

## Change Management for Leaders & Managers

*Accra (Ghana)*

*7 - 11 October 2024*

UK Training

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## Change Management for Leaders & Managers

Code: LM28 From: 7 - 11 October 2024 City: Accra (Ghana) Fees: 3300 Pound

### Introduction

Anybody who works in an organisation will at some point be involved in organisational change. You will either be on the receiving end of change, or you will be tasked with creating and implementing the change. They say that the only certainty in life is change - and never was that truer than in organisations.

### Course Objective - Change Management for Leaders & Managers

- Section I: Understanding Change
- Section II: Implementing Change

### Change Management for Leaders & Managers Course Outlines

#### Day 1

##### What is Change?

- What is organisational change?
- Why manage change?
- Why change?
- The who's who of change

##### Components of Change

- Drivers of change
- Dimensions of change
- Implications for risk

#### Day 2

##### People and Change

- Understanding people
- Causes of stress
- Impact on teams
- Mobilising people

##### Understanding Transitions

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a knight) on it. The board is white and black, and the pieces are gold and silver. The text 'UK Training PARTNER' is overlaid on the board.

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- The three-step model
- The transitions model
- The change curve

### Day 3

#### Planning Change

- Levels of change
- Approaches to change
- Resourcing change

### Day 4

#### Communicating Change

- Communicate, communicate, communicate!
- Mind the gap
- Choosing the messengers
- Understanding the audiences
- Tailoring the messages

### Day 5

#### Leading Change

- Role of the leader
- The big picture
- Eight stage model
- The place of authentic leadership
- Leaders listen

#### Making Change Work

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