

Design Thinking Mastery

Istanbul (Turkey)
12 - 16 October 2025





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Code: PS28 From: 12 - 16 October 2025 City: Istanbul (Turkey) Fees: 3900 Pound

Introduction

Design Thinking is a human-centered approach to innovation that draws from the designer's toolkit to integrate the needs of people, the possibilities of technology, and the requirements for business success. This 5-day course will immerse you in the fundamentals of design thinking, empowering you to apply these principles to your own projects and organizational challenges.

Objectives

- Understand the core principles and methodology of design thinking.
- Learn how to empathize with users and define their needs.
- Develop skills to ideate, prototype, and test solutions effectively.
- Enhance creativity and problem-solving capabilities.
- Apply design thinking techniques to real-world challenges.

Course Outline

Day 1

Introduction to Design Thinking

- Overview of Design Thinking: History and Evolution
- Key Principles: Human-Centered Approach
- The Design Thinking Process: Stages and Frameworks
- Importance of Empathy in Design
- Case Studies: Successful Design Thinking Applications





Day 2 Empathize Stage

- Understanding Users: Techniques for User Research
- Conducting Interviews and Surveys
- Observation and Immersion: Gaining Deep Insights
- Creating Empathy Maps
- Synthesizing Findings: Identifying Patterns and Themes

Day 3 Define Stage

- Defining the Problem: Crafting Problem Statements
- Creating User Personas: Representing Your Users
- Developing Point of View POV Statements
- Identifying User Needs and Pain Points
- Prioritizing Problems: Using Frameworks like the How Might We HMW Questions

Day 4

Ideate Stage

- Brainstorming Techniques: Quantity Over Quality
- Mind Mapping: Connecting Ideas and Concepts
- Sketching and Storyboarding: Visualizing Ideas
- Evaluating and Selecting Ideas: Criteria and Methods
- Creating Concept Prototypes: Low-Fidelity Models

Day 5

Prototype and Test Stages

- Building Prototypes: Tools and Materials
- User Testing: Planning and Conducting Tests
- · Gathering and Analyzing Feedback
- Iterating on Designs: Refining Prototypes Based on Feedback
- Presenting Solutions: Communicating Your Design Effectively





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