BLACKBIRD FOR TRAINING

Certified ISO 9001 Lead Implementer

21 – 25 December 2026
Kigali (Rwanda)



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Ref: 3034_288252 **Date:** 21 – 25 December 2026 **Location:** Kigali (Rwanda) **Fees:** 4200 GBP

Introduction

The "Certified ISO 9001 Lead Implementer" course is a prestigious and critical program in the field of quality management. Designed to prepare participants to become experts in implementing the Quality Management System QMS according to ISO 9001 standards, this course focuses on equipping participants with the essential knowledge and skills needed to effectively apply the ISO 9001 standards within their organizations. By ensuring the highest levels of quality and process improvement, this training provides participants with the tools to meet international benchmarks and ensure continuous operational excellence.

Objectives Course

By the end of this course, participants will be able to:

- Understand ISO 9001 standards and the significance of ISO 9001 compliance.
- Develop and manage a Quality Management System QMS.
- Plan and implement an effective QMS according to ISO 9001.
- Define roles and responsibilities within the QMS.
- Assess risks and set clear quality objectives.
- Enhance leadership and commitment to the QMS.
- Manage resources and documentation effectively.
- Monitor and measure QMS performance.
- Conduct internal audits and ensure continuous improvement.
- Prepare for ISO 9001 certification reviews and audits.

Course Outlines

Day 1: Introduction to ISO 9001 and Initiating a QMS

- Overview of course objectives and structure.
- Understanding ISO 9001 standards and regulatory frameworks.
- Introduction to Quality Management Systems QMS and their importance.
- Initiating the implementation of a QMS within the organization.
- Clarifying the organization's quality objectives and establishing the right foundation.



Day 2: Planning the Implementation of a QMS

- Understanding leadership and commitment in implementing a QMS.
- Defining the scope of the QMS.
- Developing QMS policies to align with organizational goals.
- Identifying roles, responsibilities, and authorities.
- Conducting a risk assessment to identify potential challenges.
- Setting and planning for quality objectives and necessary changes.

Day 3: Implementing a QMS

- Managing resources for the effective implementation of a QMS.
- Promoting awareness and communication about QMS throughout the organization.
- Document management and operational control in the QMS.
- Meeting product requirements and ensuring quality in the design and purchasing processes.
- Overseeing production and service provisions under ISO 9001 guidelines.

Day 4: QMS Monitoring, Measurement, Continuous Improvement, and Preparing for Certification Audit

- Monitoring, measurement, and analysis of QMS performance.
- Conducting internal audits to ensure compliance with ISO 9001.
- Management review of the QMS performance.
- Handling non-conformities and applying corrective actions.
- Strategies for continuous improvement and preparing for the certification audit.
- Evaluating the competence of implementers and closing the training.

Day 5: ISO 9001 Lead Implementer Training

- Domain 1: Fundamental principles and concepts of a Quality Management System QMS.
- Domain 2: Structuring and implementing the QMS based on ISO 9001.
- Domain 3: Planning the implementation process based on ISO 9001 standards.
- Domain 4: Effective implementation of a QMS based on ISO 9001.
- Domain 5: Performance evaluation, monitoring, and measurement of the QMS.
- Domain 6: Ensuring continuous improvement in the QMS.
- Domain 7: Preparing for a QMS certification audit.



Why Attend this Course: Wins & Losses!

- Develop leadership skills: Gain comprehensive ISO 9001 training to lead the successful implementation of a Quality Management System QMS in your organization.
- Achieve ISO 9001 certification: Learn how to manage and ensure compliance with ISO 9001 standards, ultimately leading to ISO 9001 certification for your organization.
- Improve business processes sustainably: Acquire the knowledge to establish, implement, and continuously improve a QMS that ensures quality management across all organizational levels.
- Internal audits and continuous improvement: Master internal auditing and continuous improvement strategies to ensure sustained quality practices in your organization.
- Prepare for certification success: Equip yourself with the tools and knowledge needed to prepare your organization for a successful ISO 9001 certification audit.

Conclusion

The Certified ISO 9001 Lead Implementer course offers a unique opportunity for professionals to learn how to implement a Quality Management System QMS according to ISO 9001 standards. This training will empower participants to lead the implementation of a QMS effectively and ensure compliance with ISO 9001 guidelines. By gaining this expertise, participants will not only improve organizational processes but also prepare for a successful ISO 9001 certification audit, driving continuous improvement and ensuring long-term business success.

