

## Advanced Postgraduate Administration: AI, Exams & Conflict Resolution

*Cairo (Egypt)*

*26 - 30 October 2025*

UK Training

# PARTNER



## Advanced Postgraduate Administration: AI, Exams & Conflict Resolution

Code: LM28 From: 26 - 30 October 2025 City: Cairo (Egypt) Fees: 3300 Pound

### Introduction

As higher education undergoes a sweeping digital transformation, postgraduate institutions must evolve their administrative frameworks to remain relevant and competitive. This specialized training program is designed to equip executives, team leaders, and professionals—particularly across the MENA region—with the expertise needed to lead this evolution. The focus is on intelligent administration using artificial intelligence, as well as effective strategies for managing doctoral examinations and navigating institutional conflict.

The program is tailored for professionals from diverse sectors, including oil and gas, finance, telecommunications, government, and human resources, who are seeking to improve operational efficiency and institutional governance. Through a combination of strategic frameworks and practical tools, this course enables participants to enhance data-driven decision-making, modernize administrative systems, and elevate the overall quality of postgraduate education management.

### Course Objectives

By the end of this program, participants will be able to:

- Acquire advanced administrative competencies tailored to postgraduate environments.
- Analyze and apply artificial intelligence tools to streamline academic operations.
- Plan and execute effective external doctoral examinations in both digital and physical formats.
- Manage and resolve supervisory conflicts through structured institutional processes.

### Course Outlines

#### Day 1: Foundations of Postgraduate School Administration

- Governance structures and institutional frameworks
- Roles and responsibilities within the administrative hierarchy
- Strategic planning and quality assurance mechanisms
- Regulatory standards and accreditation processes
- Trends shaping postgraduate education globally

#### Day 2: Artificial Intelligence in Postgraduate Administration

- Overview of AI applications in higher education
- AI tools for admissions, scheduling, and student records
- AI-based solutions for thesis topic alignment and tracking academic progress
- Ethical and legal considerations in AI implementation
- Global case studies: successful AI integration in postgraduate schools

#### Day 3: Administration of External Doctoral Examinations

A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver. The text 'UK Training PARTNER' is overlaid on the board.

UK Training  
**PARTNER**

- Policies and procedures for engaging external examiners
- Managing online and in-person thesis defenses
- Standardized evaluation protocols and feedback mechanisms
- Platforms for secure and confidential exam hosting
- Best practices for maintaining academic integrity

#### Day 4: Conflict Management in Academic Supervision

- Identifying root causes of supervisor-supervisee conflict
- Communication styles and setting professional boundaries
- Institutional mediation frameworks and support structures
- The administrator's role in conflict de-escalation
- Practical simulation: resolving a real-world supervision dispute

#### Day 5: Integration and Strategic Action Planning

- Translating insights into day-to-day administration
- Designing an innovation roadmap for postgraduate programs
- Creating an AI integration plan for enhanced efficiency
- Team presentations and scenario-based problem-solving

#### Why Attend this Course: Wins & Losses!

- Gain proficiency in AI-enhanced administration or risk lagging behind with legacy systems.
- Master external exam management or face recurring breakdowns in academic quality control.
- Develop tailored conflict resolution skills or remain ill-equipped for internal disputes.
- Adopt international best practices or miss insights that could elevate governance standards.
- Build a strategy for innovation and data-centric decisions or operate without clear direction.

#### Conclusion

This training is more than just a learning experience—it's a transformative opportunity to modernize how postgraduate institutions operate. Participants will leave with actionable strategies, practical digital tools, and a clear roadmap for sustainable improvement.

Whether your goal is to streamline academic workflows, strengthen conflict resolution practices, or harness AI for smarter administration, this program delivers the foundation for lasting, high-impact change.



## Blackbird Training Cities

### Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)  
(Switzerland)



Paris (France)



Athens (Greece)



Barcelona (Spain)



Munich (Germany)



Geneva



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich



Manchester (UK)



Milan (Italy)



## Blackbird Training Cities

### USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

### ASIA



Baku (Azerbaijan)  
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Melbourne (Australia)  
Korea)



Phuket (Thailand)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Seoul (South)



Pulau Ujong (Singapore)



Irbid (Jordan)



Jakarta (Indonesia)



Amman (Jordan)



Beirut

UK Training  
**PARTNER**



## Blackbird Training Cities

### AFRICA



Kigali (Rwanda)



Cape Town ( South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



## Blackbird Training Clients



MANNAI Trading  
Company WLL,  
Qatar



Alumina Corporation  
Guinea



Booking.com  
Netherlands



Oxfam GB International  
Organization,  
Yemen



Capital Markets  
Authority,  
Kuwait



Waltersmith Petroman Oil Limited  
Nigeria



Qatar National Bank  
(QNB),  
Qatar



Qatar Foundation,  
Qatar



AFRICAN UNION ADVISORY  
BOARD ON CORRUPTION,  
Tanzania



KFAS  
Kuwait



Reserve Bank of  
Malawi,  
Malawi



Central Bank of Nigeria  
Nigeria



Ministry of Interior  
Kingdom of Saudi Arabia  
KSA



Mabruk Oil Company  
Libya



Saudi Electricity  
Company,  
KSA



BADAN PENGELOLA  
KEUANGAN Haji,  
Indonesia



NATO  
Italy



ENI CORPORATE  
UNIVERSITY,  
Italy



Gulf Bank  
Kuwait



المؤسسة العامة للتأمينات الاجتماعية  
General Organization for Social Insurance  
KSA



Defence Space Administration  
Nigeria



National Industries  
Group (Holding),  
Kuwait



Hamad Medical  
Corporation,  
Qatar



USAID  
Pakistan



STC Solutions,  
KSA



North Oil company,



EKO Electricity



Oman Broadband



UNITED NATIONS  
UN.



Authority for

UK Training  
**PARTNER**

## Blackbird Training Categories

### Management & Admin

Entertainment & Leisure  
Professional Skills  
Finance, Accounting, Budgeting  
Media & Public Relations  
Project Management  
Human Resources  
Audit & Quality Assurance  
Marketing, Sales, Customer Service  
Secretary & Admin  
Supply Chain & Logistics  
Management & Leadership  
Agile and Elevation

### Technical Courses

Artificial Intelligence (AI)  
Hospital Management  
Public Sector  
Special Workshops  
Oil & Gas Engineering  
Telecom Engineering  
IT & IT Engineering  
Health & Safety  
Law and Contract Management  
Customs & Safety  
Aviation  
C-Suite Training



 International House 185 Tower Bridge  
Road London SE1 2UF United Kingdom

 +44 7401 1773 35  
+44 7480 775526

 Sales@blackbird-training.com

 www.blackbird-training.com

UK Training  
**PARTNER**

