

Team Leader Job Description Training: Define, Lead, and Inspire

Cape Town (South Africa)

7 - 11 September 2026

UK Training

PARTNER



Team Leader Job Description Training: Define, Lead, and Inspire

Code: LM32 **From:** 7 - 11 September 2026 **City:** Cape Town (South Africa) **Fees:** 4200 **Pound**

Introduction

The Team Leader Job Description Training: Define, Lead, and Inspire course is designed to empower professionals with practical skills to become exceptional team leaders. This course addresses the critical need for strong leadership across diverse sectors in the Middle East and North Africa region, such as oil and gas, banking, telecommunications, government, human resources, project management, marketing, and sales.

Whether you're an emerging supervisor or an experienced manager seeking to enhance your leadership presence, this program will help you define your role, lead with clarity, and inspire high-performing teams.

Participants will gain hands-on tools and techniques to navigate real-world challenges and drive results. With an emphasis on practical application, the course ensures that learners can immediately apply insights in their organizations to achieve stronger team dynamics and improved performance.

Course Objectives

By completing this Team Leader Job Description Training: Define, Lead, and Inspire program, participants will be able to:

- Define the modern team leader's roles and responsibilities precisely.
- Apply essential leadership skills to motivate and guide diverse teams.
- Build effective communication strategies to enhance team alignment.
- Foster a culture of accountability and ownership within their teams.
- Solve problems and manage conflicts confidently.
- Analyze and improve team performance through clear metrics and feedback.
- Strengthen decision-making abilities under pressure.
- Develop resilience and adaptability to lead in dynamic environments.

Course Outlines

Day 1: Understanding Team Leadership

- Explore the core definitions and expectations of a team leader role.
- Review common challenges and misconceptions about leadership.
- Analyze different leadership styles and when to apply them.
- Establish clear job descriptions and performance standards.
- Identify key success factors for high-performing teams.
- Self-assessment exercises to evaluate your leadership readiness.

Day 2: Communication and Influence

- Master active listening and persuasive communication techniques.

A graphic of a chessboard with several chess pieces. In the foreground, there are three pieces: a black pawn, a white pawn, and a white king. In the background, there are more pieces, including a black king. The text 'UK Training PARTNER' is overlaid on the right side of the chessboard.

UK Training
PARTNER

- Navigate difficult conversations and deliver constructive feedback.
- Build trust and rapport across diverse team members.
- Use non-verbal cues effectively to reinforce leadership presence.
- Develop communication plans to align team goals and actions.
- Participate in practical exercises and role-playing scenarios.

Day 3: Motivation and Engagement

- Understand motivational theories and their application in teams.
- Design strategies to boost engagement and morale.
- Encourage ownership and accountability among team members.
- Address resistance and overcome motivational challenges.
- Create reward and recognition systems tailored to your team.
- Practical case studies to apply engagement strategies.

Day 4: Performance and Conflict Management

- Implement effective performance evaluation methods.
- Set clear, measurable objectives for teams and individuals.
- Recognize and address underperformance proactively.
- Manage conflict resolution using structured approaches.
- Foster a problem-solving culture within your team.
- Simulation exercises for conflict resolution scenarios.

Day 5: Leading Change and Driving Results

- Understand the leader's role in change management.
- Navigate through organizational changes confidently.
- Build adaptive and resilient teams prepared for future challenges.
- Develop action plans for continuous improvement and innovation.
- Evaluate final group projects and share peer feedback.
- Outline personal leadership development plans moving forward.

Why Attend this Course: Wins & Losses!

- Gain a clear understanding of a team leader's essential job description.
- Strengthen leadership, communication, and motivational skills.
- Enhance decision-making and problem-solving capabilities.
- Increase confidence in managing conflict and performance.
- Develop tailored strategies to engage and inspire teams.
- Improve organizational outcomes through effective team leadership.
- Receive practical tools and templates for immediate use.
- Earn recognition and advancement opportunities within your organization.

Conclusion

The Team Leader Job Description Training: Define, Lead, and Inspire course offers a unique opportunity to transform potential into impactful leadership. Through a blend of theory, practical application, and peer interaction, this program enables professionals to redefine their leadership style, inspire their teams, and achieve lasting

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a gold pawn behind it. The board is white and black squares. In the background, there are concentric circles.

UK Training
PARTNER



organizational success.

Participants will leave equipped with the clarity, confidence, and tools to excel as dynamic team leaders who drive measurable results and foster positive workplace cultures.

Whether you're looking to strengthen foundational skills or elevate your executive presence, this training is your gateway to becoming a high-impact leader who can define, lead, and truly inspire.

Head Office: +44 7480 775 526
Email: Sales@blackbird-training.com
Website: www.blackbird-training.com

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. In the background, there are concentric circles emanating from the king piece.

UK Training
PARTNER

Blackbird Training Clients

 MANNAI CORPORATION MANNAI Trading Company WLL, Qatar	 GAC UNE FILIALE D' EGA Alumina Corporation Guinea	 Booking.com Booking.com Netherlands	 OXFAM Oxfam GB International Organization, Yemen	 Capital Markets Authority Kuwait
 Waltersmith Waltersmith Petroman Oil Limited Nigeria	 QNB Qatar National Bank (QNB), Qatar	 Qatar Foundation Qatar	 AFRICAN UNION ADVISORY BOARD ON CORRUPTION Tanzania	 KFAS KFS Kuwait
 Reserve Bank of Malawi Malawi	 Central Bank of Nigeria Nigeria	 Ministry of Interior Kingdom of Saudi Arabia KSA	 Mabruk Oil Company Libya	 Saudi Electricity Company KSA
 BPKH Badan Pengelola Keuangan Haji BADAN PENGELOLA KEUANGAN Haji, Indonesia	 NATO Italy	 ENI ENI CORPORATE UNIVERSITY, Italy	 GULF BANK Gulf Bank Kuwait	 General Organization for Social Insurance KSA
 Defence Space Administration Nigeria	 National Industries Group (Holding) Kuwait	 Hamad Medical Corporation Qatar	 USAID Pakistan	 STC STC Solutions, KSA
 North Oil Company North Oil company,	 EKO Electricity EKO Electricity	 OMAN BROADBAND Oman Broadband	 UNITED NATIONS UN.	 Authority for Electricity Regulation, Oman Authority for

UK Training
PARTNER

Blackbird Training Categories

Management & Admin

Entertainment & Leisure
Professional Skills
Finance, Accounting, Budgeting
Media & Public Relations
Project Management
Human Resources
Audit & Quality Assurance
Marketing, Sales, Customer Service
Secretary & Admin
Supply Chain & Logistics
Management & Leadership
Agile and Elevation

Technical Courses

Artificial Intelligence (AI)
Sustainability, ESG & Corporate Responsibility
Advanced Courses
Hospital Management
Public Sector
Special Workshops
Oil & Gas Engineering
Telecom Engineering
IT & IT Engineering
Health & Safety
Law and Contract Management
Customs & Safety
Aviation
C-Suite Training