

# Etiquette, Protocol, and the Art of Managing and Organizing Ceremonial Events

Lisbon (Portugal)

8 - 12 December 2025





# Etiquette, Protocol, and the Art of Managing and Organizing Ceremonial Events

Code: PR28 From: 8 - 12 December 2025 City: Lisbon (Portugal) Fees: 4400 Pound

#### Introduction

Welcome to the "Protocol and Etiquette Training" course! This advanced training program is designed to provide participants with a deep understanding of the concepts and fundamentals of protocol and etiquette. Through this course, participants will gain essential skills for organizing and managing ceremonial events, official occasions, and international meetings. This training combines theoretical knowledge with practical applications, ensuring that participants are well-equipped to apply global protocol and etiquette standards effectively in professional and diplomatic settings.

## **Course Objectives**

By the end of this course, participants will:

- Understand the comprehensive concept of protocol and etiquette and their importance in managing official events.
- Master the art of courtesy as a foundation for successful professional and diplomatic interactions.
- Learn the rules of precedence among individuals and their application in hierarchical arrangements.
- Acquire international etiquette skills for introductions, greetings, and handshakes.
- Understand the significance of body language in ceremonial and official events.
- Develop skills for maintaining proper etiquette in meetings and appointments.
- Gain expertise in planning programs for VIP visits and ceremonial events based on international models.
- Learn the international protocol for flag-raising during official events.
- Enhance their ability to receive ambassadors, ministers, and VIPs and manage their seating arrangements.

#### Course Outlines

#### Day 1: Understanding Protocol and Its Core Rules

- Defining Protocol and Its Main Rules: Explore the meaning, definition, and essential practices of protocol and etiquette.
- Modern Scientific Concepts in Protocol Management: Learn contemporary strategies for protocol management.
- Communication Skills for Ceremonial Events: Enhance communication skills to manage formal events effectively.
- Practical Applications of Protocol in Daily and Diplomatic Life: Apply protocol principles in various scenarios.
- Etiquette and Behaviors Enhancing Professionalism: Understand the practices that project elegance and professionalism.

Day 2: The Art of Organizing Ceremonial Events





- Rules for Preparing and Managing Ceremonial Events: Step-by-step guide to event preparation.
- Etiquette and Ethics in Professional Relationships: Building respectful and professional relationships.
- Roles and Responsibilities of Protocol Officers: Discover the duties of those handling protocol tasks.
- Responsibilities of Event Organizers: Understand the core tasks involved in event coordination.

#### Day 3: Protocol and Etiquette for Hospitality and Banquets

- Rules for Managing International Relations: Navigate global etiquette in official social settings.
- Case Studies and Field Applications: Analyze real-life scenarios to reinforce learning.
- Planning and Organizing Official Events: Gain practical tips for efficient event management.
- Time Management in Ceremonial Events: Strategies for staying organized under pressure.

## Day 4: Social Communication Etiquette in Official Settings

- Etiquette for Social Communication: Master formal social interactions.
- Negotiation and Influence in Diplomatic Relations: Develop skills to negotiate effectively.
- Crisis Management in Official Events: Learn to address emergencies during ceremonies.
- Preparing for Conferences and International Events: Protocols for high-profile meetings.
- The Art of Formal Receptions and Farewells: Perfect the approach to welcoming and farewelling guests.

## Day 5: Managing High-Profile Guests and Event Planning

- Receiving Ambassadors and Ministers: Practical skills for coordinating VIP arrivals.
- Analyzing International Protocol Models: Study global best practices in protocol management.
- Workshop on Planning Official Visit Programs: Hands-on practice in event planning.
- Practical Exercises in Event Organization: Engage in simulated event management challenges.
- Individual and Group Performance Evaluation: Feedback and assessment of participant learning.

# Why Attend this Course: Wins & Losses!

- Gain a comprehensive understanding of protocol and etiquette principles.
- Master the skills needed to organize and manage ceremonial events.
- · Learn international etiquette for greetings, body language, and diplomatic interactions.
- Acquire techniques for effective communication in professional and diplomatic contexts.
- · Gain confidence in managing high-profile events, VIP visits, and international meetings.

#### Conclusion

By the end of the "Protocol and Etiquette Training" course, participants will have acquired the skills needed to manage ceremonial events and official occasions with professionalism and confidence. The training provides an indepth understanding of global etiquette and protocol standards, enabling participants to enhance their roles in professional and diplomatic settings.

Join us today to master the art of protocol and etiquette and ensure your success in managing official and ceremonial events effectively!





# **Blackbird Training Cities**

# Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovarsa)ais (Portugal)





Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeax (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)



Podgorica (Montenegro)



Batumi (Georgia)



Salzburg (Austria)



London (UK)



Istanbul (Turkey)





Düsseldorf (Germany)



Paris (France)



Athens(Greece)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich (Switzerland)



Manchester (UK)



Milan (Italy)





# **Blackbird Training Cities**

#### **USA & Canada**



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

# **ASIA**



Baku (Azerbaijan) (Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney



Tokyo (Japan)



Jeddah (KSA)



Riyadh(KSA)



Melbourne (Australia) Korea)



Phuket (Thailand)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Seoul (South



Pulau Ujong (Singapore)



Irbid (Jordan)



Jakarta (Indonesia)



Amman (Jordan)



Beirut





# **Blackbird Training Cities**

# **AFRICA**



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)







# **Blackbird Training Clients**



MANNAI Trading
Company WLL,
Qatar



Alumina Corporation **Guinea** 



Booking.com Netherlands



Oxfam GB International Organization, Yemen



Capital Markets Authority, **Kuwait** 



rsmith Petroman Oil Limited Oatar Na Nigeria (O





Qatar Foundation, **Qatar** 



AFRICAN UNION ADVISORY BOARD ON CORRUPTION, Tanzania



KFAS **Kuwait** 



Reserve Bank of Malawi, **Malawi** 



Central Bank of Nigeria



Ministry of Interior, KSA



Mabruk Oil Company **Libya** 



Saudi Electricity Company,



BADAN PENGELOLA KEUANGAN Haji, Indonesia



Italy



ENI CORPORATE UNIVERSITY, Italy



Gulf Bank Kuwait



General Organization for Social Insurance KSA



Defence Space Administration **Nigeria** 



National Industries Group (Holding), Kuwait



Hamad Medical Corporation, **Qatar** 



USAID **Pakistan** 



STC Solutions, **KSA** 



North Oil company,



EKO Electricity



Oman Broadband



UN.







# **Blackbird Training Categories**

## Management & Admin

Entertainment & Leisure

Professional Skills

Finance, Accounting, Budgeting

Media & Public Relations

**Project Management** 

**Human Resources** 

Audit & Quality Assurance

Marketing, Sales, Customer Service

Secretary & Admin

Supply Chain & Logistics

Management & Leadership

Agile and Elevation

#### **Technical Courses**

Artificial Intelligence (AI)

Hospital Management

**Public Sector** 

Special Workshops

Oil & Gas Engineering

Telecom Engineering

IT & IT Engineering

Health & Safety

Law and Contract Management

Customs & Safety

**UK Traininig** 

Aviation

C-Suite Training





+44 7401 1773 35 +44 7480 775526

Sales@blackbird-training.com

www.blackbird-training.com

