

## The Capacity Building/Leadership Training Workshop

*Vienna (Austria)*

*14 - 18 July 2025*

UK Training

# PARTNER



## The Capacity Building/Leadership Training Workshop

Code: LM28 From: 14 - 18 July 2025 City: Vienna (Austria) Fees: 4400 Pound

### Introduction

The Capacity Building/Leadership Training Workshop is a cutting-edge program designed to equip participants with advanced knowledge and skills in public service delivery at the grassroots level. This workshop aims to provide a comprehensive understanding of modern concepts, strategies, and techniques in leadership and capacity building. By the end of the workshop, participants will have the necessary tools to enhance their leadership abilities and drive effective public service delivery in their respective Local Government/Local Council Development Areas LG/LCDAs.

### Course Objectives

- Gain a deep understanding of the key principles and theories of leadership in the context of public service delivery at the grassroots level.
- Develop advanced leadership skills to effectively manage and inspire teams in the public sector.
- Enhance capacity building techniques to empower and develop the skills of staff members and stakeholders.
- Explore innovative approaches to improve public service delivery and address unique challenges faced at the grassroots level.
- Acquire knowledge of best practices in governance, accountability, and transparency in local government administration.
- Foster collaboration and networking among participants to share experiences and exchange ideas on effective leadership and capacity building strategies.

### Course Outlines

#### Day 1: Introduction to Grassroots Leadership and Capacity Building

- Understanding the importance of capacity building and leadership in public service delivery at the grassroots level.
- Exploring the challenges and opportunities in local government administration.
- Analyzing the role of leaders in driving effective governance and development.

#### Day 2: Leadership Skills for Public Sector Professionals

- Modern theories and models of leadership in the public sector.
- Developing personal leadership styles and competencies.
- Effective decision-making and problem-solving techniques for leaders.

#### Day 3: Capacity Building Strategies for Staff and Stakeholders

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a pawn) on it. The pieces are gold and silver. The text 'UK Training PARTNER' is overlaid on the board.

UK Training  
**PARTNER**

- Assessing capacity building needs and designing tailored programs.
- Implementing effective training and development initiatives.
- Engaging stakeholders and building collaborative partnerships.

#### Day 4: Innovative Approaches to Public Service Delivery

- Leveraging technology for improved service delivery.
- Promoting citizen engagement and participation in local governance.
- Ensuring transparency, accountability, and ethics in public administration.

#### Day 5: Best Practices in Local Government Administration

- Case studies of successful local government initiatives.
- Benchmarking and learning from international best practices.
- Developing action plans for effective leadership and capacity building in LG/LCDAs.

#### Conclusion

By participating in this workshop, individuals will gain a profound understanding of the meaning of capacity building, capacity building goals, and capacity building best practices. Participants will also learn about capacity building evaluation techniques and the capacity building process that enhances their ability to make a positive impact in their communities. With advanced capacity building skills and techniques, participants will be prepared to meet challenges and deliver effective public service, contributing to sustainability and success in local communities.



## Blackbird Training Cities

### Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)  
(Netherlands)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)



Paris (France)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich (Switzerland)



Manchester (UK)



Milan (Italy)



## Blackbird Training Cities

### USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

### Africa



Baku (Azerbaijan)  
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney (Australia)



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Pulau Ujong (Singapore)



Jakarta (Indonesia)



Amman (Jordan)



Beirut (Lebanon)

UK Training  
**PARTNER**



## Blackbird Training Cities

### Asia



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



## Blackbird Training Clients



UK Training  
**PARTNER**

## Blackbird Training Categories

### Management & Admin

Professional Skills  
Finance, Accounting, Budgeting  
Media & Public Relations  
Project Management  
Human Resources  
Audit & Quality Assurance  
Marketing, Sales, Customer Service  
Secretary & Admin  
Supply Chain & Logistics  
Management & Leadership  
Agile and Elevation

### Technical Courses

Hospital Management  
Public Sector  
Special Workshops  
Oil & Gas Engineering  
Telecom Engineering  
IT & IT Engineering  
Health & Safety  
Law and Contract Management  
Customs & Safety  
Aviation  
C-Suite Training



 International House 185 Tower Bridge  
Road London SE1 2UF United Kingdom

 +44 7401 1773 35  
+44 7480 775526

 [Sales@blackbird-training.com](mailto:Sales@blackbird-training.com)

 [www.blackbird-training.com](http://www.blackbird-training.com)

UK Training  
**PARTNER**

