

Etiquette, Protocol, and the Art of Managing and
Organizing Ceremonial Events

Milan (Italy)

20 - 24 October 2025

UK Training

PARTNER



Etiquette, Protocol, and the Art of Managing and Organizing Ceremonial Events

Code: PR28 From: 20 - 24 October 2025 City: Milan (Italy) Fees: 4400 Pound

Introduction

Welcome to the "Protocol and Etiquette Training" course! This advanced training program is designed to provide participants with a deep understanding of the concepts and fundamentals of protocol and etiquette. Through this course, participants will gain essential skills for organizing and managing ceremonial events, official occasions, and international meetings. This training combines theoretical knowledge with practical applications, ensuring that participants are well-equipped to apply global protocol and etiquette standards effectively in professional and diplomatic settings.

Course Objectives

By the end of this course, participants will:

- Understand the comprehensive concept of protocol and etiquette and their importance in managing official events.
- Master the art of courtesy as a foundation for successful professional and diplomatic interactions.
- Learn the rules of precedence among individuals and their application in hierarchical arrangements.
- Acquire international etiquette skills for introductions, greetings, and handshakes.
- Understand the significance of body language in ceremonial and official events.
- Develop skills for maintaining proper etiquette in meetings and appointments.
- Gain expertise in planning programs for VIP visits and ceremonial events based on international models.
- Learn the international protocol for flag-raising during official events.
- Enhance their ability to receive ambassadors, ministers, and VIPs and manage their seating arrangements.

Course Outlines

Day 1: Understanding Protocol and Its Core Rules

- Defining Protocol and Its Main Rules: Explore the meaning, definition, and essential practices of protocol and etiquette.
- Modern Scientific Concepts in Protocol Management: Learn contemporary strategies for protocol management.
- Communication Skills for Ceremonial Events: Enhance communication skills to manage formal events effectively.
- Practical Applications of Protocol in Daily and Diplomatic Life: Apply protocol principles in various scenarios.
- Etiquette and Behaviors Enhancing Professionalism: Understand the practices that project elegance and professionalism.

Day 2: The Art of Organizing Ceremonial Events

The logo for UK Training Partner features the text 'UK Training' in a small, black sans-serif font above the word 'PARTNER' in a large, bold, black sans-serif font. The background of the logo is a stylized chessboard with several chess pieces (a king, a queen, a rook, and a pawn) in gold and silver, set against a backdrop of concentric circles.

- Rules for Preparing and Managing Ceremonial Events: Step-by-step guide to event preparation.
- Etiquette and Ethics in Professional Relationships: Building respectful and professional relationships.
- Roles and Responsibilities of Protocol Officers: Discover the duties of those handling protocol tasks.
- Responsibilities of Event Organizers: Understand the core tasks involved in event coordination.

Day 3: Protocol and Etiquette for Hospitality and Banquets

- Rules for Managing International Relations: Navigate global etiquette in official social settings.
- Case Studies and Field Applications: Analyze real-life scenarios to reinforce learning.
- Planning and Organizing Official Events: Gain practical tips for efficient event management.
- Time Management in Ceremonial Events: Strategies for staying organized under pressure.

Day 4: Social Communication Etiquette in Official Settings

- Etiquette for Social Communication: Master formal social interactions.
- Negotiation and Influence in Diplomatic Relations: Develop skills to negotiate effectively.
- Crisis Management in Official Events: Learn to address emergencies during ceremonies.
- Preparing for Conferences and International Events: Protocols for high-profile meetings.
- The Art of Formal Receptions and Farewells: Perfect the approach to welcoming and farewelling guests.

Day 5: Managing High-Profile Guests and Event Planning

- Receiving Ambassadors and Ministers: Practical skills for coordinating VIP arrivals.
- Analyzing International Protocol Models: Study global best practices in protocol management.
- Workshop on Planning Official Visit Programs: Hands-on practice in event planning.
- Practical Exercises in Event Organization: Engage in simulated event management challenges.
- Individual and Group Performance Evaluation: Feedback and assessment of participant learning.

Why Attend this Course: Wins & Losses!

- Gain a comprehensive understanding of protocol and etiquette principles.
- Master the skills needed to organize and manage ceremonial events.
- Learn international etiquette for greetings, body language, and diplomatic interactions.
- Acquire techniques for effective communication in professional and diplomatic contexts.
- Gain confidence in managing high-profile events, VIP visits, and international meetings.

Conclusion

By the end of the "Protocol and Etiquette Training" course, participants will have acquired the skills needed to manage ceremonial events and official occasions with professionalism and confidence. The training provides an in-depth understanding of global etiquette and protocol standards, enabling participants to enhance their roles in professional and diplomatic settings.

Join us today to master the art of protocol and etiquette and ensure your success in managing official and ceremonial events effectively!

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a gold pawn behind it. The text 'UK Training PARTNER' is overlaid on the board.

UK Training
PARTNER

Blackbird Training Cities

Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)



Podgorica (Montenegro)



Batumi (Georgia)



Salzburg (Austria)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)



Paris (France)



Athens (Greece)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich (Switzerland)



Manchester (UK)



Milan (Italy)



Blackbird Training Cities

USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

ASIA



Baku (Azerbaijan)
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Melbourne (Australia)
Korea)



Phuket (Thailand)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Seoul (South)



Pulau Ujong (Singapore)



Irbid (Jordan)



Jakarta (Indonesia)



Amman (Jordan)



Beirut

UK Training
PARTNER

Blackbird Training Cities

AFRICA



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



Blackbird Training Clients

 MANNAI CORPORATION MANNAI Trading Company WLL, Qatar	 GAC UNE FILIALE D' EGA Alumina Corporation Guinea	 Booking.com Booking.com Netherlands	 OXFAM Oxfam GB International Organization, Yemen	 Capital Markets Authority Kuwait
 Waltersmith Waltersmith Petroman Oil Limited Nigeria	 QNB Qatar National Bank (QNB), Qatar	 Qatar Foundation Qatar	 AFRICAN UNION ADVISORY BOARD ON CORRUPTION Tanzania	 KFAS KFAS Kuwait
 Reserve Bank of Malawi Malawi	 Central Bank of Nigeria Nigeria	 Ministry of Interior Kingdom of Saudi Arabia KSA	 Mabruk Oil Company Libya	 Saudi Electricity Company KSA
 BPKH Badan Pengelola Keuangan Haji BADAN PENGELOLA KEUANGAN Haji, Indonesia	 NATO Italy Italy	 ENI ENI CORPORATE UNIVERSITY, Italy	 GULF BANK Gulf Bank Kuwait	 General Organization for Social Insurance KSA
 Defence Space Administration Nigeria	 National Industries Group (Holding) Kuwait	 Hamad Medical Corporation Qatar	 USAID Pakistan	 STC STC Solutions, KSA
 North Oil Company North Oil company,	 EKO Electricity EKO Electricity	 OMAN BROADBAND Oman Broadband	 UNITED NATIONS UN.	 Authority for Electricity Regulation, Oman Authority for

UK Training
PARTNER

Blackbird Training Categories

Management & Admin

Entertainment & Leisure
Professional Skills
Finance, Accounting, Budgeting
Media & Public Relations
Project Management
Human Resources
Audit & Quality Assurance
Marketing, Sales, Customer Service
Secretary & Admin
Supply Chain & Logistics
Management & Leadership
Agile and Elevation

Technical Courses

Artificial Intelligence (AI)
Hospital Management
Public Sector
Special Workshops
Oil & Gas Engineering
Telecom Engineering
IT & IT Engineering
Health & Safety
Law and Contract Management
Customs & Safety
Aviation
C-Suite Training



 International House 185 Tower Bridge
Road London SE1 2UF United Kingdom

 +44 7401 1773 35
+44 7480 775526

 Sales@blackbird-training.com

 www.blackbird-training.com

UK Training
PARTNER

