

## Certified Manager (CM) Training Course

*Orlando, Florida (USA)*

*30 December 2024 - 3 January 2025*

UK Training

# PARTNER



## Certified Manager (CM) Training Course

Code: LM28 From: 30 December 2024 - 3 January 2025 City: Orlando, Florida (USA) Fees: 5700 Pound

### Introduction

This 5-day Certified Manager CM Training Program is meticulously designed to equip participants with the fundamental skills and knowledge required for effective management. The course emphasizes leadership, strategic planning, communication, and financial management to help participants excel as capable, ethical, and efficient managers.

### Course Objectives

By the end of the training, participants will be able to:

- Develop essential management skills in planning, organizing, leading, and controlling.
- Strengthen leadership and decision-making abilities to foster team success.
- Enhance communication skills and uphold ethical management standards.
- Master techniques for financial and performance management.
- Effectively manage projects, resources, and organizational changes.

### Course Outlines

#### Day 1: Core Management Competencies

- Overview of key management principles.
- Practical skills in planning, organizing, leading, and controlling.
- Strategies for effective team management.
- Techniques to boost productivity and operational efficiency.
- Establishing performance standards and conducting evaluations.

#### Day 2: Leadership and Decision-Making

- Building leadership skills to inspire and guide teams.
- Strategic planning and implementation frameworks.
- Critical thinking and problem-solving techniques for sound decisions.
- Ethical standards and professional behavior in management.
- Conflict resolution and fostering team cohesion.

#### Day 3: Communication and Change Management

- Enhancing verbal and written communication effectiveness.
- Leading organizational change with adaptability and resilience.
- Using communication to resolve conflicts effectively.

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a pawn) on it. The pieces are gold and silver. The board is white and black squares. In the background, there are concentric circles radiating from the center.

UK Training  
**PARTNER**

- Ensuring smooth and efficient organizational transitions.
- Cultivating collaborative and high-performing teams.

#### Day 4: Financial and Project Management

- Fundamentals of budgeting and financial principles.
- Conducting financial analysis for informed decision-making.
- Core concepts of project planning and execution.
- Efficiently monitoring and closing projects.
- Creating and managing robust financial plans.

#### Day 5: Human Resources and Performance Metrics

- Strategies for recruiting, training, and retaining top talent.
- Implementing and managing performance improvement plans.
- Analyzing and leveraging performance metrics.
- Aligning team output with organizational objectives.
- Final session: Reviewing core competencies and discussing best practices.

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a knight) in gold and silver, set against a background of concentric white circles on a light gray grid.

UK Training  
**PARTNER**



## Blackbird Training Cities

### Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)  
(Netherlands)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)



Paris (France)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich (Switzerland)



Manchester (UK)



Milan (Italy)



## Blackbird Training Cities

### USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

### Africa



Baku (Azerbaijan)  
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney (Australia)



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Pulau Ujong (Singapore)



Jakarta (Indonesia)



Amman (Jordan)



Beirut (Lebanon)

UK Training  
**PARTNER**



## Blackbird Training Cities

### Asia



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



## Blackbird Training Clients



UK Training  
**PARTNER**

## Blackbird Training Categories

### Management & Admin

Professional Skills  
Finance, Accounting, Budgeting  
Media & Public Relations  
Project Management  
Human Resources  
Audit & Quality Assurance  
Marketing, Sales, Customer Service  
Secretary & Admin  
Supply Chain & Logistics  
Management & Leadership  
Agile and Elevation

### Technical Courses

Hospital Management  
Public Sector  
Special Workshops  
Oil & Gas Engineering  
Telecom Engineering  
IT & IT Engineering  
Health & Safety  
Law and Contract Management  
Customs & Safety  
Aviation  
C-Suite Training



 International House 185 Tower Bridge  
Road London SE1 2UF United Kingdom

 +44 7401 1773 35  
+44 7480 775526

 [Sales@blackbird-training.com](mailto:Sales@blackbird-training.com)

 [www.blackbird-training.com](http://www.blackbird-training.com)

UK Training  
**PARTNER**

