BLACKBIRD FOR TRAINING

Preparation Certified Operational Risk Professional

16 – 20 August 2027
Bangkok (Thailand)



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Introduction

Operational risk plays a pivotal role in determining the stability, resilience, and long-term sustainability of modern institutions. As organizations grow in scale and complexity, they become increasingly exposed to a wide range of operational threats that emerge from process weaknesses, system failures, human errors, and external disruptions. This growing exposure has created a strong need for specialized professionals who can understand, assess, and mitigate operational risks using structured, evidence-based methodologies.

The Preparation Certified Operational Risk Professional course is designed to help participants develop a comprehensive understanding of operational risk fundamentals and apply practical tools to evaluate, measure, and address operational vulnerabilities. The course targets executives, team leaders, analysts, and specialists from multiple departments who seek to strengthen their ability to manage operational risks effectively and contribute to stronger institutional performance.

Through a structured and analytical approach, this preparation course equips professionals with the ability to interpret risk indicators, apply assessment models, design mitigation strategies, and develop reporting mechanisms that support sound decision-making. By linking risk management with organizational goals, participants gain the capabilities needed to reinforce operational efficiency, reduce exposure to loss events, and support continuity in dynamic and demanding work environments.

Course Objectives

- Understand the foundational principles of operational risk and its organizational impact.
- Identify operational risk sources across business functions and processes.
- Apply structured methodologies for risk assessment and measurement.
- Develop mitigation plans that address risk probability and severity.
- Build operational control mechanisms aligned with process needs.
- Use monitoring tools to track risk levels and evaluate effectiveness.
- Prepare comprehensive risk reports for managerial decision-making.
- Connect operational risk management with broader institutional objectives.
- Apply qualitative and quantitative models for risk analysis.
- Strengthen readiness for unforeseen disruptions and maintain operational continuity.



Course Outlines

Day One: Foundations of Operational Risk Management

- Overview of operational risk and its influence on institutional performance.
- Categories of operational risk across business functions.
- The role of leadership and governance in managing operational risks.
- Key concepts used in operational risk frameworks.
- Common causes of operational risk failures.
- Practical exercise: analyzing a real-world operational incident.

Day Two: Operational Risk Assessment and Exposure Analysis

- Collecting and structuring data related to operational events.
- Identifying root causes using analytical tools.
- Assessing risk levels through probability-impact evaluation.
- Developing risk maps to illustrate exposure levels.
- Building risk severity and likelihood matrices.
- Preparing preliminary assessments that highlight major vulnerabilities.

Day Three: Mitigation Planning and Control Design

- Designing mitigation strategies tailored to organizational needs.
- Developing control activities that reduce risk probability.
- Creating action plans to minimize operational disruptions.
- Evaluating current controls and identifying improvement areas.
- Building templates to document mitigation plans.
- Practical application: constructing a mitigation plan for a case scenario.

Day Four: Monitoring, Reporting, and Evaluation

- Tracking operational risk trends over time.
- Creating performance indicators for risk monitoring.
- Analyzing instances where risks persist despite mitigation.
- Designing reporting structures that support management decisions.
- Reviewing and updating control mechanisms to increase effectiveness.
- Case study: evaluating control performance in a complex risk environment.



Day Five: Integrated Application and Final Project

- Developing a complete operational risk management model.
- Working through a comprehensive case study involving multiple risks.
- Evaluating the proposed model using structured criteria.
- Preparing a prioritized list of operational risks and corrective measures.
- Discussing anticipated challenges during real implementation.
- Presenting final recommendations to enhance risk management maturity.

Why Attend This Course? Wins & Losses!

- Acquire advanced knowledge in operational risk identification and analysis.
- Strengthen your ability to design effective control and mitigation strategies.
- Enhance institutional resilience through structured risk management practices.
- Improve data-driven decision-making at operational and strategic levels.
- Build comprehensive risk documentation and reporting skills.
- Develop readiness for unexpected events and operational disruptions.
- Support your institution's performance through systematic risk reduction.
- Gain practical experience through real-world case studies.

Conclusion

The Preparation Certified Operational Risk Professional course provides participants with a complete and structured approach to understanding and managing operational risks. Through practical exercises, analytical methodologies, and case-based learning, participants gain the skills needed to evaluate risk exposure, design mitigation plans, and support institutional performance enhancement.

The course empowers professionals to build strong risk management systems that reduce operational failures, support continuity, and enhance decision-making across departments. By applying the tools and models introduced in the course, participants become more capable of anticipating risks, preparing effective responses, and contributing to more stable and resilient institutions.

In an era where operational complexity is increasing, mastering operational risk management has become essential for all organizations. This preparation course serves as a valuable pathway for professionals aiming to strengthen their expertise, enhance their career potential, and support their institution's long-term success.

