

## Effective Quality Assurance & Control

*Prague (Czech)*

*19 - 23 May 2025*

UK Training

# PARTNER



## Effective Quality Assurance & Control

Code: QM28 From: 19 - 23 May 2025 City: Prague (Czech) Fees: 4400 Pound

### Introduction

This course is designed to enable QA/QC personnel to acquire the essential knowledge and skills in order to establish an effective QMS or interest in developing and advancing their career on the subject.

### Course Objective

- Understand the basic roles and responsibilities of Quality Control/ Quality Assurance functions.
- Understand the basic concept of "quality" and how it fits into an organization's products, services, and strategies.
- Define the differences between Quality Control and Quality Assurance.
- Adopt quality methodologies that have been used in the relevant industry.
- Overcoming quality-related challenges.
- Acquire the methodologies to detect, collect data/ information, record, and report anomalies.
- Equip oneself with essential measuring and monitoring quality tools.
- Evaluate the quality level statistically.

### Course Outline

#### Day 1

##### Quality Control & Quality Assurance

- Introduction Quality Control & Quality Assurance.
- Being the Best in Class.
- Understanding The Needs of Quality Management System.
- Understanding Customers' Needs and Expectations?

##### Managing Quality Effectively

- Understanding The Juran's Trilogy for Effective Quality Planning, Implementation, Control, and Improvement.
- Identifying the Challenges Relating To the 3 Components i.e., Control, and Improvement.
- Understanding What Is Quality Assurance.
- Quality Assurance is Everyone's Responsibility.

#### Day 2

##### Cost Of Quality

A graphic of a chessboard with several chess pieces (pawns and a king) on it, set against a background of concentric circles.

UK Training  
**PARTNER**

- Understanding The Cost Of Quality.
- Understanding Being Effective and Efficient.
- Eliminating The 7 Wastes.
- Applying The COQ Applications for Quality Assurance.

### Day 3

#### Quality Management System for Effective QA Management

- Understanding the Process Model for Effective QA.
- Understanding the Context of the Organization & QMS.
- Demonstrating the Leadership.
- Risk Management for Effective Prevention.
- Effective Resources Management.
- Effective Operations Planning and Control.
- Monitoring, Measurement, Analysis, and Evaluation.
- Remedial, Corrective, and Preventive Improvement.
- Case Study: Risk-Based Approach to Effective QA.

### Day 4

#### Effective Quality Assurance and Quality Control Management

- Understanding The Needs and Expectations Of Non-Conformance And Follow-Up Action.
- Effective Way for Correcting a Non-Conforming Product and/ or Process.
- Implementing Controls for Better Process Management.
- Understanding the Difference between Corrective and Preventive Action.

### Day 5

#### Effective Quality Management System Improvement for Excellent Business Management System

- Understanding the Need for Continual and Continuous Improvement as a Business Catalyst.
- Establishing Kaizen as a Platform for Improvement.
- Determining the Essential Tools and Methods for Effective QA/QC.
- Delivering the Buy-In to Address the People's Issues.

## Blackbird Training Cities

### Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)  
(Netherlands)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)



Paris (France)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich (Switzerland)



Manchester (UK)



Milan (Italy)



## Blackbird Training Cities

### USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

### Africa



Baku (Azerbaijan)  
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney (Australia)



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Pulau Ujong (Singapore)



Jakarta (Indonesia)



Amman (Jordan)



Beirut (Lebanon)

UK Training  
**PARTNER**

## Blackbird Training Cities

### Asia



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



## Blackbird Training Clients



UK Training  
**PARTNER**

## Blackbird Training Categories

### Management & Admin

- Professional Skills
- Finance, Accounting, Budgeting
- Media & Public Relations
- Project Management
- Human Resources
- Audit & Quality Assurance
- Marketing, Sales, Customer Service
- Secretary & Admin
- Supply Chain & Logistics
- Management & Leadership
- Agile and Elevation

### Technical Courses

- Hospital Management
- Public Sector
- Special Workshops
- Oil & Gas Engineering
- Telecom Engineering
- IT & IT Engineering
- Health & Safety
- Law and Contract Management
- Customs & Safety
- Aviation
- C-Suite Training



 International House 185 Tower Bridge  
Road London SE1 2UF United Kingdom

 +44 7401 1773 35  
+44 7480 775526

 [Sales@blackbird-training.com](mailto:Sales@blackbird-training.com)

 [www.blackbird-training.com](http://www.blackbird-training.com)

UK Training  
**PARTNER**

