

Strategic Performance and How to Build Strategic and Operational Indicators

Cape Town (South Africa)

29 December 2025 - 2 January 2026

UK Training

PARTNER



Strategic Performance and How to Build Strategic and Operational Indicators

Code: LM28 From: 29 December 2025 - 2 January 2026 City: Cape Town (South Africa) Fees: 3300 Pound

Introduction

This intensive five-day training course provides advanced concepts and strategies for building Key Performance Indicators KPIs for organizational performance. The course aims to equip participants with the essential knowledge and practical skills necessary to understand, analyze, and effectively measure organizational performance. Designed with a focus on providing participants with tools and techniques to build performance measurement indicators, the course supports strategic decision-making processes to enhance the achievement of organizational goals.

Course Objectives

The course aims to achieve several key objectives, including:

- Understanding the business context and the importance of strategic organizational performance.
- Learning the stages of building effective performance indicators.
- Developing skills for data analysis and using data to evaluate organizational performance.
- Identifying the key factors that impact performance.
- Learning how to design measurable indicators to assess performance accurately.
- Mastering performance management strategies and continuous improvement.

Course Outlines

Day 1: Fundamentals of Organizational Performance

- Defining organizational performance and its importance in the business context.
- Exploring key concepts related to organizational performance.
- Examining performance models and frameworks.
- Understanding the performance lifecycle, from planning to evaluation.
- How to measure performance and avoid common measurement mistakes.

Day 2: Building Key Performance Indicators KPIs

- Key elements that must be included in effective KPIs.
- Techniques for determining impactful KPIs.
- Strategies for designing KPIs that align with strategic goals.
- Case studies to analyze successful KPI examples in practice.

Day 3: Data Analysis and Utilization

- How to collect and analyze data to evaluate performance.

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a knight) positioned on it. The board is white and black, and the pieces are gold and silver. The text 'UK Training PARTNER' is overlaid on the board.

UK Training
PARTNER

- Methodologies for data analysis and extracting actionable insights.
- Strategies for decision-making based on available data.
- Techniques for managing information and improving data analysis in various contexts.

Day 4: Performance Measurement Strategies

- Core principles of performance measurement.
- Steps for developing an effective performance measurement system.
- Performance measurement strategies across different organizations.
- How to use performance indicators to drive improvements.
- Practical exercises and simulations to apply the learned skills.

Day 5: Sustainable Performance Improvement

- Techniques for performance monitoring to ensure goal achievement.
- Strategies for maintaining alignment between KPIs and strategic objectives.
- Using technology to improve performance measurement.
- The role of feedback in enhancing organizational performance.
- Best practices for managing adjustments and fostering continuous improvement.

Why Attend This Course: Wins & Losses!

- **Comprehensive Knowledge:** Gain an in-depth understanding of organizational performance and its critical role in business success.
- **Proven Strategies:** Learn effective strategies through real-world examples and interactive exercises.
- **Practical Application:** Develop skills in building measurable KPIs and analyzing data for performance evaluation.
- **Professional Skill Development:** Enhance your career by mastering organizational performance management and opening new professional opportunities.
- **Certified Qualification:** Receive an accredited certificate in performance measurement, boosting your professional path.
- **Achieve Better Results:** Improve performance, reduce risks, and increase business success through effective performance measurement techniques.

Conclusion

The "Strategic Performance and Building Key Performance Indicators KPIs" course is an ideal opportunity for professionals looking to improve their performance measurement skills. Through this course, participants will acquire tools and strategies for building effective performance indicators, analyzing data, and making strategic decisions that contribute to achieving organizational goals.

Whether you aim to enhance performance indicators or develop effective measurement strategies, this course will help you optimize efficiency and achieve success in a competitive business environment.

A graphic of a chessboard with several chess pieces (pawns and a king) on it, set against a background of concentric circles.

UK Training
PARTNER

Blackbird Training Cities

Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)
(Netherlands)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)



Paris (France)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich (Switzerland)



Manchester (UK)



Milan (Italy)



Blackbird Training Cities

USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

Africa



Baku (Azerbaijan)
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney (Australia)



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Melbourne (Australia)
(Indonesia)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Pulau Ujong (Singapore)



Jakarta



Amman (Jordan)



Beirut (Lebanon)

UK Training
PARTNER

Blackbird Training Cities

Asia



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



Blackbird Training Clients



UK Training
PARTNER

Blackbird Training Categories

Management & Admin

Professional Skills
Finance, Accounting, Budgeting
Media & Public Relations
Project Management
Human Resources
Audit & Quality Assurance
Marketing, Sales, Customer Service
Secretary & Admin
Supply Chain & Logistics
Management & Leadership
Agile and Elevation

Technical Courses

Hospital Management
Public Sector
Special Workshops
Oil & Gas Engineering
Telecom Engineering
IT & IT Engineering
Health & Safety
Law and Contract Management
Customs & Safety
Aviation
C-Suite Training



 International House 185 Tower Bridge
Road London SE1 2UF United Kingdom

 +44 7401 1773 35
+44 7480 775526

 Sales@blackbird-training.com

 www.blackbird-training.com



UK Training
PARTNER

The image features a graphic of a chessboard with several chess pieces (a king, a pawn, and a knight) on it. The text 'UK Training PARTNER' is overlaid on the board, with 'PARTNER' in a larger, bold font.