

## Comprehensive Course in Managing Metrics & KPIs

*Cape Town ( South Africa)*

*1 - 12 December 2025*

UK Traininig

# PARTNER



## Comprehensive Course in Managing Metrics & KPIs

Code: PM28 From: 1 - 12 December 2025 City: Cape Town ( South Africa) Fees: 5600 Pound

### Introduction

Key Performance Indicators KPIs are essential tools for enhancing project performance and managing teams to achieve strategic objectives. This comprehensive training course offers a deep dive into managing metrics and KPIs, covering everything from defining and applying them to analyzing their impact. Participants will gain the expertise needed to develop performance measurement strategies and utilize data analysis to drive project success. The course will address various aspects of project management metrics, including product management metrics, risk management metrics, change management metrics, and KPIs for project managers.

### Course Objectives

By the end of this course, participants will be able to:

- Develop strategies for defining and applying Key Performance Indicators KPIs effectively.
- Enhance project performance through data-driven analysis.
- Leverage KPIs to motivate teams and boost productivity.
- Create action plans based on KPI insights for sustained success.
- Identify performance issues and implement solutions through ongoing KPI monitoring.

### Course Outlines

#### Day 1: Understanding Metrics and Key Performance Indicators KPIs

- Overview of metrics and KPIs and their significance.
- Linking KPIs to project objectives.
- Identifying appropriate KPIs for various projects.

#### Day 2: Designing Effective Key Performance Indicators

- Criteria for assessing the quality of KPIs.
- Aligning KPI design with strategic project goals.
- Best practices for setting measurable and actionable KPIs.

#### Day 3: Integrating KPIs into Projects

- Incorporating KPIs throughout the project lifecycle.
- The relationship between KPIs and action plans.
- Tools and techniques for effective KPI management.

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a gold pawn behind it. The text 'UK Training PARTNER' is overlaid on the right side of the board.

UK Training  
**PARTNER**

#### Day 4: Analyzing Project Performance Using KPIs

- Methods for collecting and analyzing performance data.
- Identifying strengths and weaknesses using data.
- Applying analytics to optimize performance.

#### Day 5: Strategic Decision-Making with KPIs

- Leveraging data to make informed project decisions.
- Using KPIs for project prioritization and productivity improvements.
- Adjusting strategies based on KPI outcomes.

#### Day 6: Motivating Teams and Improving Performance

- Using data to inspire and motivate teams.
- Understanding team behavior through KPI analysis.
- Techniques for fostering team commitment and enhancing performance.

#### Day 7: Performance Management and Course Correction

- Using KPI results to boost performance.
- Continuous improvement strategies.
- Case studies demonstrating the impact of KPIs on project success.

#### Day 8: Challenges in Managing KPIs

- Addressing weak or ineffective KPIs.
- Identifying and resolving causes of performance decline.
- Adapting strategies to maintain performance under challenging conditions.

#### Day 9: Predictive KPIs and Future Planning

- Introduction to predictive KPIs for forecasting future performance.
- Developing proactive plans based on predictive insights.
- Using predictive KPIs to improve project outcomes.

#### Day 10: Reviewing and Improving KPIs

- Techniques for reviewing and analyzing overall performance through KPIs.
- Adjusting and refining KPIs to ensure continuous improvement.
- Developing an action plan for future KPI implementation.

### Why Attend This Course: Wins & Losses!

By participating in this course, you will:

- Gain in-depth knowledge of project management metrics and KPIs.
- Be equipped to design and apply effective KPIs to drive project success.

- Understand how to analyze performance and implement continuous improvement strategies using KPIs.
- Learn how to leverage metrics-based management for motivating teams and improving productivity.
- Develop the ability to make strategic project decisions using data and KPIs.
- Enhance your ability to manage project management metrics, including risk management metrics, change management metrics, and product management performance metrics.
- Gain expertise in managing and refining KPIs for continuous growth and success.

## Conclusion

This course is an invaluable opportunity to enhance your skills in metrics management and KPIs within the context of project management. KPIs are powerful tools for driving performance, achieving strategic goals, and ensuring project success. By participating, you will develop the skills and knowledge to effectively analyze data, optimize performance, and drive sustainable success in your projects.

Don't miss the chance to improve your leadership abilities and project management practices with KPIs!



## Blackbird Training Cities

### Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)



Podgorica (Montenegro)



Batumi (Georgia)



Salzburg (Austria)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)



Paris (France)



Athens (Greece)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich (Switzerland)



Manchester (UK)



Milan (Italy)



## Blackbird Training Cities

### USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

### ASIA



Baku (Azerbaijan)  
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Melbourne (Australia)  
Korea



Phuket (Thailand)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Seoul (South)



Pulau Ujong (Singapore)



Irbid (Jordan)



Jakarta (Indonesia)



Amman (Jordan)



Beirut

UK Training  
**PARTNER**



## Blackbird Training Cities

### AFRICA



Kigali (Rwanda)



Cape Town ( South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



## Blackbird Training Clients

 <p><b>MANNAI CORPORATION</b> MANNAI Trading Company WLL, Qatar</p>	 <p><b>GAC</b> UNE FILIALE D' EGA Alumina Corporation Guinea</p>	 <p><b>Booking.com</b> Booking.com Netherlands</p>	 <p><b>OXFAM</b> Oxfam GB International Organization, Yemen</p>	 <p><b>Capital Markets Authority</b> Kuwait</p>
 <p><b>Waltersmith</b> Waltersmith Petroman Oil Limited Nigeria</p>	 <p><b>QNB</b> Qatar National Bank (QNB), Qatar</p>	 <p><b>Qatar Foundation</b> Qatar</p>	 <p><b>AFRICAN UNION ADVISORY BOARD ON CORRUPTION</b> Tanzania</p>	 <p><b>KFAS</b> Kuwait Foundation for the Advancement of Sciences KFAS Kuwait</p>
 <p><b>Reserve Bank of Malawi</b> Malawi</p>	 <p><b>Central Bank of Nigeria</b> Nigeria</p>	 <p><b>Ministry of Interior Kingdom of Saudi Arabia</b> Ministry of Interior, KSA</p>	 <p><b>Mabruk Oil Company</b> Libya</p>	 <p><b>Saudi Electricity Company</b> KSA</p>
 <p><b>BPKH</b> Badan Pengelola Keuangan Haji BADAN PENGELOLA KEUANGAN Haji, Indonesia</p>	 <p><b>NATO Italy</b></p>	 <p><b>ENI</b> ENI CORPORATE UNIVERSITY, Italy</p>	 <p><b>GULF BANK</b> Gulf Bank Kuwait</p>	 <p><b>General Organization for Social Insurance</b> KSA</p>
 <p><b>Defence Space Administration</b> Nigeria</p>	 <p><b>National Industries Group (Holding)</b> Kuwait</p>	 <p><b>Hamad Medical Corporation</b> Qatar</p>	 <p><b>USAID</b> Pakistan</p>	 <p><b>STC</b> STC Solutions, KSA</p>
 <p><b>North Oil Company</b> North Oil company,</p>	 <p><b>EKO</b> EKO Electricity</p>	 <p><b>OMAN BROADBAND</b> Oman Broadband</p>	 <p><b>UNITED NATIONS</b> UN.</p>	 <p><b>Authority for Electricity Regulation, Oman</b> Authority for</p>

UK Training  
**PARTNER**



## Blackbird Training Categories

### Management & Admin

Entertainment & Leisure  
Professional Skills  
Finance, Accounting, Budgeting  
Media & Public Relations  
Project Management  
Human Resources  
Audit & Quality Assurance  
Marketing, Sales, Customer Service  
Secretary & Admin  
Supply Chain & Logistics  
Management & Leadership  
Agile and Elevation

### Technical Courses

Artificial Intelligence (AI)  
Hospital Management  
Public Sector  
Special Workshops  
Oil & Gas Engineering  
Telecom Engineering  
IT & IT Engineering  
Health & Safety  
Law and Contract Management  
Customs & Safety  
Aviation  
C-Suite Training



 International House 185 Tower Bridge  
Road London SE1 2UF United Kingdom

 +44 7401 1773 35  
+44 7480 775526

 Sales@blackbird-training.com

 www.blackbird-training.com

UK Training  
**PARTNER**

