BLACKBIRD FOR TRAINING

Digital Media & Artificial Intelligence Excellence Program

19 – 30 April 2027
Vienna (Austria)



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Ref: 3255642_207145 **Date:** 19 – 30 April 2027 **Location:** Vienna (Austria) **Fees:** 10600 GBP

Introduction

In today's rapidly evolving digital environment, organizations face continuous pressure to innovate, adapt, and maintain a competitive edge. Digital media has evolved far beyond a simple communication channel, while Artificial Intelligence AI has become a powerful driver of performance, efficiency, and business growth.

This program is designed to bridge the gap between understanding these technologies and applying them effectively in real-world scenarios. It delivers a practical and strategic learning experience that enables participants to make data-driven decisions, improve performance, and confidently lead digital transformation initiatives.

Over ten intensive days, participants will progress from foundational concepts to advanced applications. They will learn how to design integrated digital strategies, leverage AI tools for smarter outcomes, analyze performance data, and drive meaningful organizational change. This program is ideal for professionals aiming to transform technological advancements into measurable business value.

Course Objectives

By the end of this program, participants will be able to:

- Develop a solid understanding of digital media and AI concepts
- Design and implement integrated digital strategies
- Apply intelligent tools to enhance marketing and communication performance
- Analyze data and convert insights into effective decision-making
- Lead digital transformation initiatives and manage change
- Build actionable plans that improve organizational performance

Course Outlines

Day 1: Digital Media Foundations & Ecosystem

- Evolution of digital media and its business impact
- Understanding digital platforms and audience behavior
- Types of content and their strategic roles
- Practical exercise: evaluating digital presence



Day 2: Digital Transformation Strategy

- Defining digital transformation and its value
- Assessing digital maturity and readiness
- Aligning transformation initiatives with business goals
- Workshop: building a transformation roadmap

Day 3: AI Fundamentals & Business Applications

- Core concepts of Artificial Intelligence and Machine Learning
- Key AI applications across industries
- Identifying AI opportunities within organizations
- Case study discussions

Day 4: AI in Marketing & Communication

- Using AI to enhance marketing effectiveness
- Personalization and customer experience optimization
- Smart automation tools chatbots, recommendation systems
- Practical exercise: AI-powered campaign design

Day 5: Integrated Digital Strategy Development

- Building comprehensive digital strategies
- Defining KPIs and performance metrics
- Selecting appropriate channels and platforms
- Workshop: full strategy development

Day 6: Content Strategy & Brand Positioning

- Developing impactful content strategies
- Understanding the customer journey
- Managing digital brand identity
- Exercise: creating a content plan

Day 7: Data Analytics & Insights

- Collecting and analyzing digital data
- Using analytics tools and dashboards
- Interpreting insights for decision-making
- Practical analysis of campaign performance



Day 8: Performance Optimization & ROI

- Improving campaign performance
- Measuring Return on Investment ROI
- A/B testing and optimization techniques
- Workshop: performance improvement planning

Day 9: Digital Leadership & Change Management

- Leading digital teams effectively
- Managing change and resistance
- Building a culture of innovation
- Strengthening strategic thinking

Day 10: Capstone Project & Implementation

- Developing a comprehensive final project
- Presenting strategies and receiving feedback
- Creating a real-world implementation plan
- Final evaluation and wrap-up

Why Attend this Course: Wins & Losses!

- Gain a strong and practical understanding of digital media and AI
- Develop the ability to make data-driven strategic decisions
- Acquire hands-on experience with modern tools and techniques
- Strengthen leadership skills in digital environments
- Improve organizational performance and efficiency
- Learn how to design and execute impactful digital strategies

Conclusion

This program is more than a traditional training course—it is a strategic investment in future-ready capabilities. It empowers participants to move beyond understanding digital media and AI and start applying them effectively to drive real business outcomes.

By the end of the program, participants will have a clear strategic vision, enhanced analytical skills, and the confidence to lead digital transformation initiatives that deliver sustainable value. They will be well-prepared to navigate complexity, seize new opportunities, and contribute to long-term organizational success in an ever-changing digital landscape.

