

## Building Operational Excellence in Teams

*Kigali (Rwanda)*

*20 - 24 October 2025*

UK Training

# PARTNER



## Building Operational Excellence in Teams

Code: LM28 From: 20 - 24 October 2025 City: Kigali (Rwanda) Fees: 3300 Pound

### Introduction

The "Building Operational Excellence in Teams" course is designed to empower leaders and team members to enhance efficiency and performance within their teams. The course focuses on optimizing workflows, strengthening collaboration, and ensuring sustainable results. Participants will learn how to align team goals with organizational objectives, eliminate inefficiencies, and foster a culture of continuous improvement. By the end of the course, attendees will gain practical tools and strategies to achieve operational excellence and build high-performing teams.

### Course Objectives

- Understand the principles of operational excellence and its impact on team performance.
- Learn how to align team goals with organizational objectives.
- Develop skills to optimize workflows and processes within teams.
- Identify and eliminate inefficiencies affecting team performance.
- Foster a culture of accountability and continuous improvement.
- Improve collaboration and communication within teams.
- Use tools and methods to measure and enhance team performance.
- Build strategies to sustain long-term operational success in teams.

### Course Outlines

#### Day 1: Foundations of Operational Excellence in Teams

- Understand the principles and benefits of operational excellence.
- Explore the role of team dynamics in achieving operational success.
- Learn how to align team goals with organizational strategies.
- Identify challenges that hinder operational excellence in teams.

#### Day 2: Optimizing Team Workflows and Processes

- Analyze team workflows to identify inefficiencies.
- Learn techniques to streamline processes and improve productivity.
- Explore tools for increasing efficiency within teams.
- Develop strategies to standardize team operations for consistency.

#### Day 3: Enhancing Collaboration and Communication

- Understand the importance of effective communication in team success.
- Learn techniques to improve collaboration among team members.

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a knight) on it, set against a background of concentric circles. The text 'UK Training PARTNER' is overlaid on the right side of the chessboard.

UK Training  
**PARTNER**

- Develop strategies for conflict resolution and building teamwork.
- Explore tools for managing communication and tracking team progress.

#### Day 4: Measuring and Improving Team Performance

- Identify key performance indicators KPIs for team operations.
- Learn methods to track and evaluate team performance effectively.
- Use feedback and data to drive continuous improvement.
- Develop techniques to recognize successes and address performance gaps.

#### Day 5: Sustaining Operational Excellence in Teams

- Create actionable plans for achieving long-term operational success.
- Learn strategies to foster innovation and accountability within teams.
- Explore ways to motivate teams and sustain high performance.
- Develop a roadmap for embedding operational excellence into team practices.

#### Why Attend This Course: Wins & Losses!

- Gain expertise in improving team efficiency and performance.
- Learn how to align team efforts with organizational goals.
- Identify and address inefficiencies slowing team progress.
- Strengthen collaboration and communication within teams.
- Build a culture of accountability and continuous improvement.
- Avoid common mistakes that impact team productivity.
- Use tools and methods to measure and improve team performance.
- Achieve sustainable success through operational excellence practices.

#### Conclusion

The "Building Operational Excellence in Teams" course is an essential opportunity for leaders and team members looking to enhance their efficiency and achieve measurable results. By mastering workflow optimization, collaboration, and continuous improvement, participants will be equipped to support organizational objectives more effectively.

Enroll now to gain the tools and strategies you need to achieve operational excellence and build high-performing teams!



## Blackbird Training Cities

### Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)  
(Netherlands)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)



Paris (France)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich (Switzerland)



Manchester (UK)



Milan (Italy)



## Blackbird Training Cities

### USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

### Africa



Baku (Azerbaijan)  
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney (Australia)



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Melbourne (Australia)  
(Indonesia)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Pulau Ujong (Singapore)



Jakarta



Amman (Jordan)



Beirut (Lebanon)

UK Training  
**PARTNER**



## Blackbird Training Cities

### Asia



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



## Blackbird Training Clients



UK Training  
**PARTNER**

## Blackbird Training Categories

### Management & Admin

Professional Skills  
Finance, Accounting, Budgeting  
Media & Public Relations  
Project Management  
Human Resources  
Audit & Quality Assurance  
Marketing, Sales, Customer Service  
Secretary & Admin  
Supply Chain & Logistics  
Management & Leadership  
Agile and Elevation

### Technical Courses

Hospital Management  
Public Sector  
Special Workshops  
Oil & Gas Engineering  
Telecom Engineering  
IT & IT Engineering  
Health & Safety  
Law and Contract Management  
Customs & Safety  
Aviation  
C-Suite Training



 International House 185 Tower Bridge  
Road London SE1 2UF United Kingdom

 +44 7401 1773 35  
+44 7480 775526

 [Sales@blackbird-training.com](mailto:Sales@blackbird-training.com)

 [www.blackbird-training.com](http://www.blackbird-training.com)

UK Training  
**PARTNER**

