

The Integrated System for Secretarial and Office Management

Amsterdam

27 - 31 October 2025

UK Training

PARTNER



The Integrated System for Secretarial and Office Management

Code: LM28 From: 27 - 31 October 2025 City: Amsterdam Fees: 4200 Pound

Introduction

This Office Management and Secretarial Training Course provides a detailed and practical guide to mastering the integrated business systems for secretarial and office management. The course is designed to equip participants with essential skills, including understanding the duties of office managers, utilizing system integration solutions, and improving task efficiency with modern office management tools.

Through a structured approach, participants will explore key topics like time management, office project planning, file organization, and effective communication. The course also incorporates integrated leadership systems and strategies for system integrity protection to enhance productivity, manage risk, and achieve organizational goals.

By the end of this course, participants will have the knowledge and skills required for office manager positions and certifications such as the Office Management Certificate, helping them advance their careers in administrative and project management roles.

Course Objectives

- **Develop Core Skills:** Acquire essential secretarial skills and administrative capabilities to perform office tasks effectively.
- **Master Office Technologies:** Learn to use advanced integrated business systems and tools for efficient office management.
- **Enhance Communication:** Strengthen communication skills to foster collaboration with teams, management, and clients.
- **Boost Productivity:** Apply strategies to improve personal productivity and optimize office workflows.
- **Learn System Integration:** Understand system integration meaning and apply it to streamline office operations and protect system integrity.
- **Prepare for Certification:** Build qualifications for achieving office manager certification and career advancement.

Course Outlines

Day 1: Introduction to Secretarial and Office Management

- **Secretary Meaning:** Understanding the role and importance of secretarial duties in a modern office.
- **Overview of the duties of office managers** and their significance in ensuring organizational success.
- **Techniques for office organization and file management** to maintain system efficiency.
- **Basics of time management and task prioritization** for productivity enhancement.
- **Developing effective communication skills** for workplace collaboration.

A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver. The text 'UK Training PARTNER' is overlaid on the board.

UK Training
PARTNER

Day 2: Modern Office Management Tools and Techniques

- Introduction to advanced tools in office of project management and their practical applications.
- Efficient handling of emails, phone communications, and meeting preparations.
- Strategies for managing pressure, multitasking, and maintaining professional writing standards.
- System Integration Solutions: Incorporating tools to optimize workflows and improve performance system integration.

Day 3: Managing and Organizing Daily Schedules

- Best practices for organizing daily tasks and professional scheduling.
- Preparing meeting agendas and coordinating with team members effectively.
- Techniques for managing client and visitor interactions in a professional manner.
- Basic applications of integrated learning systems and computer programs in day-to-day office tasks.

Day 4: Planning and Organizing Office Projects

- Office Project Management: Best practices for managing and coordinating office projects.
- Techniques for managing electronic archives and leveraging system integration solutions.
- Enhancing presentation skills for delivering impactful reports.
- Problem-solving and negotiation strategies for resolving conflicts.
- Building successful and sustainable work relationships using an integrated leadership system.

Day 5: Strategies for Personal Productivity Improvement

- Methods for boosting personal productivity in office tasks.
- Approaches to continuous learning and professional development through office management training.
- Understanding system integration testing and its role in maintaining workflow efficiency.
- Evaluating performance and setting measurable goals for career growth.
- Reviewing concepts learned throughout the course with practical applications.

Why Attend this Course: Wins & Losses!

- Comprehensive Training: Master a wide range of office and secretarial skills, including file organization, communication, and time management.
- Career Advancement: Prepare for office manager positions and earn certifications such as the Office Management Certificate or Office Manager Certification.
- Technology Integration: Learn to use integrated business systems and apply system integration solutions to improve office efficiency.
- Productivity Boost: Apply advanced strategies to enhance your productivity and workplace performance.
- System Integration Expertise: Gain insights into system integration meaning and how to use system integrity protection for secure and efficient office operations.

Conclusion

This course offers a valuable opportunity for professionals to enhance their expertise in office management and secretarial work. By integrating modern techniques, participants will gain a thorough understanding of system integration solutions, duties of office managers, and strategies for risk management and project planning.

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. In the background, there are concentric circles and the text 'UK Training PARTNER' in a bold, black, sans-serif font.

UK Training
PARTNER



By completing the program, participants will be ready to excel in office manager positions, equipped with the skills to implement integrated leadership systems, improve workflows, and boost organizational productivity.

Enroll today to gain essential qualifications, achieve career growth, and make a lasting impact in the administrative and project management field!

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a pawn) in gold and silver. The board is set against a background of concentric circles.

UK Training
PARTNER

Head Office: +44 7480 775 526
Email: Sales@blackbird-training.com
Website: www.blackbird-training.com

Blackbird Training Cities

Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)



Podgorica (Montenegro)



Batumi (Georgia)



Salzburg (Austria)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)



Paris (France)



Athens (Greece)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich (Switzerland)



Manchester (UK)



Milan (Italy)



Blackbird Training Cities

USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

ASIA



Baku (Azerbaijan)
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Melbourne (Australia)
(Kuwait)



Phuket (Thailand)



Shanghai (China)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City



Seoul (South Korea)



Pulau Ujong (Singapore)



Irbid (Jordan)



Jakarta (Indonesia)



Amman (Jordan)



Beirut

UK Training
PARTNER

Blackbird Training Cities

AFRICA



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



Blackbird Training Clients



MANNAI Trading
Company WLL,
Qatar



Alumina Corporation
Guinea



Booking.com
Netherlands



Oxfam GB International
Organization,
Yemen



Capital Markets
Authority,
Kuwait



Waltersmith Petroman Oil Limited
Nigeria



Qatar National Bank
(QNB),
Qatar



Qatar Foundation,
Qatar



AFRICAN UNION ADVISORY
BOARD ON CORRUPTION,
Tanzania



KFAS
Kuwait



Reserve Bank of
Malawi,
Malawi



Central Bank of Nigeria
Nigeria



Ministry of Interior
Kingdom of Saudi Arabia
KSA



Mabruk Oil Company
Libya



Saudi Electricity
Company,
KSA



BADAN PENGELOLA
KEUANGAN Haji,
Indonesia



NATO
Italy



ENI CORPORATE
UNIVERSITY,
Italy



Gulf Bank
Kuwait



المؤسسة العامة للتأمينات الاجتماعية
General Organization for Social Insurance
KSA



Defence Space Administration
Nigeria



National Industries
Group (Holding),
Kuwait



Hamad Medical
Corporation,
Qatar



USAID
Pakistan



STC Solutions,
KSA



North Oil company,



EKO Electricity



Oman Broadband



UNITED NATIONS
UN.



Authority for

UK Training
PARTNER

Blackbird Training Categories

Management & Admin

Entertainment & Leisure
Professional Skills
Finance, Accounting, Budgeting
Media & Public Relations
Project Management
Human Resources
Audit & Quality Assurance
Marketing, Sales, Customer Service
Secretary & Admin
Supply Chain & Logistics
Management & Leadership
Agile and Elevation

Technical Courses

Artificial Intelligence (AI)
Hospital Management
Public Sector
Special Workshops
Oil & Gas Engineering
Telecom Engineering
IT & IT Engineering
Health & Safety
Law and Contract Management
Customs & Safety
Aviation
C-Suite Training



International House 185 Tower Bridge
Road London SE1 2UF United Kingdom



+44 7401 1773 35
+44 7480 775526



Sales@blackbird-training.com



www.blackbird-training.com

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. The text 'UK Training PARTNER' is overlaid on the right side of the board.

UK Training
PARTNER