

The Capacity Building/Leadership Training Workshop

Kuala Lumpur (Malaysia) 29 December 2025 - 2 January 2026



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The Capacity Building/Leadership Training Workshop

Code: LM28 From: 29 December 2025 - 2 January 2026 City: Kuala Lumpur (Malaysia) Fees: 4200 Pound

Introduction

The Capacity Building and Leadership Training Workshop is a cutting-edge program designed to equip participants with advanced knowledge and skills in public service delivery at the grassroots level. This leadership development training provides a comprehensive understanding of modern concepts, strategies, and techniques in leadership and capacity building.

Participants will explore capacity building foundations and gain practical insights into effective governance at the local level. By the end of the workshop, participants will have the tools necessary to enhance their leadership abilities and drive impactful public service in their respective Local Government/Local Council Development Areas LG/LCDAs.

Course Objectives

This capacity building training aims to:

- Provide a deep understanding of the key principles and theories of leadership in the context of public service delivery.
- Develop advanced leadership skills to effectively manage and inspire teams in the public sector through executive leadership training.
- Enhance capacity building techniques to empower staff members and stakeholders.
- Explore innovative approaches to improve public service delivery and address challenges at the grassroots level.
- Acquire knowledge of best practices in governance, accountability, and transparency in local government administration.
- Foster collaboration and networking among participants to exchange ideas on effective leadership and capacity building strategies.

Course Outlines

Day 1: Introduction to Grassroots Leadership and Capacity Building

- Understanding the meaning of capacity building and its role in public service delivery.
- Exploring the challenges and opportunities in local government administration.
- Analyzing the role of leaders in driving effective governance and development.

Day 2: Leadership Skills for Public Sector Professionals

- Modern theories and models of leadership in the public sector.
- Developing personal leadership styles and competencies through leadership skills training.

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• Effective decision-making and problem-solving techniques for leaders.

Day 3: Capacity Building Strategies for Staff and Stakeholders

- Assessing capacity building needs and designing tailored programs.
- Implementing effective capacity building efforts through training and development initiatives.
- Engaging stakeholders and building collaborative partnerships.

Day 4: Innovative Approaches to Public Service Delivery

- Leveraging technology for improved service delivery.
- Promoting citizen engagement and participation in local governance.
- Ensuring transparency, accountability, and ethics in public administration.

Day 5: Best Practices in Local Government Administration

- Case studies of successful local government initiatives.
- Benchmarking and learning from international capacity building best practices.
- Developing capacity building plans and action strategies for effective leadership in LG/LCDAs.

Why Attend this Course: Wins & Losses!

- Gain a profound understanding of what is capacity building and how it influences public service delivery.
- Master capacity building techniques and strategies to empower teams and improve service delivery.
- Develop leadership skills necessary for driving change at the grassroots level.
- Learn how to create and implement effective capacity building strategic plans.
- Enhance your ability to evaluate capacity building efforts using modern capacity building evaluation methods.
- Build a network of professionals to exchange ideas on leadership and capacity building solutions.
- Understand how capacity building and sustainability contribute to long-term community development.

Conclusion

By participating in this leadership training workshop, individuals will gain a deep understanding of capacity building meaning, capacity building goals, and best practices. Participants will also learn about capacity building evaluation techniques and the capacity building process that enhances their ability to make a positive impact in their communities.

With advanced capacity building skills and techniques, participants will be prepared to meet challenges and deliver effective public service, contributing to sustainability and success in local communities. This capacity building training equips participants with the tools needed for impactful leadership and sustainable development at the grassroots level.





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