BLACKBIRD FOR TRAINING

Mastering Sustainability Communications & Reporting

14 – 25 December 2026
Vienna (Austria)



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Introduction

In a rapidly changing world, the need for sustainable, transparent, and reliable communication is more important than ever. Organizations today are expected to demonstrate their commitment to sustainability through effective communication strategies and detailed reports on environmental, social, and governance ESG performance. This comprehensive course aims to equip professionals with the advanced tools and methodologies needed to create strong sustainability narratives, develop effective reporting frameworks, and build trust among all stakeholders. By integrating modern global standards, innovative communication techniques, and case-based learning, participants will gain the skills necessary to take the lead in driving sustainable transformation within their organizations.

Course Objectives

By the end of this course, participants will be able to:

- Understand the fundamental principles of sustainability management and the strategic importance of sustainability communication.
- Navigate global sustainability frameworks such as GRI, SASB, CDP, TCFD, and ISSB.
- Develop accurate and transparent sustainability reports aligned with international standards.
- Master innovative storytelling techniques for effective communication with diverse audiences about sustainability initiatives.
- Build trust with stakeholders through authentic and consistent communication strategies around ESG.
- Utilize digital tools and platforms to enhance the reach and impact of sustainability communication.
- Analyze case studies to extract best practices and avoid common pitfalls in sustainability reporting.
- Integrate sustainability into branding strategies and corporate reputation management.
- Monitor and assess the effectiveness of sustainability communication campaigns.
- Prepare for future trends and innovations in sustainability communication and sustainability reporting.



Course Outlines

Day 1: Introduction to Sustainability Communication

- The importance of sustainability in the modern corporate landscape.
- Aligning communication strategies with organizational goals.
- Key elements of effective sustainability messaging.

Day 2: Overview of Global Sustainability Frameworks

- GRI Standards Global Reporting Initiative.
- SASB Standards Sustainability Accounting Standards Board.
- TCFD Standards Task Force on Climate-related Financial Disclosures.
- ISSB Standards International Sustainability Standards Board and emerging trends.

Day 3: Designing a Sustainability Communication Strategy

- Identifying target audiences and mapping stakeholders.
- Crafting purpose-driven sustainability messages.
- Balancing transparency, authenticity, and storytelling techniques.

Day 4: Developing Comprehensive Sustainability Reports

- Structure of a good sustainability report.
- Data collection, metrics, and ensuring accuracy.
- Case studies of exemplary sustainability reports.

Day 5: Digital Tools for Sustainability Communication

- Leveraging digital media platforms for communication.
- Designing interactive and visually engaging reports.
- Tools for measuring engagement and feedback.

Day 6: Advanced Storytelling Techniques for Sustainability

- Creating narratives that resonate with diverse stakeholder emotions.
- Incorporating real-life stories and live testimonies.
- Visual storytelling: infographics, videos, and animations.



Day 7: Building Trust with Stakeholders Through Communication

- Principles of transparency and authenticity in sustainability communication.
- Effectively handling crises and negative perceptions.
- Collaborating with media, NGOs, and regulators.

Day 8: Sustainability and Corporate Brand Building

- Integrating ESG values into brand identity.
- Measuring the impact of sustainability on brand reputation.
- Highlighting leadership in sustainability practices.

Day 9: Monitoring and Evaluating the Effectiveness of Sustainability Communication

- Identifying key performance indicators KPIs for sustainability communication initiatives.
- Tools and frameworks for monitoring and evaluation.
- Continuous improvement through stakeholder feedback.

Day 10: Future Trends in Sustainability Communication and Reporting

- The role of artificial intelligence and data analytics in sustainability reporting.
- Innovations in interactive and immersive sustainability communication.
- Preparing for regulatory changes and emerging global standards.

Why Attend This Course: Wins & Losses!

By attending this course, participants will acquire the advanced skills necessary for effective sustainability communication and ESG reporting. Participants will benefit by:

- Developing sustainability communication strategies that help build their organization's reputation and create real value for society.
- Enhancing the organization's ability to engage effectively with various stakeholders.
- Discovering digital tools and techniques that amplify the impact and reach of sustainability communication.
- Gaining the ability to manage crises and challenges through transparent and honest communication.
- Preparing for future trends in sustainability communication and sustainability reporting.



Conclusion

This course presents a unique opportunity for professionals in the field of sustainability to develop their skills in sustainability communication, helping them become leaders in driving sustainable transformation within their organizations. By learning how to create comprehensive and transparent sustainability reports, utilizing innovative storytelling techniques, and applying global frameworks, participants will gain the necessary tools to achieve sustainable success in an era that increasingly focuses on environmental and social responsibility.

