

Operational Planning

Milan (Italy)

29 March - 2 April 2027

UK Training

PARTNER



Operational Planning

Code: LM32 From: 29 March - 2 April 2027 City: Milan (Italy) Fees: 5200 Pound

Introduction

The Operational Planning course is designed to help participants translate strategic goals into clear actions, structured priorities, resource requirements, timelines, responsibilities, and measurable outcomes. Effective operational planning is essential for organizations that need to improve execution, coordinate teams, manage risks, and ensure that day-to-day activities are aligned with wider business objectives.

This course provides a practical approach to developing and implementing operational plans. Participants will learn how to set operational objectives, allocate resources, build realistic schedules, manage workforce capacity, monitor performance, and adjust plans when circumstances change.

The program also focuses on risk management, contingency planning, stakeholder communication, operational control, performance evaluation, and continuous improvement. By connecting planning with execution, the course helps participants build operational plans that are realistic, measurable, and easier to implement across departments and teams.

Course Objectives

By the end of this course, participants will be able to:

- Understand the principles and importance of operational planning.
- Differentiate between strategic planning and operational planning.
- Develop operational plans aligned with strategic objectives.
- Define clear operational objectives using practical planning methods.
- Identify required resources, budgets, workforce needs, and timelines.
- Apply resource allocation and capacity planning techniques.
- Build work schedules and action plans that support operational execution.
- Identify operational risks and apply mitigation strategies.
- Develop contingency plans for disruptions and unexpected changes.
- Improve communication, coordination, and collaboration during execution.
- Monitor performance using key performance indicators and operational metrics.
- Evaluate plan effectiveness and apply continuous improvement techniques.

Course Outlines

Day 1: Foundations of Operational Planning

- Introduction to operational planning concepts and business relevance.
- The link between strategy, operations, and execution.
- Strategic planning versus operational planning.
- Core components of an effective operational plan.
- Roles and responsibilities in the planning process.

The logo for UK Training Partner features the text 'UK Training' in a small, black, sans-serif font above the word 'PARTNER' in a large, bold, black, sans-serif font. The background of the logo is a stylized chessboard with several chess pieces (a king, a queen, a rook, and a pawn) in gold and silver, set against a backdrop of concentric circles.

- Operational planning frameworks and practical planning cycles.
- Translating strategic objectives into operational priorities.
- Identifying success factors for effective plan implementation.
- Common planning mistakes that affect execution quality.
- Practical discussion on building a clear operational planning structure.

Day 2: Setting Objectives, Resources, and Work Priorities

- Developing clear and measurable operational objectives.
- Applying SMART objectives in operational planning.
- Resource allocation and budget planning.
- Workforce planning and capacity assessment.
- Scheduling activities and setting realistic timelines.
- Prioritization techniques for competing operational demands.
- Work breakdown structures and task sequencing.
- Linking resources to deliverables, deadlines, and responsibilities.
- Practical exercise on building an operational action plan.
- Review of how resource planning supports execution readiness.

Day 3: Risk Management and Operational Control

- Identifying operational risks that may affect delivery.
- Assessing risk likelihood, impact, and priority.
- Developing risk mitigation strategies.
- Crisis management and contingency planning.
- Building operational controls to support consistency and compliance.
- Monitoring performance during implementation.
- Quality control measures in operational execution.
- Managing deviations from the operational plan.
- Practical activity on preparing a risk and contingency plan.
- Case discussion on controlling operational risks during execution.

Day 4: Communication, Coordination, and Execution Management

- Stakeholder communication strategies during operational planning.
- Team coordination and cross-functional collaboration.
- Clarifying responsibilities, approvals, and communication channels.
- Decision-making in operational environments.
- Managing problems, delays, and operational adjustments.
- Communicating changes in timelines, resources, or priorities.
- Improving coordination between departments and workstreams.
- Managing operational changes effectively.
- Practical exercise on preparing an execution communication plan.
- Review of how communication affects operational efficiency.

Day 5: Performance Evaluation and Continuous Improvement

- Defining key performance indicators and operational metrics.
- Tracking progress against objectives, timelines, and deliverables.

- Operational reporting and documentation.
- Evaluating the effectiveness of operational plans.
- Identifying performance gaps and improvement opportunities.
- Applying continuous improvement techniques.
- Using lessons learned to improve future planning cycles.
- Building corrective actions for underperformance or delays.
- Final workshop on developing and presenting an operational plan.
- Case study exercise on monitoring, evaluating, and improving operational execution.

Why Attend This Course: Wins & Losses!

- Build stronger operational planning skills.
- Improve the ability to translate strategy into practical actions.
- Develop clearer objectives, timelines, and responsibilities.
- Improve resource allocation and workforce capacity planning.
- Strengthen risk management and contingency planning.
- Improve operational coordination across teams and departments.
- Monitor execution using KPIs and performance metrics.
- Reduce delays caused by unclear priorities or weak planning.
- Improve reporting, documentation, and operational control.
- Support continuous improvement in daily operations.
- Increase operational efficiency and execution discipline.
- Build practical plans that are easier to implement and evaluate.

Conclusion

The Operational Planning course provides a practical framework for turning strategic objectives into structured actions, realistic timelines, clear responsibilities, and measurable results.

The course begins with the foundations of operational planning and the connection between strategy and execution. It then moves into objective setting, resource allocation, workforce planning, risk management, operational control, communication, coordination, and performance evaluation.

Through practical exercises, case discussions, and planning tools, participants learn how to build operational plans that support stronger execution, better resource use, clearer communication, and improved performance monitoring.

By the end of the course, participants will be better prepared to develop, implement, monitor, and improve operational plans that support organizational goals, operational efficiency, and continuous improvement.

Blackbird Training Clients

 MANNAI CORPORATION MANNAI Trading Company WLL, Qatar	 GAC UNE FILIALE D' EGA Alumina Corporation Guinea	 Booking.com Booking.com Netherlands	 OXFAM Oxfam GB International Organization, Yemen	 Capital Markets Authority Kuwait
 Waltersmith Waltersmith Petroman Oil Limited Nigeria	 QNB Qatar National Bank (QNB), Qatar	 Qatar Foundation Qatar	 AFRICAN UNION ADVISORY BOARD ON CORRUPTION Tanzania	 KFAS KFS Kuwait
 Reserve Bank of Malawi Malawi	 Central Bank of Nigeria Nigeria	 Ministry of Interior Kingdom of Saudi Arabia KSA	 Mabruk Oil Company Libya	 Saudi Electricity Company KSA
 BPKH Badan Pengelola Keuangan Haji BADAN PENGELOLA KEUANGAN Haji, Indonesia	 NATO Italy	 ENI ENI CORPORATE UNIVERSITY, Italy	 GULF BANK Gulf Bank Kuwait	 General Organization for Social Insurance KSA
 Defence Space Administration Nigeria	 National Industries Group (Holding) Kuwait	 Hamad Medical Corporation Qatar	 USAID Pakistan	 STC STC Solutions, KSA
 North Oil Company North Oil company,	 EKO Electricity EKO Electricity	 OMAN BROADBAND Oman Broadband	 UNITED NATIONS UN.	 Authority for Electricity Regulation, Oman Authority for

UK Training
PARTNER

Blackbird Training Categories

Management & Admin

Entertainment & Leisure
Professional Skills
Finance, Accounting, Budgeting
Media & Public Relations
Project Management
Human Resources
Audit & Quality Assurance
Marketing, Sales, Customer Service
Secretary & Admin
Supply Chain & Logistics
Management & Leadership
Agile and Elevation

Technical Courses

Artificial Intelligence (AI)
Sustainability, ESG & Corporate Responsibility
Advanced Courses
Hospital Management
Public Sector
Special Workshops
Oil & Gas Engineering
Telecom Engineering
IT & IT Engineering
Health & Safety
Law and Contract Management
Customs & Safety
Aviation
C-Suite Training