

Next-Level Leadership: From Operational to Strategic Excellence

Toronto (Canada)

12 - 23 January 2026





Next-Level Leadership: From Operational to Strategic Excellence

Code: LM28 From: 12 - 23 January 2026 City: Toronto (Canada) Fees: 7900 Pound

Introduction

The course "Future Leadership: From Operational Leadership to Strategic Excellence" is designed for leaders who aim to transition from overseeing daily operations to leading long-term strategic success. This course is specifically tailored for professionals in the public and government sectors, focusing on developing essential skills in strategic thinking, effective decision-making, and team leadership. Participants will gain practical tools to lead with confidence, foster innovation, guide organizations through change, and build a clear vision to achieve sustainable success.

Course Objectives

By the end of this course, participants will be able to:

- Develop a strategic leadership mindset
- Enhance decision-making skills
- · Improve communication and emotional intelligence skills
- Build and lead high-performance teams
- · Foster innovation and drive change
- · Transition to strategic management
- · Lead with ethics and integrity
- Develop a personal growth plan for leadership

Course Outlines

Day 1: Foundations of Leadership Excellence

- Understanding leadership styles and their impact
- · Transitioning from manager to visionary leader
- Developing self-awareness and emotional intelligence
- · Building credibility and influence
- The power of visionary leadership

Day 2: Effective Communication and Decision-Making

- Mastering strategic communication techniques
- Active listening and conflict resolution strategies
- · Decision-making frameworks for leaders
- Negotiation and persuasion skills
- Giving and receiving constructive feedback





Day 3: Leading High-Performance Teams

- Building and motivating high-performance teams
- Delegation and empowerment strategies
- Managing diversity and promoting inclusivity in teams
- Handling difficult team dynamics
- · Coaching and mentoring for leadership development

Day 4: Understanding Operational and Strategic Leadership

- Key differences between operational and strategic leadership
- The role of leaders in shaping long-term vision
- The importance of strategic leadership in the public sector

Day 5: Transitioning from Operational to Strategic Thinking

- Moving from tactical problem-solving to strategic planning
- · Aligning and prioritizing organizational goals
- Overcoming common barriers in strategic leadership

Day 6: Strategic Leadership in the Public Sector

- Strategic leadership vs. operational execution in government
- · Navigating policies, regulations, and public accountability
- · Case studies of effective leadership in government

Day 7: Ethical Leadership and Integrity

- · Ethical decision-making and leadership
- · Building trust and transparency as a leader
- Designing a sustainable leadership development plan

Day 8: Leadership Development and Succession Planning

- Strategies for leadership development
- Succession planning for future strategic leaders
- Personal growth in leadership: self-assessment and planning

Day 9: Final Leadership Case Study and Action Planning

- Analyzing real-world leadership scenarios
- · Crafting personalized leadership action plans
- Final reflection and course wrap-up

Day 10: Final Leadership Case Study & Action Planning

- Real-world leadership scenarios
- Personalized leadership action plans
- Final reflection and closing





Why Attend This Course: The Wins & Losses!

- Gain strategic leadership tools that empower you to impact the future.
- Develop strategic decision-making skills based on a deep understanding of the surrounding environment.
- Build high-performance teams capable of achieving long-term goals.
- Enhance communication and emotional intelligence skills, contributing to more effective leadership influence.
- Foster innovation and the ability to manage change, enabling you to adapt to a changing environment.
- Learn how to lead government organizations with transparency and high ethical standards, building trust in leadership.

Conclusion

This course represents a pivotal starting point for transforming how you lead public organizations and government institutions. By enhancing strategic leadership skills and deepening understanding of operational and strategic challenges, you will lay the foundation for innovative and responsible leadership that achieves sustainable success.

This program will help you build a clear leadership vision, applying ethical and strategic leadership principles that align with future aspirations.





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