

## Certified Manager (CM) Training Course

Online

9 - 13 February 2025





## Certified Manager (CM) Training Course

Code: LM28 From: 9 - 13 February 2025 City: Online Fees: 1700 Pound

#### Introduction

This 5-day Certified Manager CM Training Program is meticulously designed to equip participants with the fundamental skills and knowledge required for effective management. The course emphasizes leadership, strategic planning, communication, and financial management to help participants excel as capable, ethical, and efficient managers.

## **Course Objectives**

By the end of the training, participants will be able to:

- Develop essential management skills in planning, organizing, leading, and controlling.
- Strengthen leadership and decision-making abilities to foster team success.
- Enhance communication skills and uphold ethical management standards.
- Master techniques for financial and performance management.
- Effectively manage projects, resources, and organizational changes.

### **Course Outlines**

## Day 1: Core Management Competencies

- Overview of key management principles.
- Practical skills in planning, organizing, leading, and controlling.
- Strategies for effective team management.
- Techniques to boost productivity and operational efficiency.
- Establishing performance standards and conducting evaluations.

#### Day 2: Leadership and Decision-Making

- Building leadership skills to inspire and guide teams.
- Strategic planning and implementation frameworks.
- Critical thinking and problem-solving techniques for sound decisions.
- Ethical standards and professional behavior in management.
- Conflict resolution and fostering team cohesion.

#### Day 3: Communication and Change Management

- Enhancing verbal and written communication effectiveness.
- · Leading organizational change with adaptability and resilience.
- Using communication to resolve conflicts effectively.





- Ensuring smooth and efficient organizational transitions.
- Cultivating collaborative and high-performing teams.

### Day 4: Financial and Project Management

- Fundamentals of budgeting and financial principles.
- Conducting financial analysis for informed decision-making.
- Core concepts of project planning and execution.
- Efficiently monitoring and closing projects.
- Creating and managing robust financial plans.

#### Day 5: Human Resources and Performance Metrics

- Strategies for recruiting, training, and retaining top talent.
- Implementing and managing performance improvement plans.
- Analyzing and leveraging performance metrics.
- Aligning team output with organizational objectives.
- Final session: Reviewing core competencies and discussing best practices.





# **Blackbird Training Cities**

## Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovarsa)ais (Portugal)





Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeax (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden) (Netherlands)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)



Paris (France)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



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Berlin (Germany)



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Zurich (Switzerland)



Manchester (UK)



Milan (Italy)





## **Blackbird Training Cities**

#### **USA & Canada**



Los Angeles (USA)



Orlando, Florida (USA)



Online



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Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)

Toronto (Canada)

## **Africa**



Baku (Azerbaijan) (Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



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Sydney (Australia)



Tokyo (Japan)



Jeddah(KSA)



Riyadh(KSA)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Pulau Ujong (Singapore)



Jakarta (Indonesia)



Amman (Jordan)



Beirut (Lebanon)





# **Blackbird Training Cities**

## Asia







Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)





# **Blackbird Training Clients**



MANNAI Trading
Company WLL,
Qatar



Alumina Corporation **Guinea** 



Booking.com Netherlands



Oxfam GB International Organization, Yemen



Capital Markets Authority, **Kuwait** 



ersmith Petroman Oil Limited Oato





Qatar Foundation, Qatar



AFRICAN UNION ADVISORY BOARD ON CORRUPTION, Tanzania



KFAS **Kuwait** 



Reserve Bank of Malawi, **Malawi** 



Central Bank of Nigeria



Ministry of Interior, KSA



Mabruk Oil Company **Libya** 



Saudi Electricity Company,



BADAN PENGELOLA KEUANGAN Haji, Indonesia



NATO **Italy** 



ENI CORPORATE UNIVERSITY, Italy



Gulf Bank Kuwait



General Organization for Social Insurance KSA



Defence Space Administraion **Nigeria** 



National Industries Group (Holding), Kuwait



Hamad Medical Corporation, **Qatar** 



USAID **Pakistan** 



STC Solutions, **KSA** 



North Oil company,



EKO Electricity



Oman Broadband



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## **Blackbird Training Categories**

## Management & Admin

Professional Skills

Finance, Accounting, Budgeting

Media & Public Relations

**Project Management** 

**Human Resources** 

Audit & Quality Assurance

Marketing, Sales, Customer Service

Secretary & Admin

Supply Chain & Logistics

Management & Leadership

Agile and Elevation

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Hospital Management

**Public Sector** 

Special Workshops

Oil & Gas Engineering

Telecom Engineering

IT & IT Engineering

Health & Safety

Law and Contract Management

Customs & Safety

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C-Suite Training











