

## SBS Certified: Leadership Through Systems Thinking

Rome (Italy)

8 - 12 September 2025



www.blackbird-training.com



## SBS Certified: Leadership Through Systems Thinking

Code: LM28 From: 8 - 12 September 2025 City: Rome (Italy) Fees: 4200 Pound

### Introduction

In today s dynamic and increasingly complex organizational environments, linear thinking no longer suffices. Solving problems in silos leads to inefficiencies, missed opportunities, and short-term fixes that often backfire. This is where systems thinking becomes a game-changer for modern leadership.

The SBS Certified: Leadership Through Systems Thinking course is designed to equip professionals across the MENA region with the strategic tools to analyze interconnected systems, identify root causes, and lead impactful, sustainable change.

This course is tailored for executives, department heads, team leaders, and professionals across industries such as oil and gas, telecommunications, finance, government, human resources, marketing, and project management. It addresses the critical need for forward-thinking leadership skills that go beyond traditional management frameworks.

Whether you're aiming to rise through the leadership ranks or seeking to create transformational value within your organization, this course offers the mindset, models, and methodologies to lead systemically and effectively.

### **Course Objectives**

- Understand the core principles of systems thinking and how they apply to organizational leadership.
- Apply causal loop diagrams and feedback structures to diagnose root causes.
- Develop holistic perspectives on complex challenges across departments.
- Shift from reactive to proactive decision-making.
- Integrate systems thinking into strategic planning and organizational transformation.
- Lead sustainable change by understanding long-term system dynamics.
- Analyze case studies and real scenarios using systems tools.
- Build a personal leadership framework grounded in systems awareness.

### **Course Outlines**

### Day 1: Introduction to Systems Thinking

- Distinguishing systems thinking from linear and analytical thinking.
- Characteristics of complex, adaptive systems in organizational settings.
- Identifying mental models and their influence on leadership behavior.
- Using systems archetypes to uncover recurring organizational patterns.
- Introduction to causal loop diagrams.
- Group exercise: Mapping a real organizational issue.

### Day 2: Tools and Models for Systems Leadership

UK Traininig PARTNER



- Building and interpreting feedback loops reinforcing and balancing.
- Identifying leverage points in complex systems.
- Introduction to behavior-over-time graphs and system mapping.
- · Applying systems tools to current departmental challenges.
- · Working with interdepartmental case simulations.
- · Group presentation of initial system diagnosis.

### Day 3: Systems Dynamics and Scenario Planning

- Introduction to system dynamics modeling for long-term impact analysis.
- Designing interventions for multiple stakeholders.
- Scenario thinking to anticipate outcomes of strategic decisions.
- Exploring delays, unintended consequences, and systemic traps.
- Using system behavior simulations to test assumptions.
- Interactive modeling session with team feedback.

### Day 4: Leading Organizational Change with Systems Thinking

- The role of systems leadership in change management.
- Diagnosing resistance to change through systemic lenses.
- Aligning systems thinking with agile, lean, and digital strategies.
- · Redesigning structures and processes for adaptive capacity.
- Developing systemic change roadmaps.
- Case study review: Successful transformations led through systems thinking.

### Day 5: Integration and Evaluation

- Comprehensive review of tools, concepts, and applications.
- Practical assessment of participant-designed systems models.
- Creating personal and organizational systems leadership plans.
- Peer feedback and coaching on implementation strategies.
- Final reflection session and certificate awarding.
- Issuance of SBS Certified Systems Leadership Certificate.

## Why Attend this Course: Wins & Losses!

- Gain deep insights into organizational complexity and interdependencies.
- Move beyond reactive firefighting toward strategic, long-term leadership.
- Develop a shared language and mindset for problem-solving across teams.
- Increase your influence and effectiveness in cross-functional initiatives.
- Enhance your decision-making quality with systemic clarity.
- Lead impactful and sustainable transformation initiatives.
- Earn a professional certification that adds significant credibility.
- Apply globally recognized methods tailored to regional realities.

#### Conclusion





The SBS Certified: Leadership Through Systems Thinking course is not just another leadership program. It is a practical, strategic, and transformative learning experience that empowers professionals to see the bigger picture, uncover hidden patterns, and lead with clarity and foresight.

In a world where complexity is the norm, systems thinking is no longer optional  $\[ ]$  it is essential. This course enables leaders across industries to move beyond the surface of problems and create sustainable, system-level impact. Whether you  $\[ ]$  remanaging teams, driving projects, or steering institutional change, systems thinking will elevate how you lead.





# **Blackbird Training Cities**

### Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovarsa)ais (Portugal)





Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeax (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany) (Switzerland)



Paris (France)



Athens(Greece)



Barcelona (Spain)



Munich (Germany)



Geneva



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich



Manchester (UK)



Milan (Italy)





## **Blackbird Training Cities**

#### **USA & Canada**



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)

Toronto (Canada)

### **ASIA**



Baku (Azerbaijan) (Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney



Tokyo (Japan)



Jeddah (KSA)



Riyadh(KSA)



Melbourne (Australia) Korea)



Phuket (Thailand)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Seoul (South



Pulau Ujong (Singapore)



Irbid (Jordan)



Jakarta (Indonesia)



Amman (Jordan)



Beirut





# **Blackbird Training Cities**

## **AFRICA**



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)







# **Blackbird Training Clients**



ANNAI Trading Company WLL, Qatar



Alumina Corporation Guinea



Netherlands



Oxfam GB International Organization, Yemen



Capital Markets Authority, **Kuwait** 



Nigeria



National Bank (ONB), **Qatar** 



Qatar Foundation, **Qatar** 



AFRICAN UNION ADVISORY BOARD ON CORRUPTION, Tanzania



Kuwait



Reserve Bar Malawi, **Malawi** 



Nigeria



Ministry of Interior, KSA



Mabruk Oil Company **Libya** 



Saudi Electricity



BADAN PENGELOLA KEUANGAN Haji, Indonesia



Italy



ENI CORPORATE UNIVERSITY, Italy



Kuwait



General Organization for Social Insurance ral C. Social Insu KSA



Nigeria



National Industries Group (Holding), **Kuwait** 



Hamad Medical Corporation, Qatar



USAID **Pakistan** 



STC Solutions, KSA



North Oil company,



**EKO Electricity** 



Oman Broadband



UN.









## **Blackbird Training Categories**

### Management & Admin

Entertainment & Leisure

Professional Skills

Finance, Accounting, Budgeting

Media & Public Relations

**Project Management** 

**Human Resources** 

Audit & Quality Assurance

Marketing, Sales, Customer Service

Secretary & Admin

Supply Chain & Logistics

Management & Leadership

Agile and Elevation

#### **Technical Courses**

Artificial Intelligence (AI)

Hospital Management

**Public Sector** 

Special Workshops

Oil & Gas Engineering

Telecom Engineering

IT & IT Engineering

Health & Safety

Law and Contract Management

Customs & Safety

Aviation

C-Suite Training













