

Certified Business Process Professional (CBPP®)
Preparation Course

Pulau Ujong (Singapore)

10 - 21 November 2025

UK Training

PARTNER



Certified Business Process Professional (CBPP®) Preparation Course

Code: LM28 From: 10 - 21 November 2025 City: Pulau Ujong (Singapore) Fees: 7900 Pound

Introduction

In today's complex business world, mastering business process management BPM is essential for driving efficiency, innovation, and strategic growth. The Certified Business Process Professional CBPP® credential awarded by ABPMP is globally recognized as the gold standard for professionals seeking to lead and transform business processes.

This comprehensive training course is designed to prepare participants for CBPP® certification by covering the full spectrum of the Business Process Management Body of Knowledge BPM CBOK® v4.0. Participants will develop advanced capabilities in business process analysis, process modeling, automation, and performance monitoring skills that are critical to success in managing business processes.

Whether you're a business process analyst, operations leader, or aspiring process professional, this course equips you to design, improve, and optimize organizational workflows in alignment with international standards.

Course Objectives

By the end of this training course, participants will be able to:

- Understand the core principles of business process management, based on BPM CBOK® v4.0.
- Apply leading business process improvement techniques to drive operational excellence.
- Lead business process operations and transformation initiatives across departments.
- Perform detailed process analysis and design using BPMN, UML, and other tools.
- Integrate business process modeling into organizational strategies and technologies.
- Utilize automation technologies such as Robotic Process Automation RPA to enhance performance.
- Be fully prepared to pass the CBPP® exam through targeted practice and review sessions.

Course Outlines

Day 1: Introduction to Business Process Management BPM

- What is business process management? Exploring the business process definition and its value.
- The BPM lifecycle: Design, Model, Execute, Monitor, Optimize.
- Introduction to the BPM CBOK® v4.0 and the role of the process professional.
- Understanding business process meaning in organizational contexts.

Day 2: Business Process Analysis

- Techniques for conducting process analysis business reviews.
- Mapping and documenting existing processes.
- Identifying performance gaps and inefficiencies.
- Conducting value-added and gap analysis.

A graphic of a chessboard with several pawns. In the foreground, a large gold king piece stands prominently. Behind it, several silver and gold pawns are positioned on different squares. The background features a series of concentric circles, suggesting a strategic or analytical theme.

UK Training
PARTNER

Day 3: Business Process Modeling

- Introduction to business process modeling using BPMN and UML.
- Developing clear, accurate models of business process operations.
- Applying best practices for visual process representation.
- Improving communication through structured models.

Day 4: Process Design & Transformation

- Defining and redesigning processes for efficiency.
- Exploring frameworks for business process improvement.
- Managing innovation and transformation initiatives.
- Reviewing case studies of successful business process solutions.

Day 5: Business Process Monitoring & Performance

- Defining Key Performance Indicators KPIs for business process monitoring.
- Using dashboards and metrics to track performance.
- Leveraging data to support decision-making and continuous improvement.

Day 6: Methodologies for Process Improvement

- Applying Lean, Six Sigma, and Agile within BPM.
- Using the DMAIC framework for structured problem-solving.
- Incorporating iterative models for rapid improvement cycles.

Day 7: Business Process Automation & Technology

- Introduction to business process services and digital tools.
- Understanding and applying Robotic Process Automation RPA.
- Selecting technology platforms to streamline business processes.
- Overcoming challenges in digital transformation.

Day 8: Change Management in BPM

- Managing change across people, process, and technology.
- Strategies to reduce resistance and ensure adoption.
- Building a BPM-focused culture across the enterprise.
- Engaging stakeholders throughout the transformation journey.

Day 9: Enterprise Process Management EPM

- What is EPM? Understanding its role in governance and strategy.
- Designing enterprise-wide BPM frameworks.
- Aligning BPM with performance goals and organizational strategy.
- Establishing governance for long-term process success.

Day 10: CBPP® Exam Preparation & Final Review

A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver. The text 'UK Training PARTNER' is overlaid on the board.

UK Training
PARTNER

- Deep dive into CBOK® key concepts.
- Sample questions and mock exam scenarios.
- Test-taking strategies for the CBPP® certification.
- Final Q&A session and personalized feedback.

Why Attend This Course? Wins & Outcomes!

- Global Certification: Earn the internationally recognized CBPP® credential—the benchmark of BPM excellence.
- Practical Skills: Gain hands-on experience in business process management services, tools, and methodologies.
- Career Growth: Elevate your value as a business process professional and stand out in the job market.
- Leadership Readiness: Lead major transformation projects with confidence and skill.
- Digital Advantage: Stay ahead by learning to implement business process automation and RPA technologies.

Conclusion

The CBPP® Preparation Course is more than a path to certification—it's a gateway to becoming a leader in managing business processes.

Through a structured, practical, and comprehensive approach, you'll master the meaning of business processes, understand how to design and optimize them, and position yourself as a transformation leader in your organization.

Join us and take the next step toward earning your CBPP® credential—and unlocking your full potential as a certified business process management professional.

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. The board is checkered, and there are concentric circles in the background.

UK Training
PARTNER

Blackbird Training Cities

Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)
(Switzerland)



Paris (France)



Athens (Greece)



Barcelona (Spain)



Munich (Germany)



Geneva



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich



Manchester (UK)



Milan (Italy)



Blackbird Training Cities

USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

ASIA



Baku (Azerbaijan)
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Melbourne (Australia)
Korea



Phuket (Thailand)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Seoul (South)



Pulau Ujong (Singapore)



Irbid (Jordan)



Jakarta (Indonesia)



Amman (Jordan)



Beirut

UK Training
PARTNER

Blackbird Training Cities

AFRICA



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



Blackbird Training Clients

 <p>MANNAI CORPORATION MANNAI Trading Company WLL, Qatar</p>	 <p>GAC UNE FILIALE D' EGA Alumina Corporation Guinea</p>	 <p>Booking.com Booking.com Netherlands</p>	 <p>OXFAM Oxfam GB International Organization, Yemen</p>	 <p>Capital Markets Authority Kuwait</p>
 <p>WS Waltersmith Petroman Oil Limited Nigeria</p>	 <p>QNB Qatar National Bank (QNB), Qatar</p>	 <p>Qatar Foundation Qatar</p>	 <p>AFRICAN UNION ADVISORY BOARD ON CORRUPTION Tanzania</p>	 <p>KFAS KFS Kuwait</p>
 <p>Reserve Bank of Malawi Malawi</p>	 <p>Central Bank of Nigeria Nigeria</p>	 <p>Ministry of Interior Kingdom of Saudi Arabia KSA</p>	 <p>Mabruk Oil Company Libya</p>	 <p>Saudi Electricity Company KSA</p>
 <p>BPKH Badan Pengelola Keuangan Haji BADAN PENGELOLA KEUANGAN Haji, Indonesia</p>	 <p>NATO Italy</p>	 <p>ENI ENI CORPORATE UNIVERSITY, Italy</p>	 <p>GULF BANK Gulf Bank Kuwait</p>	 <p>General Organization for Social Insurance KSA</p>
 <p>Defence Space Administration Nigeria</p>	 <p>National Industries Group (Holding), Kuwait</p>	 <p>Hamad Medical Corporation Qatar</p>	 <p>USAID Pakistan</p>	 <p>STC STC Solutions, KSA</p>
 <p>North Oil Company North Oil company,</p>	 <p>EKO EKO Electricity</p>	 <p>OMAN BROADBAND Oman Broadband</p>	 <p>UNITED NATIONS UN.</p>	 <p>Authority for Electricity Regulation, Oman Authority for</p>

UK Training
PARTNER

Blackbird Training Categories

Management & Admin

Entertainment & Leisure
Professional Skills
Finance, Accounting, Budgeting
Media & Public Relations
Project Management
Human Resources
Audit & Quality Assurance
Marketing, Sales, Customer Service
Secretary & Admin
Supply Chain & Logistics
Management & Leadership
Agile and Elevation

Technical Courses

Artificial Intelligence (AI)
Hospital Management
Public Sector
Special Workshops
Oil & Gas Engineering
Telecom Engineering
IT & IT Engineering
Health & Safety
Law and Contract Management
Customs & Safety
Aviation
C-Suite Training



 International House 185 Tower Bridge
Road London SE1 2UF United Kingdom

 +44 7401 1773 35
+44 7480 775526

 Sales@blackbird-training.com

 www.blackbird-training.com

UK Training
PARTNER

