

SBS Certified: Leadership Through Systems Thinking

*Milan (Italy)*

*27 - 31 July 2026*

UK Training

**PARTNER**



## SBS Certified: Leadership Through Systems Thinking

Code: LM28 From: 27 - 31 July 2026 City: Milan (Italy) Fees: 4400 Pound

### Introduction

In today's dynamic and increasingly complex organizational environments, linear thinking no longer suffices. Solving problems in silos leads to inefficiencies, missed opportunities, and short-term fixes that often backfire. This is where systems thinking becomes a game-changer for modern leadership.

The SBS Certified: Leadership Through Systems Thinking course is designed to equip professionals across the MENA region with the strategic tools to analyze interconnected systems, identify root causes, and lead impactful, sustainable change.

This course is tailored for executives, department heads, team leaders, and professionals across industries such as oil and gas, telecommunications, finance, government, human resources, marketing, and project management. It addresses the critical need for forward-thinking leadership skills that go beyond traditional management frameworks.

Whether you're aiming to rise through the leadership ranks or seeking to create transformational value within your organization, this course offers the mindset, models, and methodologies to lead systemically and effectively.

### Course Objectives

- Understand the core principles of systems thinking and how they apply to organizational leadership.
- Apply causal loop diagrams and feedback structures to diagnose root causes.
- Develop holistic perspectives on complex challenges across departments.
- Shift from reactive to proactive decision-making.
- Integrate systems thinking into strategic planning and organizational transformation.
- Lead sustainable change by understanding long-term system dynamics.
- Analyze case studies and real scenarios using systems tools.
- Build a personal leadership framework grounded in systems awareness.

### Course Outlines

#### Day 1: Introduction to Systems Thinking

- Distinguishing systems thinking from linear and analytical thinking.
- Characteristics of complex, adaptive systems in organizational settings.
- Identifying mental models and their influence on leadership behavior.
- Using systems archetypes to uncover recurring organizational patterns.
- Introduction to causal loop diagrams.
- Group exercise: Mapping a real organizational issue.

#### Day 2: Tools and Models for Systems Leadership

A graphic of a chessboard with several pawns and a king piece. The text 'UK Training PARTNER' is overlaid on the image.

UK Training  
**PARTNER**

- Building and interpreting feedback loops reinforcing and balancing.
- Identifying leverage points in complex systems.
- Introduction to behavior-over-time graphs and system mapping.
- Applying systems tools to current departmental challenges.
- Working with interdepartmental case simulations.
- Group presentation of initial system diagnosis.

### Day 3: Systems Dynamics and Scenario Planning

- Introduction to system dynamics modeling for long-term impact analysis.
- Designing interventions for multiple stakeholders.
- Scenario thinking to anticipate outcomes of strategic decisions.
- Exploring delays, unintended consequences, and systemic traps.
- Using system behavior simulations to test assumptions.
- Interactive modeling session with team feedback.

### Day 4: Leading Organizational Change with Systems Thinking

- The role of systems leadership in change management.
- Diagnosing resistance to change through systemic lenses.
- Aligning systems thinking with agile, lean, and digital strategies.
- Redesigning structures and processes for adaptive capacity.
- Developing systemic change roadmaps.
- Case study review: Successful transformations led through systems thinking.

### Day 5: Integration and Evaluation

- Comprehensive review of tools, concepts, and applications.
- Practical assessment of participant-designed systems models.
- Creating personal and organizational systems leadership plans.
- Peer feedback and coaching on implementation strategies.
- Final reflection session and certificate awarding.
- Issuance of SBS Certified Systems Leadership Certificate.

### Why Attend this Course: Wins & Losses!

- Gain deep insights into organizational complexity and interdependencies.
- Move beyond reactive firefighting toward strategic, long-term leadership.
- Develop a shared language and mindset for problem-solving across teams.
- Increase your influence and effectiveness in cross-functional initiatives.
- Enhance your decision-making quality with systemic clarity.
- Lead impactful and sustainable transformation initiatives.
- Earn a professional certification that adds significant credibility.
- Apply globally recognized methods tailored to regional realities.

### Conclusion



The SBS Certified: Leadership Through Systems Thinking course is not just another leadership program. It is a practical, strategic, and transformative learning experience that empowers professionals to see the bigger picture, uncover hidden patterns, and lead with clarity and foresight.

In a world where complexity is the norm, systems thinking is no longer optional – it is essential. This course enables leaders across industries to move beyond the surface of problems and create sustainable, system-level impact. Whether you're managing teams, driving projects, or steering institutional change, systems thinking will elevate how you lead.

A graphic of a chessboard with a black and white checkered pattern. Three chess pieces are visible: a black pawn, a silver pawn, and a gold king piece. In the background, there are concentric circles radiating from the king piece.

UK Training  
**PARTNER**

Head Office: +44 7480 775 526  
Email: [Sales@blackbird-training.com](mailto:Sales@blackbird-training.com)  
Website: [www.blackbird-training.com](http://www.blackbird-training.com)



## Blackbird Training Cities

### Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)  
(Switzerland)



Paris (France)



Athens (Greece)



Barcelona (Spain)



Munich (Germany)



Geneva



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich



Manchester (UK)



Milan (Italy)



## Blackbird Training Cities

### USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

### ASIA



Baku (Azerbaijan)  
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Melbourne (Australia)  
Korea



Phuket (Thailand)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Seoul (South)



Pulau Ujong (Singapore)



Irbid (Jordan)



Jakarta (Indonesia)



Amman (Jordan)



Beirut

UK Training  
**PARTNER**



## Blackbird Training Cities

### AFRICA



Kigali (Rwanda)



Cape Town ( South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



## Blackbird Training Clients

 <b>MANNAI CORPORATION</b> MANNAI Trading Company WLL, Qatar	 <b>GAC</b> UNE FILIALE D' EGA Alumina Corporation Guinea	 <b>Booking.com</b> Booking.com Netherlands	 <b>OXFAM</b> Oxfam GB International Organization, Yemen	 <b>Capital Markets Authority</b> Kuwait
 <b>WS</b> Waltersmith Petroman Oil Limited Nigeria	 <b>QNB</b> Qatar National Bank (QNB), Qatar	 <b>مؤسسة قطر</b> Qatar Foundation, Qatar	 <b>AFRICAN UNION ADVISORY BOARD ON CORRUPTION</b> , Tanzania	 <b>KFAS</b> مؤسسة الكويت للتقدم العلمي Kuwait Foundation for the Advancement of Sciences KFAS Kuwait
 <b>Reserve Bank of Malawi</b> , Malawi	 <b>Central Bank of Nigeria</b> , Nigeria	 <b>Ministry of Interior Kingdom of Saudi Arabia</b> , KSA	 <b>Mabruk Oil Company</b> , Libya	 <b>الشركة السعودية للكهرباء</b> Saudi Electricity Company, KSA
 <b>BPKH</b> Badan Pengelola Keuangan Haji BADAN PENGELOLA KEUANGAN Haji, Indonesia	 <b>NATO Italy</b>	 <b>eni</b> ENI CORPORATE UNIVERSITY, Italy	 <b>بنك الخليج</b> <b>GULF BANK</b> Gulf Bank Kuwait	 <b>المؤسسة العامة للتأمينات الاجتماعية</b> General Organization for Social Insurance KSA
 <b>Defence Space Administration</b> , Nigeria	 <b>مجموعة الصناعات الوطنية (القابضة)</b> National Industries Group (Holding), Kuwait	 <b>مؤسسة حمد الطبية</b> Hamad Medical Corporation, Qatar	 <b>UNITED STATES AGENCY FOR INTERNATIONAL DEVELOPMENT</b> USAID Pakistan	 <b>STC</b> الاتصالات السعودية STC Solutions, KSA
 <b>North Oil Company</b> North Oil company,	 <b>EKO</b> EKO Electricity	 <b>OMAN BROADBAND</b> العمانية للإنطاق العريض Oman Broadband	 <b>UNITED NATIONS</b> UN.	 <b>هيئة تنظيم الكهرباء - عمان</b> AUTHORITY FOR ELECTRICITY REGULATION, OMAN Authority for

UK Training  
**PARTNER**



## Blackbird Training Categories

### Management & Admin

Entertainment & Leisure  
Professional Skills  
Finance, Accounting, Budgeting  
Media & Public Relations  
Project Management  
Human Resources  
Audit & Quality Assurance  
Marketing, Sales, Customer Service  
Secretary & Admin  
Supply Chain & Logistics  
Management & Leadership  
Agile and Elevation

### Technical Courses

Artificial Intelligence (AI)  
Hospital Management  
Public Sector  
Special Workshops  
Oil & Gas Engineering  
Telecom Engineering  
IT & IT Engineering  
Health & Safety  
Law and Contract Management  
Customs & Safety  
Aviation  
C-Suite Training



 International House 185 Tower Bridge  
Road London SE1 2UF United Kingdom

 +44 7401 1773 35  
+44 7480 775526

 Sales@blackbird-training.com

 www.blackbird-training.com

UK Training  
**PARTNER**

