

# Lean Six Sigma

Barcelona (Spain) 29 July - 2 August 2024



www.blackbird-training.com



### Lean Six Sigma

Code: IT28 From: 29 July - 2 August 2024 City: Barcelona (Spain) Fees: 4700 Pound

#### Introduction

In today's competitive business environment, organizations strive to maximize efficiency, minimize waste, and enhance quality to stay ahead. Lean Six Sigma is a powerful methodology that integrates Lean principles and Six Sigma techniques to achieve operational excellence. By combining the principles of Lean, which focuses on eliminating waste and optimizing processes, with the statistical rigor of Six Sigma, which aims to reduce variation and defects, Lean Six Sigma offers a comprehensive approach to continuous improvement.

### **Objectives**

- Understand the principles and philosophy of Lean Six Sigma and its importance in driving organizational success.
- Learn how to identify and prioritize improvement opportunities within processes to achieve tangible results.
- Acquire the skills and tools necessary to lead Lean Six Sigma projects effectively and deliver measurable outcomes.
- Develop a mindset of continuous improvement and innovation to sustain operational excellence in the long term.
- Gain insights into the latest trends and advancements in Lean Six Sigma practices to stay ahead in a rapidly evolving business landscape.

#### Course Outline

#### Day 1

#### Introduction to Lean Six Sigma

- Overview of Lean Six Sigma methodology and its evolution
- Understanding the DMAIC Define, Measure, Analyze, Improve, Control framework
- Key principles of Lean Six Sigma: Customer focus, Process optimization, Data-driven decision-making
- Case studies highlighting successful Lean Six Sigma implementations and their impact on business performance

#### Day 2

#### **Define Phase**

- Defining project goals and objectives
- Stakeholder analysis and management

Head Office: +44 7480 775 526 | 0 7401 177 335

Email: training@blackbird-training.com Website: www.blackbird-training.com





- Voice of the Customer VOC analysis and critical-to-quality CTQ identification
- Developing project charters and establishing project metrics

#### Day 3

#### Measure Phase

- Process mapping and value stream analysis
- Data collection techniques and sampling strategies
- Statistical analysis tools for process performance measurement
- Measurement system analysis MSA and capability analysis

#### Day 4

#### Analyze Phase

- Root cause analysis techniques 5 Whys, Fishbone diagram, Pareto analysis
- Hypothesis testing and experimentation methods
- Failure mode and effects analysis FMEA
- Identifying and prioritizing improvement opportunities based on data analysis

#### Day 5

#### Improve and Control Phases

- Generating and selecting solutions for process improvement
- Designing and implementing process changes using Lean tools 5S, Kanban, Poka-Yoke
- Developing control plans and establishing performance metrics
- Monitoring, sustaining, and standardizing improvements through Lean Six Sigma principles



Head Office: +44 7480 775 526 | 0 7401 177 335 Email: training@blackbird-training.com

Website: www.blackbird-training.com



## **Blackbird Training Cities**

### Europe



Zurich (Switzerland)



Stockholm (Sweden)



Lyon (France)



Copenhagen (Denmark)



Bordeax (France)



Annecy (France)



Oslo (Norway)



Edinburgh (UK)



Glasgow (Scotland)



Malaga (Spain)



London (UK)



Istanbul (Turkey)



Amsterdam (Netherlands) (Switzerland)



Düsseldorf (Germany)



Paris (France)



Barcelona (Spain)



Munich (Germany)



Geneva



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Manchester (UK)



Milan (Italy)

### USA & Canada



Los Angeles (USA)



Florida (USA)



Online



Boston (USA)



Washington (USA)



Miami(USA)



New York (USA)



Toronto (Canada)



Head Office: +44 7480 775 526 | 0 7401 177 335

Email: training@blackbird-training.com Website: www.blackbird-training.com



# **Blackbird Training Cities**

## Asia



Baku (Azerbaijan)



Maldives (Maldives)



Manila (Philippines)



Bali (Indonesia )



Bangkok (Tailand)



Beijing (China)



Moscow (Russia ) (Malaysia)



Singapore (Singapore )



Sydney (Australia)



Tokyo (Japan)



Dubai (UAE)



Kuala Lumpur



Jakarta (Indonesia)

## **Africa**



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Marocco)



Nairobi (Kenya)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



Head Office: +44 7480 775 526 | 0 7401 177 335

Email: training@blackbird-training.com Website: www.blackbird-training.com



# **Blackbird Training Clients**



ANNAI Trading Company WLL, Qatar



Alumina Corporation Guinea



Netherlands



Oxfam GB International Organization, Yemen



Capital Markets Authority, **Kuwait** 



Nigeria



National Bank (ONB), **Qatar** 



Qatar Foundation, **Qatar** 



AFRICAN UNION ADVISORY BOARD ON CORRUPTION, Tanzania



Kuwait



Reserve Bar Malawi, **Malawi** 



Nigeria



Ministry of Interior, KSA



Mabruk Oil Company **Libya** 



Saudi Electricity



BADAN PENGELOLA KEUANGAN Haji, Indonesia



NATO Italy



ENI CORPORATE UNIVERSITY, Italy



Kuwait



General Organization for Social Insurance ral C. Social Insu KSA



Nigeria



National Industries Group (Holding), **Kuwait** 



Hamad Medical Corporation, Qatar



USAID **Pakistan** 



STC Solutions, **KSA** 



North Oil company,



**EKO Electricity** 



Oman Broadband



UN.





Head Office: +44 7480 775 526 | 0 7401 177 335

Email: training@blackbird-training.com Website: www.blackbird-training.com



## **Blackbird Training Categories**

### Management & Admin

Professional Skills

Finance, Accounting, Budgeting

Media & Public Relations

**Project Management** 

**Human Resources** 

Audit & Quality Assurance

Marketing, Sales, Customer Service

Secretary & Admin

Supply Chain & Logistics

Management & Leadership

Agile and Refinement

#### **Technical Courses**

Hospital Management

**Public Sector** 

Special Workshops

Oil & Gas Engineering

Telecom Engineering

IT & IT Engineering

Health & Safety

Law and Contract Management

Customs & Safety

Aviation

C-Suite Training













Email: training@blackbird-training.com Website: www.blackbird-training.com

