Job Profile for Team Leader Masterclass: Skills for Modern Leaders

28 February – 4 March 2027
Tunis (Tunisia)



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Introduction

In today's fast-paced, highly competitive business world, the role of a team leader has evolved beyond traditional supervision. The Job Profile for Team Leader Masterclass: Skills for Modern Leaders is designed to empower executive managers, team leaders, and specialists across various departments in both public and private sectors throughout the Middle East and North Africa.
Whether you're an early-career professional aiming to build essential leadership skills or an experienced manager seeking to sharpen your strategic capabilities, this course provides the tools you need to lead with confidence.
Participants will gain practical insights and advanced skills to strengthen organizational performance, drive innovation, and inspire their teams toward achieving outstanding results.

Course Objectives

- Understand the core skills required in a modern team leader's job profile.
- Develop the ability to make strategic decisions confidently and effectively.
- Enhance communication skills within cross-functional teams.
- Apply adaptive leadership methods in dynamic work environments.
- Analyze complex challenges and create innovative solutions.
- Build a motivating work culture that fosters creativity and ownership.
- Strengthen supervision and monitoring capabilities to achieve operational goals.
- Support team members' personal and professional growth.

Course Outlines

Day 1: Modern Leadership Skills

- Explore the concept of contemporary leadership vs. traditional models.
- Identify key traits of successful leaders in today's business environment.
- Practical session to evaluate individual leadership styles.
- Techniques to build trust and cohesion within teams.
- The role of emotional intelligence in effective leadership.
- Interactive exercises to strengthen persuasion and influence skills.



Day 2: Communication Strategies and Relationship Building

- Master verbal and non-verbal communication within teams.
- Manage and resolve internal conflicts effectively.
- Build strong relationships with internal and external stakeholders.
- Improve active listening skills and understand team needs.
- Utilize digital tools to enhance communication.
- Practical workshops based on real-world scenarios.

Day 3: Decision-Making and Problem-Solving

- Principles of making strategic decisions under uncertainty.
- Tools to analyze problems and identify root causes.
- Develop innovative, actionable solutions.
- Strategies for risk management and crisis mitigation.
- Simulation exercises to handle critical situations.
- Methods to evaluate decisions and analyze outcomes.

Day 4: Supervision and Performance Enhancement

- Foundations of effective supervision and performance monitoring.
- Design and review key performance indicators KPIs.
- Techniques to motivate team members and drive commitment.
- Develop training and development plans for team members.
- Foster a continuous improvement and innovation culture.
- Workshops to apply supervision tools practically.

Day 5: Comprehensive Evaluation and Future Development Plans

- Summarize key learnings and evaluate acquired knowledge.
- Present individual leadership development plans.
- Personal performance reviews and feedback sessions.
- Develop long-term professional growth strategies.
- Design an actionable leadership roadmap for future success.
- Discuss potential challenges and ways to overcome them.



Why Attend this Course: Wins & Losses!

- Gain modern leadership skills that accelerate your career advancement.
- Improve team efficiency and contribute to achieving organizational goals.
- Strengthen your ability to handle complex workplace challenges.
- Expand your professional network internally and externally.
- Develop into an inspiring, impactful leader.
- Increase confidence and credibility in front of senior management.
- Drive overall institutional performance and measurable outcomes.
- Earn a professional certificate to enhance your career profile.

Conclusion

The Job Profile for Team Leader Masterclass: Skills for Modern Leaders is a strategic investment for any professional aspiring to enhance their leadership capabilities and create meaningful impact in their organization.
By integrating comprehensive theoretical knowledge with practical exercises, this course equips you with the expertise needed to build strong, high-performing teams and achieve strategic objectives.
Investing in leadership development is not just about personal advancement — it empowers your organization to navigate future challenges and maintain a competitive edge.

Take advantage of this opportunity to build an outstanding leadership profile and master modern leadership skills that position you at the forefront of today's business world.

