

Developing Organizational Competence

Amsterdam (Netherlands)

1 - 5 September 2025





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Code: LM28 From: 1 - 5 September 2025 City: Amsterdam (Netherlands) Fees: 4200 Pound

Introduction

This training course is designed to help organizations improve their overall effectiveness by developing essential skills, knowledge, and capabilities. It emphasizes the enhancement of leadership, teamwork, communication, and innovation across the organization. By cultivating a highly skilled workforce and nurturing a culture of continuous improvement, participants will learn how to create an agile, high-performing organization that can successfully achieve its strategic objectives.

Course Objectives

By the end of this course, participants will be able to:

- Grasp the key elements of organizational competence and understand its critical role in achieving success.
- Develop strategies for assessing and strengthening competence at the individual, team, and organizational levels.
- Improve leadership, communication, and collaboration skills to drive organizational performance.
- Foster a culture of continuous learning and innovation to support long-term growth.
- Create an actionable plan to promote competence development within their organization.

Course Outlines

Day 1: Introduction to Organizational Competence

- What is Organizational Competence?

 Defining organizational competence and recognizing its importance for organizational success.
- Components of Organizational Competence Identifying the skills, knowledge, processes, and resources essential for organizational excellence.
- Assessing Organizational Competence
 Tools and techniques to evaluate the current levels of competence within an organization.
- The Role of Leadership in Building Competence

 How leadership influences and supports competence development across all levels of the organization.
- Barriers to Developing Competence Common challenges and obstacles organizations face in developing and sustaining competence.

Day 2: Developing Individual Competence

- Identifying Key Competencies for Employees
 Understanding the skills, behaviors, and knowledge needed for individual high performance.
- Competency Models and Frameworks
 Introduction to competency models and their role in guiding professional development.





Developing Skills and Expertise
 Strategies for continuous learning and personal development to improve individual competence.

Performance Appraisals and Feedback
 Using performance reviews effectively to assess and enhance competencies.

Creating Personalized Development Plans
 Designing individual action plans to address skill gaps and foster ongoing personal growth.

Day 3: Building Team Competence

• The Importance of Team Competence Understanding how effective teamwork and collaboration contribute to organizational success.

Team Roles and Responsibilities
 Aligning team capabilities with organizational goals to maximize performance.

• Effective Communication and Collaboration Enhancing team competence through communication strategies and conflict resolution techniques.

Building High-Performing Teams
 Best practices for creating teams based on trust, accountability, and mutual support.

• Training and Development for Teams

How to design and implement effective team training programs to boost competence.

Day 4: Organizational Culture and Competence

• The Role of Organizational Culture

How an organizational culture shapes and influences competence development and performance.

Creating a Learning Culture
 Encouraging a culture of continuous improvement, innovation, and knowledge sharing.

• Encouraging Innovation and Adaptability
Building an organization that thrives on resilience, innovation, and the ability to adapt to change.

Leadership Development and Succession Planning
 Cultivating future leaders and ensuring continuity in leadership to maintain organizational competence.

Aligning Strategy and Competence
 Ensuring that an organization strategic objectives are supported by the necessary competencies.

Day 5: Measuring and Sustaining Organizational Competence

• Key Performance Indicators KPIs for Competence Identifying how to track and measure competence across the organization.

Assessing Competence Gaps
 Tools and methodologies for detecting and addressing competence gaps within the organization.

Sustaining Competence Development
 Strategies for maintaining and advancing competence in a constantly evolving business environment.

• Evaluating Training and Development Programs

Methods for assessing the effectiveness of training initiatives and ensuring they contribute to competence.

• Creating an Action Plan for Organizational Competence
Developing a practical action plan to enhance and sustain organizational competence over time.





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