

# Mastering Negotiation Skills in 5 Days

Kigali (Rwanda) 27 - 31 October 2025



www.blackbird-training.com -



## Mastering Negotiation Skills in 5 Days

Code: PS28 From: 27 - 31 October 2025 City: Kigali (Rwanda) Fees: 3300 Pound

### Introduction

Negotiation skills are essential in both personal and professional life. Whether negotiating a better contract, resolving conflicts, or making critical decisions, effective negotiation leads to favorable outcomes for all parties involved. This negotiation course is designed to provide participants with a comprehensive understanding of essential negotiation principles, types of negotiation, and advanced strategies that can be applied in various contexts.

### **Course Objectives**

By the end of this course, participants will:

- Be introduced to fundamental negotiation concepts and understand their importance in professional contexts.
- Understand the meaning of negotiation and know when to apply each negotiation strategy effectively.
- Gain practical negotiation skills, including communication and persuasion techniques.
- Learn preparation strategies for effective negotiation, including how to evaluate positions and alternatives.
- Be prepared to tackle complex negotiation challenges with confidence and competence.

### Course Outlines

### Day 1: Introduction to Negotiation

- Role and Importance of Negotiation: Understanding the impact of negotiation in professional environments.
- Psychological Aspects: Exploring how psychology influences decision-making in negotiations.
- Myths and Misconceptions: Correcting common myths about contract negotiation and other forms of negotiation.

#### Day 2: Negotiation Styles and Strategies

- Types of Negotiation: Competitive, collaborative, and other strategies, including integrative negotiation.
- Choosing the Right Strategy: Adapting negotiation styles to different situations.
- Building Trust: Establishing a foundation of trust during the negotiation process.

### Day 3: Effective Communication and Persuasion

- Effective Communication: Mastering active listening and verbal/non-verbal techniques.
- Principles of Persuasion: Key principles such as reciprocity and scarcity.
- Overcoming Resistance: Techniques to address and overcome objections.





### Day 4: Negotiation Preparation and Process

- Effective Preparation: Setting clear objectives and assessing alternatives.
- The Negotiation Process: Managing opening statements, give-and-take dynamics, and staying focused.
- Managing Challenges: Techniques for overcoming deadlocks and handling crisis negotiation scenarios.

### Day 5: Practical Application and Review

- Real-World Negotiation Exercises: Participants engage in practical negotiation scenarios.
- Debrief and Analysis: Reviewing exercises to extract key lessons and insights.
- Course Review and Q&A: Addressing final questions and distributing negotiation certificates.

## Why Attend this Course: Wins & Losses!

- Master advanced negotiation techniques to enhance your abilities in professional environments.
- Learn how to apply principled negotiation methods to achieve fair and balanced outcomes.
- Gain skills to handle crisis negotiation effectively, preparing you for high-pressure situations.
- Strengthen your expertise in contract negotiation to secure better terms and agreements.
- Understand how identity is a negotiation, and learn to manage professional relationships effectively.
- Benefit from practical negotiation tips to improve your outcomes.
- Prepare to earn a recognized negotiation certificate to advance your professional career.
- Develop skills in collective negotiation and conflict resolution for team and organizational settings.

### Conclusion

Mastering negotiation skills is crucial for anyone looking to excel in personal and professional settings. Join us in this negotiation training to enhance your negotiation techniques and learn practical methods that help in crafting beneficial agreements for all parties involved. This course provides the tools needed to navigate complex negotiations and gives you the confidence to succeed in any scenario.

Enroll now to become an expert negotiator and achieve success in all areas of your life!





# **Blackbird Training Cities**

## Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovarsa)ais (Portugal)





Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeax (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany) (Switzerland)



Paris (France)



Athens(Greece)



Barcelona (Spain)



Munich (Germany)



Geneva



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich



Manchester (UK)



Milan (Italy)





# **Blackbird Training Cities**

### **USA & Canada**



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

## **ASIA**



Baku (Azerbaijan) (Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney



Tokyo (Japan)



Jeddah (KSA)



Riyadh(KSA)



Melbourne (Australia) Korea)



Phuket (Thailand)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Seoul (South



Pulau Ujong (Singapore)



Irbid (Jordan)



Jakarta (Indonesia)



Amman (Jordan)



Beirut





# **Blackbird Training Cities**

# **AFRICA**



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)







# **Blackbird Training Clients**



MANNAI Trading
Company WLL,
Qatar



Alumina Corporation **Guinea** 



Booking.com Netherlands



Oxfam GB International Organization, Yemen



Capital Markets Authority, **Kuwait** 



rsmith Petroman Oil Limited Oatar Na Nigeria (O





Qatar Foundation, **Qatar** 



AFRICAN UNION ADVISORY BOARD ON CORRUPTION, Tanzania



KFAS **Kuwait** 



Reserve Bank of Malawi, **Malawi** 



Central Bank of Nigeria



Ministry of Interior, KSA



Mabruk Oil Company **Libya** 



Saudi Electricity Company,



BADAN PENGELOLA KEUANGAN Haji, Indonesia



Italy



ENI CORPORATE UNIVERSITY, Italy



Gulf Bank Kuwait



General Organization for Social Insurance KSA



Defence Space Administration **Nigeria** 



National Industries Group (Holding), Kuwait



Hamad Medical Corporation, **Qatar** 



USAID **Pakistan** 



STC Solutions, **KSA** 



North Oil company,



EKO Electricity



Oman Broadband



UN.







# **Blackbird Training Categories**

### Management & Admin

Entertainment & Leisure

Professional Skills

Finance, Accounting, Budgeting

Media & Public Relations

**Project Management** 

**Human Resources** 

Audit & Quality Assurance

Marketing, Sales, Customer Service

Secretary & Admin

Supply Chain & Logistics

Management & Leadership

Agile and Elevation

### **Technical Courses**

Artificial Intelligence (AI)

Hospital Management

**Public Sector** 

Special Workshops

Oil & Gas Engineering

Telecom Engineering

IT & IT Engineering

Health & Safety

Law and Contract Management

Customs & Safety

**UK Traininig** 

Aviation

C-Suite Training





+44 7401 1773 35 +44 7480 775526

Sales@blackbird-training.com

www.blackbird-training.com

