BLACKBIRD FOR TRAINING

Digital Skills in the Workplace: A Key Driver for Organizational Success

18 – 22 October 2027
Lagos (Nigeria)

UK Traininig
PARTNER



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Ref: 3254869_197850 **Date:** 18 – 22 October 2027 **Location:** Lagos (Nigeria) **Fees:** 4200 GBP

Introduction

In today's digital and technical skills era, digital skills in the workplace are no longer optional—they're essential for staying competitive and relevant. But what are digital skills exactly? These skills span from digital marketing skills and digital communication skills to using advanced digital tools that drive innovation and productivity.

For executives, team leaders, and specialists in the Middle East and North Africa MENA region, mastering these skills is key to thriving in dynamic markets. This digital skills course aims to highlight why digital skills are important, reveal best practices for acquiring and implementing them, and provide actionable strategies for professionals at every level.

Whether you're a team leader seeking to build a digital culture or a professional aiming to boost your digital literacy and career prospects, this course offers practical, real-world knowledge to help you build a digital skills foundation and lead your organization into the future.

Course Objectives

By the end of this digital skills training, participants will:

- Understand the digital skills definition and importance of digital skills in the workplace.
- Identify gaps between current and future digital skill requirements.
- Apply essential digital skills and tools to boost efficiency and productivity.
- Build a digital culture that supports innovation and adaptability.
- Develop digital leadership capabilities to champion digital literacy and adoption.
- Leverage advanced tools like AI and data analytics in daily tasks.
- Create practical upskilling plans to bridge digital literacy gaps.
- Evaluate the impact of digital skills on team and organizational performance.



Course Outlines

Day 1: Introduction to Digital Skills

- Defining what are digital skills and why they matter.
- Exploring digital literacy definition and meaning of digital literacy.
- Understanding the importance of digital skills in the workplace for future success.
- Real-world examples of how digital skills transformed organizations.
- Case study: Impact of digital and technical skills in MENA institutions.
- Practical exercise: Self-assessment of your digital skills foundation.

Day 2: Essential Tools and Platforms

- Exploring core tools for digital communication skills and team collaboration.
- Digital marketing skills and tools that drive visibility and reach.
- Automating routine tasks to maximize productivity.
- Ensuring data privacy and security in a digital-first world.
- Workshop: Selecting the most effective tools for your team's needs.
- Discussion: Common barriers to using digital tools—and how to overcome them.

Day 3: Creating a Digital Culture

- The role of leaders in embedding digital literacy and innovation.
- Strategies to overcome resistance to digital transformation.
- Encouraging experimentation and continuous learning.
- Fostering critical thinking and adaptability within teams.
- Interactive exercise: Assessing your team's digital readiness.
- Success stories of teams that thrived through digital skills adoption.

Day 4: Professional Development and Digital Upskilling

- Developing upskilling plans that align with career and organizational goals.
- Crafting engaging digital skills training programs.
- Addressing digital literacy gaps and mapping out solutions.
- Motivating teams to embrace best skills for digital success.
- Tools for measuring progress and continuous improvement.
- Workshop: Create a personal or departmental digital upskilling roadmap.



Day 5: Final Evaluation and Implementation

- Recap of key topics and practical takeaways.
- Evaluating the impact of digital literacy and digital skills on performance.
- Strategies for long-term adoption and sustainability of digital practices.
- Creating a digital transformation roadmap for your team or department.
- Sharing best practices and experiences for broader application.
- Exploring new employment opportunities in business in the digital era.

Why Attend This Course: Wins & Losses!

- Gain a comprehensive understanding of digital skills meaning and their applications.
- Improve your ability to use digital skills to drive innovation and efficiency.
- Build a culture that embraces continuous learning and adaptability.
- Enhance your leadership and communication skills in digital settings.
- Future-proof your career by staying ahead of digital literacy trends.
- Expand your network with other professionals focused on digital skills in the workplace.
- Directly apply course learnings to enhance organizational performance and resilience.

Conclusion

Digital skills in the workplace are essential for staying ahead in today's competitive world. They go beyond mastering tools—they require a mindset of adaptability, curiosity, and continuous improvement. What is digital literacy? It's the ability to confidently use digital tools and navigate digital environments to drive success.

This course gives you the strategies and tools to harness digital skills—transforming challenges into opportunities for growth and innovation. Whether you're leading teams or advancing your career, investing in digital skills training means investing in a sustainable, competitive edge for the future.

