

Advanced Postgraduate Administration: AI, Exams & Conflict Resolution

Geneva (Switzerland)

27 - 31 July 2026

UK Training

PARTNER



Advanced Postgraduate Administration: AI, Exams & Conflict Resolution

Code: LM28 From: 27 - 31 July 2026 City: Geneva (Switzerland) Fees: 4700 Pound

Introduction

As higher education undergoes a sweeping digital transformation, postgraduate institutions must evolve their administrative frameworks to remain relevant and competitive. This specialized training program is designed to equip executives, team leaders, and professionals—particularly across the MENA region—with the expertise needed to lead this evolution. The focus is on intelligent administration using artificial intelligence, as well as effective strategies for managing doctoral examinations and navigating institutional conflict.

The program is tailored for professionals from diverse sectors, including oil and gas, finance, telecommunications, government, and human resources, who are seeking to improve operational efficiency and institutional governance. Through a combination of strategic frameworks and practical tools, this course enables participants to enhance data-driven decision-making, modernize administrative systems, and elevate the overall quality of postgraduate education management.

Course Objectives

By the end of this program, participants will be able to:

- Acquire advanced administrative competencies tailored to postgraduate environments.
- Analyze and apply artificial intelligence tools to streamline academic operations.
- Plan and execute effective external doctoral examinations in both digital and physical formats.
- Manage and resolve supervisory conflicts through structured institutional processes.

Course Outlines

Day 1: Foundations of Postgraduate School Administration

- Governance structures and institutional frameworks
- Roles and responsibilities within the administrative hierarchy
- Strategic planning and quality assurance mechanisms
- Regulatory standards and accreditation processes
- Trends shaping postgraduate education globally

Day 2: Artificial Intelligence in Postgraduate Administration

- Overview of AI applications in higher education
- AI tools for admissions, scheduling, and student records
- AI-based solutions for thesis topic alignment and tracking academic progress
- Ethical and legal considerations in AI implementation
- Global case studies: successful AI integration in postgraduate schools

Day 3: Administration of External Doctoral Examinations

A graphic of a chessboard with several chess pieces (pawns, knights, and a king) on it. The text 'UK Training PARTNER' is overlaid on the right side of the board.

UK Training
PARTNER

- Policies and procedures for engaging external examiners
- Managing online and in-person thesis defenses
- Standardized evaluation protocols and feedback mechanisms
- Platforms for secure and confidential exam hosting
- Best practices for maintaining academic integrity

Day 4: Conflict Management in Academic Supervision

- Identifying root causes of supervisor-supervisee conflict
- Communication styles and setting professional boundaries
- Institutional mediation frameworks and support structures
- The administrator's role in conflict de-escalation
- Practical simulation: resolving a real-world supervision dispute

Day 5: Integration and Strategic Action Planning

- Translating insights into day-to-day administration
- Designing an innovation roadmap for postgraduate programs
- Creating an AI integration plan for enhanced efficiency
- Team presentations and scenario-based problem-solving

Why Attend this Course: Wins & Losses!

- Gain proficiency in AI-enhanced administration or risk lagging behind with legacy systems.
- Master external exam management or face recurring breakdowns in academic quality control.
- Develop tailored conflict resolution skills or remain ill-equipped for internal disputes.
- Adopt international best practices or miss insights that could elevate governance standards.
- Build a strategy for innovation and data-centric decisions or operate without clear direction.

Conclusion

This training is more than just a learning experience—it's a transformative opportunity to modernize how postgraduate institutions operate. Participants will leave with actionable strategies, practical digital tools, and a clear roadmap for sustainable improvement.

Whether your goal is to streamline academic workflows, strengthen conflict resolution practices, or harness AI for smarter administration, this program delivers the foundation for lasting, high-impact change.

Blackbird Training Cities

Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)
(Switzerland)



Paris (France)



Athens (Greece)



Barcelona (Spain)



Munich (Germany)



Geneva



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich



Manchester (UK)



Milan (Italy)



Blackbird Training Cities

USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

ASIA



Baku (Azerbaijan)
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Melbourne (Australia)
Korea



Phuket (Thailand)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Seoul (South)



Pulau Ujong (Singapore)



Irbid (Jordan)



Jakarta (Indonesia)



Amman (Jordan)



Beirut

UK Training
PARTNER

Blackbird Training Cities

AFRICA



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



Blackbird Training Clients

 MANNAI CORPORATION MANNAI Trading Company WLL, Qatar	 GAC UNE FILIALE D' EGA Alumina Corporation Guinea	 Booking.com Booking.com Netherlands	 OXFAM Oxfam GB International Organization, Yemen	 Capital Markets Authority Kuwait
 Waltersmith Waltersmith Petroman Oil Limited Nigeria	 QNB Qatar National Bank (QNB), Qatar	 Qatar Foundation Qatar	 AFRICAN UNION ADVISORY BOARD ON CORRUPTION Tanzania	 KFAS KFS Kuwait
 Reserve Bank of Malawi Malawi	 Central Bank of Nigeria Nigeria	 Ministry of Interior Kingdom of Saudi Arabia KSA	 Mabruk Oil Company Libya	 Saudi Electricity Company KSA
 BPKH Badan Pengelola Keuangan Haji BADAN PENGELOLA KEUANGAN Haji, Indonesia	 NATO Italy	 ENI ENI CORPORATE UNIVERSITY, Italy	 GULF BANK Gulf Bank Kuwait	 General Organization for Social Insurance KSA
 Defence Space Administration Nigeria	 National Industries Group (Holding) Kuwait	 Hamad Medical Corporation Qatar	 USAID Pakistan	 STC STC Solutions, KSA
 North Oil Company North Oil company,	 EKO Electricity EKO Electricity	 OMAN BROADBAND Oman Broadband	 UNITED NATIONS UN.	 Authority for Electricity Regulation, Oman Authority for

UK Training
PARTNER

Blackbird Training Categories

Management & Admin

Entertainment & Leisure
Professional Skills
Finance, Accounting, Budgeting
Media & Public Relations
Project Management
Human Resources
Audit & Quality Assurance
Marketing, Sales, Customer Service
Secretary & Admin
Supply Chain & Logistics
Management & Leadership
Agile and Elevation

Technical Courses

Artificial Intelligence (AI)
Hospital Management
Public Sector
Special Workshops
Oil & Gas Engineering
Telecom Engineering
IT & IT Engineering
Health & Safety
Law and Contract Management
Customs & Safety
Aviation
C-Suite Training



 International House 185 Tower Bridge
Road London SE1 2UF United Kingdom

 +44 7401 1773 35
+44 7480 775526

 Sales@blackbird-training.com

 www.blackbird-training.com

UK Training
PARTNER

