

Business Analysts

Kigali (Rwanda)

24 - 28 May 2027

UK Training

PARTNER



Business Analysts

Code: PS32 From: 24 - 28 May 2027 City: Kigali (Rwanda) Fees: 4200 Pound

Introduction

Business Analysts play a vital role in bridging the gap between strategic objectives and practical solutions that improve efficiency and performance. They act as a link between management, operations, and technical teams by analyzing needs, documenting requirements, and designing solutions that enable informed decisions and optimized processes.

This course introduces participants to the essential concepts, methods, and tools of business analysis, focusing on how to gather data, identify gaps, and transform insights into opportunities that drive organizational growth and sustainability.

Course Objectives

By the end of this course, participants will be able to:

- Understand the fundamentals of business analysis and the role of business analysts within organizations.
- Use analytical tools and techniques to identify requirements and solve problems.
- Document and analyze business processes using structured models.
- Develop skills in gathering stakeholder input and translating it into actionable requirements.
- Evaluate alternatives and formulate strategic recommendations.
- Support management and teams in making data-driven decisions.
- Apply globally recognized practices and standards in business analysis.

Course Outlines

Day 1: Introduction to Business Analysis

- Defining the role of the business analyst.
- Core concepts of business analysis.
- The project lifecycle and how business analysts contribute.
- Common challenges in requirements gathering and analysis.
- Key tools to support business analysis.
- Practical case examples.

Day 2: Requirements Gathering and Analysis

- Techniques for requirements gathering interviews, surveys, observation.
- Engaging effectively with stakeholders.
- Gap analysis: current state vs. target state.
- Visualization and modeling techniques.
- Converting stakeholder needs into clear requirements.
- Hands-on exercise in writing requirements.

The logo for UK Training Partner features the text 'UK Training' in a small, black, sans-serif font above the word 'PARTNER' in a large, bold, black, sans-serif font. The background of the logo is a stylized chessboard with several chess pieces (a king, a queen, a rook, and a pawn) in gold and silver, set against a backdrop of concentric circles.

Day 3: Business Process Analysis and Improvement

- Mapping and documenting business processes.
- Using flowcharts and descriptive models.
- Identifying bottlenecks and inefficiencies.
- Strategies for process improvement.
- Real-world examples from various industries.
- Workshop: building a process model.

Day 4: Evaluation and Solution Design

- Analyzing available options.
- Assessing economic and technical feasibility.
- Decision-support tools.
- Developing actionable recommendations for management.
- Presenting findings in a professional format.
- Case study application.

Day 5: Practical Application and Closing

- Developing a business analysis action plan.
- Managing changes during project execution.
- Methods for validation and verification of solutions.
- Final presentation of outcomes.
- Closing remarks and participant evaluations.
- Personal action plan for applying new skills.

Why Attend This Course? Wins & Losses!

- Gain a clear understanding of the role of business analysts and their organizational value.
- Learn effective tools and techniques for requirements gathering and analysis.
- Acquire hands-on skills in business process mapping and improvement.
- Develop the ability to design and recommend practical, strategic solutions.
- Enhance communication skills with stakeholders and teams.
- Strengthen data-driven decision-making capabilities.
- Learn global best practices in business analysis.
- Improve competitiveness and career growth potential.

Conclusion

The role of business analysts has become one of the most influential in shaping organizational success and driving transformation. By combining analytical thinking, technical skills, and a deep understanding of business needs, they provide solutions that are both efficient and sustainable.

This course equips participants with a balanced blend of theory and practice, empowering them to make a measurable impact within their organizations. Investing in business analysis skills is not only a step toward professional growth but also a strategic move toward achieving long-term organizational goals with clarity and sustainability.

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a gold pawn behind it. The text 'UK Training PARTNER' is overlaid on the board.

UK Training
PARTNER

Blackbird Training Clients



MANNAI Trading
Company WLL,
Qatar



Alumina Corporation
Guinea



Booking.com
Netherlands



Oxfam GB International
Organization,
Yemen



Capital Markets
Authority,
Kuwait



Waltersmith Petroman Oil Limited
Nigeria



Qatar National Bank
(QNB),
Qatar



Qatar Foundation,
Qatar



AFRICAN UNION ADVISORY
BOARD ON CORRUPTION,
Tanzania



KFAS
Kuwait



Reserve Bank of
Malawi,
Malawi



Central Bank of Nigeria
Nigeria



Ministry of Interior
Kingdom of Saudi Arabia
KSA



Mabruk Oil Company
Libya



Saudi Electricity
Company,
KSA



BADAN PENGELOLA
KEUANGAN Haji,
Indonesia



NATO
Italy



ENI CORPORATE
UNIVERSITY,
Italy



Gulf Bank
Kuwait



General Organization for
Social Insurance
KSA



Defence Space Administration
Nigeria



National Industries
Group (Holding),
Kuwait



Hamad Medical
Corporation,
Qatar



USAID
Pakistan



STC Solutions,
KSA



North Oil company,



EKO Electricity



Oman Broadband



UNITED NATIONS
UN.



Authority for

UK Training
PARTNER

Blackbird Training Categories

Management & Admin

Entertainment & Leisure
Professional Skills
Finance, Accounting, Budgeting
Media & Public Relations
Project Management
Human Resources
Audit & Quality Assurance
Marketing, Sales, Customer Service
Secretary & Admin
Supply Chain & Logistics
Management & Leadership
Agile and Elevation

Technical Courses

Artificial Intelligence (AI)
Sustainability, ESG & Corporate Responsibility
Advanced Courses
Hospital Management
Public Sector
Special Workshops
Oil & Gas Engineering
Telecom Engineering
IT & IT Engineering
Health & Safety
Law and Contract Management
Customs & Safety
Aviation
C-Suite Training