

Enhancement of Leadership for Healthcare Providers

Kuala Lumpur (Malaysia)

12 - 16 May 2025

UK Training

PARTNER



Enhancement of Leadership for Healthcare Providers

Code: HM28 From: 12 - 16 May 2025 City: Kuala Lumpur (Malaysia) Fees: 4900 Pound

Introduction

The "Enhancement of Leadership for Healthcare Providers" course is a comprehensive and cutting-edge program designed to empower healthcare professionals with the latest knowledge and skills in leadership. This course focuses on equipping participants with modern, advanced leadership techniques, best practices, and strategies required to excel in healthcare leadership positions. By exploring the intersection of leadership and the patient cycle, this course aims to enhance participants' ability to provide patient-centered care and drive positive outcomes in healthcare organizations.

Course Objectives

- **Mastering Modern Leadership Concepts:** Explore and master the most advanced leadership theories, models, and concepts relevant to the healthcare industry. Understand how these concepts can be applied to enhance patient care and organizational performance.
- **Strategic Thinking and Decision Making:** Develop advanced skills in strategic thinking, problem-solving, and decision-making to effectively lead and manage healthcare organizations. Learn to navigate complex challenges and make informed decisions that drive innovation and organizational success.
- **Leading High-Performing Teams:** Learn techniques for building and leading high-performing teams in healthcare settings, fostering collaboration, and promoting a culture of excellence. Understand the role of leadership in optimizing team dynamics and achieving superior patient outcomes.
- **Change Management and Innovation:** Gain strategies for leading and managing change in healthcare organizations, fostering a culture of innovation, and adapting to evolving industry trends. Learn to effectively manage change initiatives and drive continuous improvement in healthcare delivery.
- **Effective Communication and Influence:** Develop advanced communication and interpersonal skills to effectively engage and influence stakeholders, including patients, healthcare professionals, and organizational leaders. Enhance your ability to foster trust, build relationships, and drive positive change through effective communication.
- **Ethical Leadership and Patient-Centered Care:** Understand the ethical considerations and responsibilities of healthcare leaders, promoting patient-centered care, and ensuring the highest standards of quality and safety. Learn to integrate ethical principles into leadership practices and decision-making for the benefit of patients and healthcare organizations.

Course Outlines

Day 1: Introduction to Modern Healthcare Leadership

- Overview of leadership in the healthcare industry.
- Key leadership competencies and skills.
- The role of leadership in healthcare transformation.
- Ethical considerations in healthcare leadership.



Day 2: Strategic Leadership in Healthcare

- Strategic thinking and planning in healthcare organizations.
- Leading organizational change and transformation.
- Performance management and quality improvement.
- Leading with data and evidence-based decision making.

Day 3: Leading High-Performing Teams in Healthcare

- Team dynamics and group decision-making.
- Building and sustaining high-performing healthcare teams.
- Effective communication and conflict resolution.
- Developing leadership skills in team members.

Day 4: Innovation and Change Management in Healthcare

- Promoting a culture of innovation in healthcare organizations.
- Managing and leading change in healthcare settings.
- Adapting to technological advancements and industry disruptions.
- Continuous improvement and learning in healthcare leadership.

Day 5: Ethical Leadership, Patient-Centered Care, and the Patient Cycle

- Understanding the patient cycle: exploring the stages of the patient journey, from pre-encounter to post-treatment follow-up, and understanding the key touchpoints for effective leadership.
- Leadership approach in patient-centered care: examining the role of ethical leadership in delivering exceptional patient experiences and outcomes.
- Effective communication with patients: develop advanced communication skills to engage and empathize with patients, actively listen to their concerns, and address their needs.
- Building patient-provider relationships: strategies for fostering trust, collaboration, and shared decision-making between healthcare providers and patients.
- Leadership in patient advocacy: advocating for patients' rights, ensuring their access to quality care, and promoting a patient-centric healthcare culture.
- Ensuring safety and quality in healthcare delivery: implementing evidence-based practices, quality improvement initiatives, and patient safety protocols in healthcare organizations.

Conclusion

By the end of this course, participants will have a profound understanding of what healthcare leadership is and the essential leadership qualities in healthcare. They will develop effective leadership skills that can significantly impact patient care and organizational performance.

Participants will also gain insights into healthcare leadership training, healthcare leadership styles, and the effects of poor leadership in healthcare, enhancing their readiness for future challenges. With a certificate in healthcare leadership, they will be better positioned for healthcare leadership employment opportunities and excel in their roles as healthcare professionals.



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UK Training

PARTNER



Jersey, New Jersey (USA)

Head Office: +44 7480 775 526
Email: Sales@blackbird-training.com
Website: www.blackbird-training.com



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BLACKBIRD
FOR TRAINING

 International House 185 Tower Bridge
Road London SE1 2UF United Kingdom

 +44 7401 1773 35
+44 7480 775526

 Sales@blackbird-training.com

 www.blackbird-training.com

