

## The Art of Supervisory Leadership

*Casablanca (Morocco)*

*13 - 17 October 2024*

UK Training

**PARTNER**



## The Art of Supervisory Leadership

Code: LM28 From: 13 - 17 October 2024 City: Casablanca (Morocco) Fees: 3300 Pound

### Introduction

The course addresses the perennial differences between management and leadership. It aims at providing participants with an overview of emotional intelligence and examines some major leadership theories and approaches with emphasis on situational leadership. The course also addresses the role of the leader as a delegator and change agent.

### Course Objectives of The Art of Supervisory Leadership

- Distinguish between management and leadership.
- Identify their strengths and leadership styles through self-assessments.
- Examine various leadership theories with an emphasis on situational leadership.
- Describe the major competencies of Emotional Intelligence EI.
- Define the role of the leader as delegator and change agent.

### The Art of Supervisory Leadership Course Outlines

#### Day 1

##### Leaders, not managers

- Definitions, similarities, and differences
  - Some classical differences.
  - Modern-day differences.
- Myths about leadership.
- Practices of exemplary leaders
  - Challenge the process.
  - Inspire a vision.
  - Model the way.
  - Enable others to act.
  - Encourage the heart.
- The perennial question: nature or nurture.
- The ten truths about leadership.

#### Day 2

##### Personal style and leadership qualities

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a pawn) on it. The board is white and black, and the pieces are gold and silver. The text 'UK Training PARTNER' is overlaid on the board.

UK Training  
**PARTNER**

- Self-assessment
  - Administration and scoring.
- Linking style with leadership qualities.
- Characteristics of admired leaders.

#### The leadership journey and situational leadership

- Review of major theories
  - Trait theories.
  - Behavioral theories.
- The leadership grid.
- Situational leadership: theory and simulation
  - Situation's maturity level.
  - Levels of development.
- Maturity levels and leadership styles.

#### Day 3

##### The emotionally intelligent leader

- An overview of EI.
- Intrapersonal and interpersonal intelligence.
- Emotional Quotient EQ versus Intelligence Quotient IQ.
- The EI competency framework.
- The 18 EI competencies in practice
  - Brainstorming real-life examples.

#### Day 4

##### Leadership, delegation, and empowerment

- Delegation: definition, objectives, and rules.
- Delegation levels.
- Why delegation is not popular.
- Guidelines for delegation.
- Empowerment: definition.
- Ten ways to empower employees.
- Is your organization ready for empowerment?

#### Day 5

##### The leader as a change catalyst

- The nature of change.
- Kotter's eight-step change process model.
- Understanding and dealing with resistance to change.

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a knight) on it, set against a background of concentric circles. The text 'UK Training' is positioned above the word 'PARTNER' in a large, bold, black sans-serif font.

UK Training  
**PARTNER**



## Blackbird Training Cities

### Europe



Copenhagen (Denmark)



Sarajevo (Bosnia and Herzegovina)



Málaga (Spain)



Cascais (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)  
(Netherlands)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)



Paris (France)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich (Switzerland)



Manchester (UK)



Milan (Italy)

### USA & Canada



Los Angeles (USA)



Orlando (USA)



Online



Phoenix (USA)



Texas (USA)



Boston (USA)



Washington (USA)



Miami (USA)



New York (USA)



Seattle (USA)



Toronto (Canada)

UK Training  
**PARTNER**

## Blackbird Training Cities

### Asia



Baku (Azerbaijan)



Maldives (Maldives)



Manila (Philippines)



Bali (Indonesia)



Bangkok (Thailand)



Beijing (China)



Singapore (Singapore)  
(Kuwait)



Sydney (Australia)



Tokyo (Japan)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City



Jakarta (Indonesia)



Amman (Jordan)

### Africa



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)





## Blackbird Training Clients



UK Training  
**PARTNER**

## Blackbird Training Categories

### Management & Admin

Professional Skills  
Finance, Accounting, Budgeting  
Media & Public Relations  
Project Management  
Human Resources  
Audit & Quality Assurance  
Marketing, Sales, Customer Service  
Secretary & Admin  
Supply Chain & Logistics  
Management & Leadership  
Agile and Elevation

### Technical Courses

Hospital Management  
Public Sector  
Special Workshops  
Oil & Gas Engineering  
Telecom Engineering  
IT & IT Engineering  
Health & Safety  
Law and Contract Management  
Customs & Safety  
Aviation  
C-Suite Training



 International House 185 Tower Bridge  
Road London SE1 2UF United Kingdom

 +44 7401 1773 35  
+44 7480 775526

 [Sales@blackbird-training.com](mailto:Sales@blackbird-training.com)

 [www.blackbird-training.com](http://www.blackbird-training.com)

UK Training

**PARTNER**

