

Etiquette, Protocol, and the Art of Managing and  
Organizing Ceremonial Events

*Milan (Italy)*

*20 - 24 November 2025*

UK Training

**PARTNER**



# Etiquette, Protocol, and the Art of Managing and Organizing Ceremonial Events

Code: PR28 From: 20 - 24 November 2025 City: Milan (Italy) Fees: 4400 Pound

## Introduction

The Protocol and Etiquette Training course is an advanced program designed to introduce participants to the concepts and fundamentals of the science and art of protocol and etiquette. This course will equip participants with the skills needed to organize and manage ceremonial events at official occasions and international meetings. Through this course, participants will acquire the knowledge and abilities to apply protocol and etiquette rules effectively in both practical and diplomatic settings.

## Course Objectives

- Understanding the Comprehensive Concept of Protocol and Etiquette: Explore the core principles and practices of protocol and etiquette and their importance in official event management.
- Mastering the Art of Courtesy as the Foundation of Protocol and Etiquette: Learn how politeness and respectful conduct underpin successful interactions in formal settings.
- Understanding the Rules of Precedence Among Individuals: Gain insight into proper hierarchical arrangements during events.
- International Etiquette for Introductions, Greetings, and Handshakes: Familiarize yourself with global etiquette standards for welcoming guests and formal introductions.
- International Body Language Etiquette in Ceremonial Events: Understand the significance of non-verbal communication in official and diplomatic settings.
- Etiquette for Meetings and Official Appointments: Learn how to maintain proper conduct in professional and diplomatic meetings.
- Training on the International Model for Preparing Programs for VIP Visits and Ceremonial Events: Discover how to plan and organize official visit programs at the highest level.
- International Protocol for Flag Raising in Official Events: Learn the correct procedures for raising flags during official functions.
- Receiving Ambassadors and Ministers and Managing Their Entry and Seating: Acquire skills in coordinating the arrival and seating of high-profile guests.

## Course Outlines

### Day 1: Understanding Protocol and Its Core Rules and Applications

- Defining Protocol and Its Main Rules: Explore the definition, meaning, and key practices of protocol and etiquette.
- Modern Scientific Concepts in Protocol Management: Learn contemporary strategies for effective protocol management.
- Communication Skills for Ceremonial Events: Enhance communication abilities to manage formal events smoothly.
- Practical Application of Protocol in Daily and Diplomatic Life: Apply etiquette and protocol in real-life

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scenarios.

- Etiquette and Behaviors Enhancing Women's Attractiveness: Discover the practices that contribute to elegance and professionalism in social settings.

## Day 2: The Art of Organizing Ceremonial Events

- Rules for Preparing and Managing Ceremonial Events: Understand the detailed steps in event preparation.
- Etiquette and Ethics in Professional Relationships: Learn how to build and maintain professional and respectful relationships.
- Roles and Responsibilities of Protocol Officers: Discover the duties of those handling protocol during events.
- Responsibilities of Event Organizers: Understand the tasks and duties of those responsible for coordinating ceremonies.

## Day 3: Protocol and Etiquette for Hospitality, Parties, and Banquets

- Rules for Managing International and Diplomatic Relations: Learn to navigate global etiquette in official social gatherings.
- Case Studies and Field Applications: Analyze real-life examples to reinforce learning.
- Planning and Organizing Official Events: Gain practical tips for efficient event management.
- Time Management and Handling Pressure in Ceremonial Event Management: Strategies for staying organized and composed under pressure.

## Day 4: Social Communication Etiquette in Official Settings

- Etiquette for Social Communication at Official Events: Master the art of social interactions in formal settings.
- Negotiation and Influence in Diplomatic Relations: Develop skills to negotiate and positively influence outcomes.
- Crisis Management in Official Events: Learn to address and mitigate emergencies during events.
- Preparing for Conferences and International Events: Understand the protocols for organizing high-profile meetings and conferences.
- The Art of Formal Receptions and Farewells: Perfect your approach to welcoming and saying goodbye to guests.

## Day 5: Managing High-Profile Guests and Event Planning

- Receiving Ambassadors and Ministers and Managing Their Entry and Seating: Practical tips on handling VIP guests smoothly.
- Analyzing International Protocol Models: Study global best practices and successful protocol frameworks.
- Workshop on Planning Official Visit Programs: A hands-on session for applying knowledge to real event planning.
- Practical Exercises in Event Organization: Engage in activities that simulate the challenges of event management.
- Individual and Group Performance Evaluation: Assess participants' learning and provide constructive feedback.
- Certificate Distribution and Course Closing: Celebrate participants' achievements and conclude the training with certification.

## Conclusion



By the end of the Protocol and Etiquette Training course, participants will have acquired comprehensive skills and knowledge needed to organize and manage official and ceremonial events effectively. This training will empower participants to apply global protocol and etiquette standards in their professional and diplomatic interactions, enhancing their impact in the workplace and international settings.

A graphic of a chessboard with several pieces (a king, a pawn, and a knight) on it, set against a background of concentric circles.

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