

Preparation Certified Operational Risk Professional

Lisbon (Portugal)

23 - 27 August 2027

UK Training

PARTNER



Preparation Certified Operational Risk Professional

Code: QM32 From: 23 - 27 August 2027 City: Lisbon (Portugal) Fees: 5200 Pound

Introduction

Operational risk plays a pivotal role in determining the stability, resilience, and long-term sustainability of modern institutions. As organizations grow in scale and complexity, they become increasingly exposed to a wide range of operational threats that emerge from process weaknesses, system failures, human errors, and external disruptions. This growing exposure has created a strong need for specialized professionals who can understand, assess, and mitigate operational risks using structured, evidence-based methodologies.

The Preparation Certified Operational Risk Professional course is designed to help participants develop a comprehensive understanding of operational risk fundamentals and apply practical tools to evaluate, measure, and address operational vulnerabilities. The course targets executives, team leaders, analysts, and specialists from multiple departments who seek to strengthen their ability to manage operational risks effectively and contribute to stronger institutional performance.

Through a structured and analytical approach, this preparation course equips professionals with the ability to interpret risk indicators, apply assessment models, design mitigation strategies, and develop reporting mechanisms that support sound decision-making. By linking risk management with organizational goals, participants gain the capabilities needed to reinforce operational efficiency, reduce exposure to loss events, and support continuity in dynamic and demanding work environments.

Course Objectives

- Understand the foundational principles of operational risk and its organizational impact.
- Identify operational risk sources across business functions and processes.
- Apply structured methodologies for risk assessment and measurement.
- Develop mitigation plans that address risk probability and severity.
- Build operational control mechanisms aligned with process needs.
- Use monitoring tools to track risk levels and evaluate effectiveness.
- Prepare comprehensive risk reports for managerial decision-making.
- Connect operational risk management with broader institutional objectives.
- Apply qualitative and quantitative models for risk analysis.
- Strengthen readiness for unforeseen disruptions and maintain operational continuity.

Course Outlines

Day One: Foundations of Operational Risk Management

- Overview of operational risk and its influence on institutional performance.
- Categories of operational risk across business functions.
- The role of leadership and governance in managing operational risks.
- Key concepts used in operational risk frameworks.
- Common causes of operational risk failures.

The logo for UK Training Partner features the text 'UK Training' in a small, black, sans-serif font above the word 'PARTNER' in a large, bold, black, sans-serif font. The background of the logo is a stylized chessboard with several chess pieces (a king, a queen, a rook, and a pawn) in gold and silver, set against a backdrop of concentric circles.

- Practical exercise: analyzing a real-world operational incident.

Day Two: Operational Risk Assessment and Exposure Analysis

- Collecting and structuring data related to operational events.
- Identifying root causes using analytical tools.
- Assessing risk levels through probability-impact evaluation.
- Developing risk maps to illustrate exposure levels.
- Building risk severity and likelihood matrices.
- Preparing preliminary assessments that highlight major vulnerabilities.

Day Three: Mitigation Planning and Control Design

- Designing mitigation strategies tailored to organizational needs.
- Developing control activities that reduce risk probability.
- Creating action plans to minimize operational disruptions.
- Evaluating current controls and identifying improvement areas.
- Building templates to document mitigation plans.
- Practical application: constructing a mitigation plan for a case scenario.

Day Four: Monitoring, Reporting, and Evaluation

- Tracking operational risk trends over time.
- Creating performance indicators for risk monitoring.
- Analyzing instances where risks persist despite mitigation.
- Designing reporting structures that support management decisions.
- Reviewing and updating control mechanisms to increase effectiveness.
- Case study: evaluating control performance in a complex risk environment.

Day Five: Integrated Application and Final Project

- Developing a complete operational risk management model.
- Working through a comprehensive case study involving multiple risks.
- Evaluating the proposed model using structured criteria.
- Preparing a prioritized list of operational risks and corrective measures.
- Discussing anticipated challenges during real implementation.
- Presenting final recommendations to enhance risk management maturity.

Why Attend This Course? Wins & Losses!

- Acquire advanced knowledge in operational risk identification and analysis.
- Strengthen your ability to design effective control and mitigation strategies.
- Enhance institutional resilience through structured risk management practices.
- Improve data-driven decision-making at operational and strategic levels.
- Build comprehensive risk documentation and reporting skills.
- Develop readiness for unexpected events and operational disruptions.
- Support your institution's performance through systematic risk reduction.
- Gain practical experience through real-world case studies.

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a pawn) on it. The text 'UK Training PARTNER' is overlaid on the board.

UK Training
PARTNER

Conclusion

The Preparation Certified Operational Risk Professional course provides participants with a complete and structured approach to understanding and managing operational risks. Through practical exercises, analytical methodologies, and case-based learning, participants gain the skills needed to evaluate risk exposure, design mitigation plans, and support institutional performance enhancement.

The course empowers professionals to build strong risk management systems that reduce operational failures, support continuity, and enhance decision-making across departments. By applying the tools and models introduced in the course, participants become more capable of anticipating risks, preparing effective responses, and contributing to more stable and resilient institutions.

In an era where operational complexity is increasing, mastering operational risk management has become essential for all organizations. This preparation course serves as a valuable pathway for professionals aiming to strengthen their expertise, enhance their career potential, and support their institution's long-term success.

Blackbird Training Clients

 MANNAI CORPORATION MANNAI Trading Company WLL, Qatar	 GAC UNE FILIALE D' EGA Alumina Corporation Guinea	 Booking.com Booking.com Netherlands	 OXFAM Oxfam GB International Organization, Yemen	 Capital Markets Authority Kuwait
 Waltersmith Waltersmith Petroman Oil Limited Nigeria	 QNB Qatar National Bank (QNB), Qatar	 Qatar Foundation Qatar	 AFRICAN UNION ADVISORY BOARD ON CORRUPTION Tanzania	 KFAS KFS Kuwait
 Reserve Bank of Malawi Malawi	 Central Bank of Nigeria Nigeria	 Ministry of Interior Kingdom of Saudi Arabia KSA	 Mabruk Oil Company Libya	 Saudi Electricity Company KSA
 BPKH Badan Pengelola Keuangan Haji BADAN PENGELOLA KEUANGAN Haji, Indonesia	 NATO Italy	 ENI ENI CORPORATE UNIVERSITY, Italy	 GULF BANK Gulf Bank Kuwait	 General Organization for Social Insurance KSA
 Defence Space Administration Nigeria	 National Industries Group (Holding) Kuwait	 Hamad Medical Corporation Qatar	 USAID Pakistan	 STC STC Solutions, KSA
 North Oil Company North Oil company,	 EKO EKO Electricity	 OMAN BROADBAND Oman Broadband	 UNITED NATIONS UN.	 Authority for Electricity Regulation, Oman Authority for

UK Training
PARTNER

Blackbird Training Categories

Management & Admin

Entertainment & Leisure
Professional Skills
Finance, Accounting, Budgeting
Media & Public Relations
Project Management
Human Resources
Audit & Quality Assurance
Marketing, Sales, Customer Service
Secretary & Admin
Supply Chain & Logistics
Management & Leadership
Agile and Elevation

Technical Courses

Artificial Intelligence (AI)
Sustainability, ESG & Corporate Responsibility
Advanced Courses
Hospital Management
Public Sector
Special Workshops
Oil & Gas Engineering
Telecom Engineering
IT & IT Engineering
Health & Safety
Law and Contract Management
Customs & Safety
Aviation
C-Suite Training