

Advanced Team Management and Supervising

Amman (Jordan)

20 June - 1 July 2027

UK Training

PARTNER



Advanced Team Management and Supervising

Code: AC32 From: 20 June - 1 July 2027 City: Amman (Jordan) Fees: 8800 Pound

Introduction

Effective team management and supervising are critical skills for leaders in today's dynamic workplace. Organizations in the Middle East and North Africa face challenges in aligning team performance with strategic goals.

Managers and team leaders must balance operational efficiency, employee engagement, and organizational objectives simultaneously. This intensive 10-day program provides practical frameworks, tools, and strategies to enhance leadership, communication, and supervisory skills.

Participants will learn how to motivate teams, resolve conflicts, improve productivity, and implement effective management practices. The course is designed for executives, team leaders, HR professionals, and department managers across various sectors including oil and gas, banking, telecommunications, government, marketing, and project management. Attendees gain actionable knowledge to lead teams confidently, drive performance, and foster a collaborative workplace culture.

Course Objectives

By the end of this course, participants will be able to:

- Understand advanced principles of team management and supervision.
- Apply effective leadership techniques to motivate and engage employees.
- Design clear roles, responsibilities, and accountability structures.
- Identify and resolve workplace conflicts using practical strategies.
- Enhance communication and collaboration within teams.
- Monitor performance metrics and provide constructive feedback.
- Implement tools and processes for productivity improvement.
- Develop decision-making and problem-solving skills in team contexts.
- Promote a positive workplace culture and employee satisfaction.
- Lead strategic initiatives and change management effectively.

Course Outlines

Day 1: Foundations of Team Management

- Principles of effective team leadership.
- Understanding different team structures and dynamics.
- Identifying leadership styles and their impact.
- Building trust and rapport within teams.
- Core supervisory responsibilities.
- Exercise: Analyzing real-life team scenarios.



Day 2: Communication and Motivation

- Effective communication strategies for leaders.
- Active listening and feedback techniques.
- Motivational theories and practical application.
- Recognizing and rewarding team performance.
- Conflict prevention through communication.
- Workshop: Role-playing communication challenges.

Day 3: Performance Management and Evaluation

- Setting clear objectives and KPIs for team members.
- Monitoring performance effectively.
- Conducting performance appraisals.
- Identifying areas for improvement and development.
- Using data to drive decisions.
- Case study: Improving performance in diverse teams.

Day 4: Conflict Resolution and Problem-Solving

- Recognizing sources of conflict within teams.
- Strategies for conflict prevention and resolution.
- Negotiation and mediation techniques.
- Encouraging collaborative problem-solving.
- Implementing structured decision-making processes.
- Workshop: Solving simulated workplace conflicts.

Day 5: Delegation and Time Management

- Principles of effective delegation.
- Prioritizing tasks and workload management.
- Empowering team members through accountability.
- Techniques for optimizing team efficiency.
- Avoiding micromanagement while maintaining oversight.
- Exercise: Delegation planning for ongoing projects.

Day 6: Leadership in Change Management

- Leading teams through organizational change.
- Overcoming resistance to change.
- Communicating change effectively.
- Maintaining morale during transitions.
- Integrating new systems and processes.
- Case study: Successful change implementation in a corporate team.

Day 7: Coaching and Mentoring

- Building coaching and mentoring skills.
- Identifying development needs of team members.



- Structuring mentorship programs.
- Encouraging professional growth and skill enhancement.
- Techniques for providing actionable feedback.
- Workshop: Simulated coaching sessions.

Day 8: Team Collaboration and Innovation

- Encouraging collaborative work practices.
- Fostering creativity and innovation within teams.
- Utilizing collaborative tools for project management.
- Encouraging cross-functional team engagement.
- Overcoming barriers to collaboration.
- Exercise: Designing an innovative team project workflow.

Day 9: Decision-Making and Strategic Planning

- Developing critical thinking and problem-solving skills.
- Aligning team objectives with organizational strategy.
- Scenario planning for complex decisions.
- Risk assessment and mitigation in team operations.
- Using data-driven insights to guide strategies.
- Workshop: Strategic decision-making simulations.

Day 10: Continuous Improvement and Evaluation

- Techniques for evaluating team effectiveness.
- Implementing continuous improvement practices.
- Planning for long-term team development.
- Integrating feedback and lessons learned.
- Preparing a team performance improvement roadmap.
- Final activity: Presenting a comprehensive team management plan.

Why Attend This Course: Wins & Losses!

- Gain advanced skills in team management and supervision.
- Improve team performance and productivity.
- Enhance employee engagement and satisfaction.
- Develop practical conflict resolution and problem-solving techniques.
- Master delegation, coaching, and mentoring skills.
- Align team objectives with strategic organizational goals.
- Learn actionable strategies for managing change.
- Apply global best practices in team leadership.
- Understand limitations of conventional management approaches.
- Receive tools for long-term team development and success.

Conclusion





Advanced team management and supervising is essential for organizational success and operational excellence. This 10-day program equips participants with practical leadership tools, supervisory techniques, and strategic frameworks. Attendees learn to communicate effectively, resolve conflicts, motivate teams, and manage performance with measurable results. By the end of the course, participants are prepared to lead high-performing teams, implement innovative solutions, and drive sustainable growth.

The program transforms managerial skills into actionable leadership strategies that enhance employee satisfaction, boost productivity, and align teams with organizational objectives. Professionals completing this course are capable of turning team management challenges into opportunities for organizational success and long-term impact.



Blackbird Training Clients



MANNAI Trading
Company WLL,
Qatar



Alumina Corporation
Guinea



Booking.com
Netherlands



Oxfam GB International
Organization,
Yemen



Capital Markets
Authority,
Kuwait



Waltersmith Petroman Oil Limited
Nigeria



Qatar National Bank
(QNB),
Qatar



Qatar Foundation,
Qatar



AFRICAN UNION ADVISORY
BOARD ON CORRUPTION,
Tanzania



KFAS
Kuwait



Reserve Bank of
Malawi,
Malawi



Central Bank of Nigeria
Nigeria



Ministry of Interior
Kingdom of Saudi Arabia
KSA



Mabruk Oil Company
Libya



Saudi Electricity
Company,
KSA



BADAN PENGELOLA
KEUANGAN Haji,
Indonesia



NATO
Italy



ENI CORPORATE
UNIVERSITY,
Italy



Gulf Bank
Kuwait



المؤسسة العامة للتأمينات الاجتماعية
General Organization for
Social Insurance
KSA



Defence Space Administration
Nigeria



National Industries
Group (Holding),
Kuwait



Hamad Medical
Corporation,
Qatar



USAID
Pakistan



STC Solutions,
KSA



North Oil company,



EKO Electricity



Oman Broadband



UNITED NATIONS
UN.



هيئة تنظيم الكهرباء - عمان
AUTHORITY FOR ELECTRICITY REGULATION, OMAN
Authority for

UK Training
PARTNER



Blackbird Training Categories

Management & Admin

Entertainment & Leisure
Professional Skills
Finance, Accounting, Budgeting
Media & Public Relations
Project Management
Human Resources
Audit & Quality Assurance
Marketing, Sales, Customer Service
Secretary & Admin
Supply Chain & Logistics
Management & Leadership
Agile and Elevation

Technical Courses

Artificial Intelligence (AI)
Sustainability, ESG & Corporate Responsibility
Advanced Courses
Hospital Management
Public Sector
Special Workshops
Oil & Gas Engineering
Telecom Engineering
IT & IT Engineering
Health & Safety
Law and Contract Management
Customs & Safety
Aviation
C-Suite Training

