

Mastering Diplomatic Practice

Kigali (Rwanda)

21 - 25 December 2026

UK Training

PARTNER



Mastering Diplomatic Practice

Code: LM32 From: 21 - 25 December 2026 City: Kigali (Rwanda) Fees: 4200 Pound

Introduction

In today's complex and rapidly changing world, diplomacy is no longer confined to the realm of governments and international relations. It has become a core strategic skill required by executives, team leaders, and decision-makers across sectors. Mastering Diplomatic Practice equips professionals with the ability to build trust, resolve conflicts, and achieve institutional and national objectives in multi-interest and multicultural environments.

This program is specifically designed for executives, team leaders, and professionals across government and private institutions in the Middle East and North Africa. Whether you are in the oil and gas industry, banking and finance, telecommunications, human resources, project management, or government administration, this course provides the practical tools to understand and apply the principles of modern diplomacy.

The real value of this course lies in offering participants deep knowledge and practical skills that enable them to enhance communication, negotiate effectively, and manage international and domestic challenges with confidence.

Course Objectives

By the end of this course, participants will be able to:

- Understand the core concepts and contemporary practices of diplomacy.
- Develop advanced negotiation skills in multi-stakeholder environments.
- Apply strategies for building trust and conducting effective dialogue.
- Analyze case studies and extract applicable lessons.
- Strengthen the ability to formulate balanced political and institutional positions.
- Use effective tools for cross-cultural communication.
- Manage and resolve conflicts through formal and informal channels.
- Gain hands-on experience through exercises and simulations.

Course Outlines

Day One: Introduction to Diplomatic Practice

- Definition and significance of diplomacy in modern institutions.
- Types of diplomacy: bilateral, multilateral, economic, and public diplomacy.
- Roles and responsibilities of diplomats in the 21st century.
- Traditional versus contemporary diplomacy.
- Case studies of historical successes and failures.
- Group exercises analyzing initial scenarios in international relations.

Day Two: The Art of Negotiation and Alliance Building

- Core principles and modern methods of negotiation.

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a gold pawn behind it. In the background, there are concentric circles and the text 'UK Training PARTNER' in a bold, sans-serif font.

UK Training
PARTNER

- Strategies for building trust with counterparts.
- Creating long-term alliances that serve mutual interests.
- Balancing firmness with flexibility in negotiations.
- Case analyses of successful and failed negotiations.
- Practical exercises simulating multi-party negotiations.

Day Three: Crisis Management and Multilateral Diplomacy

- The nature of international and domestic crises.
- Diplomatic tools for conflict containment.
- The role of international and regional organizations in crisis management.
- Coordinating stakeholders during crises.
- Collective decision-making mechanisms in multilateral diplomacy.
- Practical simulation of a diplomatic crisis management scenario.

Day Four: Cross-Cultural Communication Skills and Applications

- Challenges of communication across diverse cultures.
- Strategies for building trust and mutual understanding.
- Handling differences in values and behaviors.
- The role of media and public communication in supporting diplomacy.
- Techniques of influence and persuasion in diverse environments.
- Workshop for applying effective communication strategies.

Day Five: Diplomatic Simulation and Final Assessment

- Comprehensive review of all concepts and tools.
- Full simulation of international negotiations.
- Individual and group performance evaluation.
- Constructive feedback for each participant.
- Development of personal action plans for workplace application.
- Discussion of future challenges in diplomatic practice.

Why Attend This Course: Wins & Losses!

- Develop highly sought-after strategic skills.
- Gain practical experience through simulations and exercises.
- Strengthen leadership capabilities in multicultural environments.
- Build a professional network with experts and peers across sectors.
- Acquire knowledge that can be directly applied in organizations.
- Enhance career progression opportunities in both government and private sectors.
- Stay updated with the latest global best practices in diplomacy.
- Earn a certified professional qualification to support your career growth.

Conclusion

The Mastering Diplomatic Practice program is an advanced training experience that equips participants with the knowledge and skills needed to apply the principles of diplomacy in modern contexts. By blending theoretical

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a gold pawn behind it. The text 'UK Training PARTNER' is overlaid on the right side of the board.

UK Training
PARTNER



foundations with hands-on applications, it empowers participants to negotiate, manage crises, and communicate across cultures effectively.

This course is more than training—it is a comprehensive journey that enables leaders and decision-makers to address the complex challenges of today's interconnected world. With its rich content, diverse practical exercises, and accredited certification, it is a strategic investment for anyone seeking to advance their diplomatic and leadership capabilities.

A graphic of a chessboard with a black and white checkered pattern. Three chess pieces are visible: a black pawn, a silver pawn, and a gold king piece. In the background, there are concentric white circles on a light gray surface.

UK Training
PARTNER

Head Office: +44 7480 775 526
Email: Sales@blackbird-training.com
Website: www.blackbird-training.com

Blackbird Training Clients

 MANNAI CORPORATION MANNAI Trading Company WLL, Qatar	 GAC UNE FILIALE D'EGA Alumina Corporation Guinea	 Booking.com Booking.com Netherlands	 OXFAM Oxfam GB International Organization, Yemen	 Capital Markets Authority Kuwait
 WS Waltersmith Petroman Oil Limited Nigeria	 QNB Qatar National Bank (QNB), Qatar	 Qatar Foundation Qatar	 AFRICAN UNION ADVISORY BOARD ON CORRUPTION Tanzania	 KFAS KFS Kuwait
 Reserve Bank of Malawi Malawi	 Central Bank of Nigeria Nigeria	 Ministry of Interior Kingdom of Saudi Arabia Ministry of Interior, KSA	 Mabruk Oil Company Libya	 Saudi Electricity Company KSA
 BPKH Badan Pengelola Keuangan Haji BADAN PENGELOLA KEUANGAN Haji, Indonesia	 NATO Italy	 ENI ENI CORPORATE UNIVERSITY, Italy	 GULF BANK Gulf Bank Kuwait	 General Organization for Social Insurance KSA
 Defence Space Administration Nigeria	 National Industries Group (Holding), Kuwait	 Hamad Medical Corporation Qatar	 USAID Pakistan	 STC STC Solutions, KSA
 North Oil Company North Oil company,	 EKO Electricity	 OMAN BROADBAND Oman Broadband	 UNITED NATIONS UN.	 Authority for Electricity Regulation, Oman Authority for

UK Training
PARTNER

Blackbird Training Categories

Management & Admin

Entertainment & Leisure
Professional Skills
Finance, Accounting, Budgeting
Media & Public Relations
Project Management
Human Resources
Audit & Quality Assurance
Marketing, Sales, Customer Service
Secretary & Admin
Supply Chain & Logistics
Management & Leadership
Agile and Elevation

Technical Courses

Artificial Intelligence (AI)
Sustainability, ESG & Corporate Responsibility
Advanced Courses
Hospital Management
Public Sector
Special Workshops
Oil & Gas Engineering
Telecom Engineering
IT & IT Engineering
Health & Safety
Law and Contract Management
Customs & Safety
Aviation
C-Suite Training