

# Revenue Management: Core Concepts and Practical Applications

Lyon (France) 11 - 15 May 2026



www.blackbird-training.com -



# Revenue Management: Core Concepts and Practical Applications

Code: FA28 From: 11 - 15 May 2026 City: Lyon (France) Fees: 4200 Pound

#### Introduction

Revenue Management is a critical process that directly impacts financial performance and business success. This comprehensive course introduces participants to the core principles and practical applications of revenue management, focusing on pricing strategies, demand analysis, and customer behavior insights.

Designed for professionals with limited or intermediate experience, the program covers everything from foundational concepts to data analysis tools, enabling participants to develop effective plans for revenue optimization and performance improvement.

### **Course Objectives**

By the end of this course, participants will be able to:

- Understand the core concepts of revenue management and its role in improving financial performance.
- Apply pricing strategies that align with different customer segments and demand patterns.
- Use basic data analysis and performance analysis tools to interpret market behavior and track key performance indicators.
- Develop a preliminary revenue management plan tailored to their organization goals.
- Recognize the relationship between revenue management, marketing, and sales to drive business growth.

#### Course Outlines

### Day 1: Fundamentals of Revenue Management

- Defining revenue management: concept, origin, and evolution.
- The strategic importance of revenue optimization in achieving financial performance.
- Differentiating revenue management from marketing and sales functions.
- Exploring real-world applications in industries like hospitality, airlines, and service sectors.

### Day 2: Demand Analysis and Customer Behavior

- Key factors that influence demand analysis and forecasting.
- Understanding customer behavior and how it shapes booking and purchase decisions.
- Techniques for market segmentation and targeting customer needs.
- Examining demand variations by season, time, and location using practical examples.

### Day 3: Basic Pricing Strategies

- Principles of value-based pricing and its effect on revenue outcomes.
- Exploring different types of pricing strategies: flexible, fixed, and promotional.
- Setting prices based on customer segments and demand levels.

UK Traininig PARTNER



Assessing the impact of seasons, special offers, and promotions on pricing decisions.

### Day 4: Revenue Management Tools and Performance Analysis

- Introduction to basic data analysis tools using spreadsheets and Excel.
- Understanding key performance indicators: RevPAR, ADR, and Occupancy Rate.
- Tracking revenue data and interpreting results for decision-making.
- Basics of managing distribution and sales channels to maximize profitability.

### Day 5: Practical Implementation and Revenue Management Plan

- Steps to develop a simplified revenue management plan that addresses market dynamics.
- Collaboration with other departments sales, marketing, finance to align strategies.
- Case study analysis of successful revenue management practices.
- Open discussion on common challenges and practical solutions for overcoming them.

### Why Attend this Course: Wins & Losses!

- Build a solid understanding of how revenue management drives organizational success.
- Develop the ability to apply demand analysis and pricing strategies effectively.
- Gain practical skills in data analysis and interpreting key performance indicators for revenue growth.
- Learn how to create a simple yet effective revenue management plan for your organization.
- Understand how to leverage customer insights and market segmentation to improve revenue.
- Enhance collaboration between departments to boost overall financial performance.

### Conclusion

This comprehensive course on Revenue Management: Core Concepts and Practical Applications is designed to empower participants with both the knowledge and practical skills to enhance financial performance and revenue outcomes. From understanding customer behavior to applying pricing strategies and using data analysis tools, youll be equipped to create impactful revenue strategies that support organizational growth.

Whether youllre working in hospitality, airlines, or any service industry, this course will enable you to make datadriven decisions and develop a robust revenue management plan that aligns with market demands and business goals.





# **Blackbird Training Cities**

# Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovarsa)ais (Portugal)





Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeax (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)



Podgorica (Montenegro)



Batumi (Georgia)



Salzburg (Austria)



Florence (Italy)



London (UK)



Istanbul (Turkey)





Düsseldorf (Germany)



Paris (France)



Athens(Greece)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich (Switzerland)



Manchester (UK)



Milan (Italy)





# **Blackbird Training Cities**

#### **USA & Canada**



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)

Toronto (Canada)

# **ASIA**



Baku (Azerbaijan) (Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney



Tokyo (Japan)



Jeddah (KSA)



Riyadh(KSA)



Melbourne (Australia) (Kuwait)



Phuket (Thailand)



Shanghai (China)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City



Seoul (South Korea)



Pulau Ujong (Singapore)



Irbid (Jordan)



Jakarta (Indonesia)



UK Traininig

Amman (Jordan)



Beirut





# **Blackbird Training Cities**

# **AFRICA**



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)







# **Blackbird Training Clients**



MANNAI Trading
Company WLL,
Qatar



Alumina Corporation **Guinea** 



Booking.com Netherlands



Oxfam GB International Organization, Yemen



Capital Markets Authority, **Kuwait** 



rsmith Petroman Oil Limited Oatar Na Nigeria (O





Qatar Foundation, **Qatar** 



AFRICAN UNION ADVISORY BOARD ON CORRUPTION, Tanzania



KFAS **Kuwait** 



Reserve Bank of Malawi, **Malawi** 



Central Bank of Nigeria



Ministry of Interior, KSA



Mabruk Oil Company **Libya** 



Saudi Electricity Company,



BADAN PENGELOLA KEUANGAN Haji, Indonesia



Italy



ENI CORPORATE UNIVERSITY, Italy



Gulf Bank Kuwait



General Organization for Social Insurance KSA



Defence Space Administration **Nigeria** 



National Industries Group (Holding), Kuwait



Hamad Medical Corporation, **Qatar** 



USAID **Pakistan** 



STC Solutions, **KSA** 



North Oil company,



EKO Electricity



Oman Broadband



UN.







# **Blackbird Training Categories**

### Management & Admin

Entertainment & Leisure

Professional Skills

Finance, Accounting, Budgeting

Media & Public Relations

**Project Management** 

**Human Resources** 

Audit & Quality Assurance

Marketing, Sales, Customer Service

Secretary & Admin

Supply Chain & Logistics

Management & Leadership

Agile and Elevation

#### **Technical Courses**

Artificial Intelligence (AI)

Hospital Management

**Public Sector** 

Special Workshops

Oil & Gas Engineering

Telecom Engineering

IT & IT Engineering

Health & Safety

Law and Contract Management

Customs & Safety

**UK Traininig** 

Aviation

C-Suite Training





+44 7401 1773 35 +44 7480 775526

Sales@blackbird-training.com

www.blackbird-training.com

