

# Certified Facility Manager (CFM)

Online

15 - 19 September 2024





## Certified Facility Manager (CFM)

Code: SC28 From: 15 - 19 September 2024 City: Online Fees: 1700 Pound

#### Introduction

The main role of a facility manager is to ensure the upkeep and maintenance of buildings so that they meet both safety and health standards as well as legal requirements. This means managing cleaning, catering, waste disposal, parking, and security while still keeping payment records and managing budgets given.

Certified Facility ManagerCFMTraining Course is one of the most demanded certification courses in this field. Facility management certification training provides in-depth knowledge of facility management professionals, facility management professionals, etc.

Certified Facility Managers is the globally recognized certification and FMP credential to help you achieve better Knowledge about the Facility management work and to become an FM professional.

### **Course Objectives**

- Know important terminologies, guidelines, practices, assessment techniques to effectively management tangible assets under facilities management
- Keep abreast of sustainability concepts and assessment techniques under waste management, water management, energy management etc., and ensure legal compliance
- Recognize, evaluate and manage human, political, social, economic and industry factors affecting facility management and strategically align facility management with the organization
- Apply tools and techniques to planning, coordinating, implementing, evaluating and closing out facility management projects.
- Understand and employ financial and business aspects such as capital budgeting, financial analysis & reporting, procurement contracting etc.,
- Apply various metrics, steps, assessment tools and techniques in quality,risk, information and technology management

#### Course Outlines

Day 1

Workplace environment

- Occupant services
- Occupant health, safety and security
- · Buildings, building systems, infrastructure, and grounds
- Furniture, fixtures, and equipment





- Physical safety and security
- Operations and maintenance processes
- · Work management support systems
- · Renewals and renovations
- Eliminating team impediments
- · Managing virtual team

#### Day 2

Strategic planning and alignment with the demand organisation

- Policies, procedures and compliance
- Individual and team management
- Leadership
- · Relationship and conflict management
- Change management
- Corporate social responsibility
- Political, social, economic, and industry factors affecting facility managemen

#### **Energy management**

- · Water management
- Materials and consumables management
- Waste Management
- · Workplace and site management

#### Day 3

Facility Information Management and Technology Management

- Data collection and information management
- Information protection and cyber-security
- Technology needs assessment and implementation
- Maintenance and upgrade of technology systems

#### Day 4

### Risk management & communication

- · Risk management planning
- Emergency preparedness, response and recovery
- · Facility resilience and business continuity
- Planning
- Delivery
- Evaluation

#### Day 5

finance and business





- Operational and capital budgeting
- Evidence-based decision-making process e.g. business case
- Procurement e.g. purchasing, sourcing of goods and services
- Contracting
- Financial analysis and reporting

#### Real estate strategies

- Real estate assessment, acquisition, and disposal
- Real estate asset management
- Space management
- Major projects and new construction





# **Blackbird Training Cities**

### Europe



Copenhagen (Denmark)



Sarajevo (Bosnia and Herzego Miala)ga (Spain)





Cascais (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeax (France)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden) (Netherlands)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)



Paris (France)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Los Angeles (USA)



Florida (USA)



Online



Phoenix (USA)



Texas (USA)



Boston (USA)



Washington (USA)



Miami(USA)



New York (USA)



Toronto (Canada)





## **Blackbird Training Cities**

## Asia



Baku (Azerbaijan)



Maldives (Maldives)



Manila (Philippines)



Bali (Indonesia)



Bangkok (Thailand)



Beijing (China)



Singapore (Singapore) (Kuwait)



Sydney (Australia)



Tokyo (Japan)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City



Jakarta (Indonesia)

### **Africa**



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)





# **Blackbird Training Clients**



MANNAI Trading
Company WLL,
Qatar



Alumina Corporation **Guinea** 



Booking.com Netherlands



Oxfam GB International Organization, Yemen



Capital Markets Authority, **Kuwait** 



ersmith Petroman Oil Limited Oato





Qatar Foundation, Qatar



AFRICAN UNION ADVISORY BOARD ON CORRUPTION, Tanzania



KFAS **Kuwait** 



Reserve Bank of Malawi, **Malawi** 



Central Bank of Nigeria



Ministry of Interior, KSA



Mabruk Oil Company **Libya** 



Saudi Electricity Company,



BADAN PENGELOLA KEUANGAN Haji, Indonesia



NATO **Italy** 



ENI CORPORATE UNIVERSITY, Italy



Gulf Bank Kuwait



General Organization for Social Insurance KSA



Defence Space Administraion **Nigeria** 



National Industries Group (Holding), Kuwait



Hamad Medical Corporation, **Qatar** 



USAID **Pakistan** 



STC Solutions, **KSA** 



North Oil company,



EKO Electricity



Oman Broadband



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## **Blackbird Training Categories**

### Management & Admin

Professional Skills

Finance, Accounting, Budgeting

Media & Public Relations

**Project Management** 

**Human Resources** 

Audit & Quality Assurance

Marketing, Sales, Customer Service

Secretary & Admin

Supply Chain & Logistics

Management & Leadership

Agile and Elevation

#### **Technical Courses**

Hospital Management

**Public Sector** 

Special Workshops

Oil & Gas Engineering

Telecom Engineering

IT & IT Engineering

Health & Safety

Law and Contract Management

Customs & Safety

Aviation

C-Suite Training











