

Organizational Conflict Management and Audit Quality in Industrial Companies

Lisbon (Portugal)

8 - 12 September 2025

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Code: QM28 From: 8 - 12 September 2025 City: Lisbon (Portugal) Fees: 4400 Pound

Introduction

This course aims to provide participants with a comprehensive understanding of the importance of organizational conflict management in enhancing the quality of auditing within industrial companies. When managed effectively, organizational conflict can become an opportunity to improve efficiency and foster collaboration between teams, which positively impacts the quality of auditing processes and outcomes. The course seeks to present innovative strategies for managing conflicts, helping to minimize negative impacts and improve overall performance.

Course Objectives

- Understanding Organizational Conflict and Its Impact: Develop awareness of the concept of organizational conflict and how it affects the quality of auditing processes.
- Identifying and Analyzing the Causes of Conflict: Recognize the root causes that lead to organizational conflicts in industrial company environments.
- Developing Effective Conflict Management Strategies: Learn strategies and techniques to manage conflicts in a way that supports the improvement of auditing quality.
- Enhancing Auditing Quality Through Collaboration: Apply effective practices to transform conflict into opportunities that support cooperation and quality.
- Evaluating the Effectiveness of Conflict Management Strategies: Measure the success of various strategies in achieving a balanced work environment and high auditing quality.

Course Outlines

Day 1: Introduction to Organizational Conflict and Its Impact on Auditing Quality

- Introduce the concept of organizational conflict in industrial work environments.
- Review the types of organizational conflicts and their underlying causes.
- Discuss how organizational conflict affects the quality of auditing processes within companies.

Day 2: Causes of Organizational Conflict in Industrial Companies

- Identify common factors that contribute to the emergence of organizational conflicts.
- Understand the impact of organizational pressures and team diversity on conflict.
- Study the role of cultural and organizational differences in generating conflict.

Day 3: Strategies for Managing Organizational Conflict

- Present various strategies for dealing with conflicts negotiation, mediation, alternative solutions.
- Learn preventive methods that reduce conflict and enhance harmony.
- Practical exercises on applying conflict management strategies to improve auditing quality.

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Day 4: Enhancing Auditing Quality Through Conflict Management

- Explore the relationship between managing organizational conflict and auditing quality.
- Practical examples of improving auditing accuracy through a collaborative work environment.
- Practical tools for measuring the impact of conflicts on auditing quality.

Day 5: Case Studies and Strategy Evaluation

- Present case studies from industrial companies on how they managed conflicts.
- Analyze the challenges faced by these companies and their impact on auditing quality.
- Evaluate the effectiveness of applied strategies and extract recommendations for performance improvement.

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