
- Understand the roles of the hospital board, management, and other stakeholders in implementing and maintaining corporate risk management principles.
- Learn to assess, prioritize, and mitigate healthcare-specific risks, ensuring both safety and operational excellence.
- Develop comprehensive monitoring systems for risk management policies and hospital risk registers.
- Gain knowledge on enterprise risk management ERM techniques, including how to manage organizational risk management within a hospital framework.



Course Outlines

Day 1: Overview of Hospital Governance

- Introduction to hospital governance and its significance.
- International trends in healthcare governance and their implications on hospital performance.
- The role of Batho Pele Principles in enhancing hospital governance.
- Understanding the unique aspects of hospital governance compared to the private sector.
- Establishing a robust governance framework.
- Applying the Code of Practice for hospital governance.

Day 2: Implementing Effective Hospital Governance

- Strategies for building strong hospital governance systems.
- Decision-making processes and involving stakeholders in corporate risk management.
- Detecting and addressing fraud and corruption in hospitals.
- Ensuring compliance and managing risk in hospital organizations.
- The roles of hospital boards and senior management in corporate risk management.

Day 3: Core Elements of Hospital Governance

- Building an ethical, values-based culture within hospitals.
- Structuring governance committees effectively for optimal performance.
- Strengthening internal financial controls within hospital settings.
- Managing relationships with external stakeholders.
- Implementing accountability and compliance mechanisms.

Day 4: Holistic Risk Management, Compliance, and Assurance

- Hospital risk management: identifying, prioritizing, and managing risks.
- Role of risk management in hospital governance and decision-making.
- Building compliance systems within the healthcare context.
- Understanding and applying risk tolerance in hospital environments.
- Developing adaptive hospital systems for continuous improvement.

Day 5: Strategic Planning, Performance Monitoring, and Evaluation

- Integrating performance monitoring with strategic planning in hospitals.
- Overview of various governance committees and their roles.
- The oversight role of hospital boards in performance evaluation.
- Monitoring and improving hospital governance through strategic planning.



Day 6: Advanced Governance Techniques in Healthcare

- Exploring advanced governance models in healthcare.
- The role of technology in enhancing hospital governance systems.
- Navigating legal and ethical challenges in hospital governance.
- Continuous improvement and innovation in hospital governance.

Day 7: Risk Assessment and Mitigation Strategies

- Advanced techniques for identifying and managing healthcare risks.
- Developing tailored risk mitigation plans for hospitals.
- Implementing crisis management strategies within healthcare settings.
- Using risk management strategies for effective hospital operations.

Day 8: Financial Governance and Resource Allocation

- Managing financial governance within hospitals.
- Transparency and accountability in financial practices.
- Effective resource allocation to ensure hospital performance.
- Auditing and ensuring compliance with hospital financial governance.

Day 9: Patient-Centered Governance and Quality Improvement

- Understanding the patient advocacy role within hospital governance.
- Strategies for improving patient satisfaction and experience.
- Quality improvement initiatives and healthcare metrics.
- Best practices in patient-centered governance and case studies.

Day 10: Hospital Governance Simulation and Certification

- Simulation exercises focusing on practical governance and risk management applications.
- Final assessment based on the key learning outcomes.
- Certification ceremony and post-course support.

Why Attend This Course: Wins & Losses!

- Gain an in-depth understanding of hospital governance and risk management within healthcare organizations.
- Learn how to apply enterprise risk management ERM techniques to address hospital-specific risks.
- Develop effective strategies for managing corporate risk management within hospital environments.
- Enhance your ability to ensure compliance and operational efficiency across hospital functions.
- Improve transparency and accountability within hospital governance frameworks, ensuring patient safety and operational excellence.



Conclusion

This Hospital Governance and Risk Management training course is a vital investment for healthcare professionals seeking to enhance the performance and compliance of their hospitals. By gaining comprehensive knowledge of hospital-specific risk management, participants will be equipped to tackle governance challenges and ensure safe, efficient, and transparent healthcare delivery.

This course not only provides theoretical understanding but also practical tools for improving hospital governance and implementing effective risk management strategies tailored to healthcare environments.

