

Quality and Control Management Training: 5-Day Intensive

Cape Town (South Africa)

19 - 23 April 2027

UK Traininig

PARTNER



Quality and Control Management Training: 5-Day Intensive

Code: QM32 From: 19 - 23 April 2027 City: Cape Town (South Africa) Fees: 4200 Pound

Introduction

Quality is no longer a support function—it is a strategic driver of performance, efficiency, and customer satisfaction. Organizations that excel in quality management consistently deliver better products, stronger services, and more reliable processes.

This intensive five-day course provides a practical and in-depth exploration of quality and control management principles and practices, equipping participants with the tools needed to improve organizational processes, products, and services. The program covers quality assurance, quality control, statistical process control SPC, and continuous improvement methodologies, with a strong focus on real-world application and measurable results.

Course Objectives

By the end of this course, participants will be able to:

- Understand core quality management concepts and apply them effectively within their organizations.
- Design and implement robust quality assurance and quality control processes.
- Use statistical tools and SPC techniques to monitor performance and improve processes.
- Apply continuous improvement methodologies, including Six Sigma, Lean, Kaizen, and Total Quality Management TQM.
- Build and sustain a quality-focused organizational culture that supports long-term excellence.

Course Outlines

Day 1: Foundations of Quality Management

- Introduction to quality management principles and key terminology.
- Evolution of quality management practices and modern approaches.
- Overview of quality management systems and standards.
- Creating and sustaining a culture of quality within the organization.

Day 2: Quality Assurance Techniques

- Core principles of quality assurance and preventive quality planning.
- Process mapping and analysis for performance improvement.
- Risk assessment and risk management in quality systems.
- Document control and record-keeping best practices.

Day 3: Quality Control Methods

- Fundamentals of statistical process control SPC.
- Control charts and their practical applications.

The logo for UK Training Partner features the text 'UK Training' in a smaller font above the word 'PARTNER' in a large, bold, black sans-serif font. The background consists of a checkered pattern with several chess pieces (a king, a pawn, and a knight) and a series of concentric circles radiating from behind the text.

- Acceptance sampling methods and decision criteria.
- Root cause analysis and structured problem-solving tools.

Day 4: Continuous Improvement Methodologies

- Introduction to Six Sigma and the DMAIC framework.
- Lean principles for waste reduction and efficiency improvement.
- Kaizen as a driver of continuous improvement culture.
- Integrating Total Quality Management TQM across the organization.

Day 5: Implementing Quality Management

- Developing an effective quality management strategy.
- Performance measurement, KPIs, and quality metrics.
- Supplier quality management and external quality control.
- Conducting quality audits and management reviews.

Why Attend This Course: Wins & Losses!

- The ability to design and implement effective quality management systems.
- Practical skills in using statistical tools and SPC for data-driven decision-making.
- Confidence to lead continuous improvement initiatives using Six Sigma, Lean, and Kaizen.
- Strategies to create a quality-driven culture that supports organizational excellence.

Conclusion

This course delivers more than quality knowledge—it provides a practical roadmap for building excellence into everyday operations. Participants will leave with proven tools, structured methodologies, and a clear understanding of how to embed quality into systems, processes, and organizational culture.

By mastering quality assurance, quality control, SPC, and continuous improvement, you will be equipped to drive sustainable performance, reduce risk, and elevate organizational standards. This program is not just a learning experience—it is a strategic investment in long-term quality leadership and operational success.

Blackbird Training Cities

EUROPE



Malaga (Spain)



Sarajevo (BiH)



Cascais (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)
(Netherlands)



Podgorica (Montenegro)



Batumi (Georgia)



Salzburg (Austria)



Florence (Italy)



Rotterdam



Bruges (Belgium)



London (UK)



Istanbul (Turkey)



Amsterdam (Netherlands)



Düsseldorf (Germany)



Paris (France)



Athens (Greece)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)
(Switzerland)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich



Manchester (UK)



Milan (Italy)

UK Training
PARTNER

Blackbird Training Cities

USA & CANADA



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

ASIA



Baku (Azerbaijan)
(Thailand)



Malé (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney (Australia)



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Melbourne (Australia)



Phuket (Thailand)



Shanghai (China)



Abu Dhabi (UAE)



Dammam (KSA)



Dubai (UAE)



Kuala Lumpur (Malaysia)
(Indonesia)



Kuwait City (Kuwait)



Seoul (South Korea)



Pulau Ujong (Singapore)



Irbid (Jordan)



Jakarta



UK Training
PARTNER

Amman (Jordan)

UK Training
PARTNER

Head Office: +44 7480 775 526
Email: Sales@blackbird-training.com
Website: www.blackbird-training.com



Blackbird Training Cities

AFRICA



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



Blackbird Training Clients



UK Training
PARTNER

Blackbird Training Categories

Management & Admin

Entertainment & Leisure
Professional Skills
Finance, Accounting, Budgeting
Media & Public Relations
Project Management
Human Resources
Audit & Quality Assurance
Marketing, Sales, Customer Service
Secretary & Admin
Supply Chain & Logistics
Management & Leadership
Agile and Elevation

Technical Courses

Artificial Intelligence (AI)
Sustainability, ESG & Corporate Responsibility
Advanced Courses
Hospital Management
Public Sector
Special Workshops
Oil & Gas Engineering
Telecom Engineering
IT & IT Engineering
Health & Safety
Law and Contract Management
Customs & Safety
Aviation
C-Suite Training