

Advanced Course on Distinguishing Institutional
Performance

Geneva (Switzerland)

29 September - 10 October 2025

UK Training

PARTNER



Advanced Course on Distinguishing Institutional Performance

Code: LM28 From: 29 September - 10 October 2025 City: Geneva (Switzerland) Fees: 7900 Pound

Introduction

In today's complex global environment, understanding institutional performance is crucial for success. Institutions, whether governmental, non-profit, or corporate, play a pivotal role in shaping societies and economies. However, evaluating their performance requires a nuanced understanding of various factors, including governance structures, strategic decision-making, operational efficiency, and stakeholder engagement. This advanced course aims to equip participants with the tools and insights needed to effectively assess and analyze institutional performance, driving organizational success and institutional effectiveness.

Course Objectives

- Explore contemporary theories and frameworks used to assess institutional performance.
- Develop critical thinking skills to identify key performance indicators KPIs relevant to various types of institutions.
- Understand the role of data analytics and emerging technologies in measuring institutional performance.
- Examine case studies and real-world examples to illustrate best practices and common pitfalls in performance evaluation.
- Cultivate strategies for driving continuous improvement and innovation within institutions.

Course Outlines

Day 1: Understanding Institutional Performance

- Introduction to institutional performance: definitions, importance, and challenges in performance assessment.
- Theoretical foundations: Agency theory, Stakeholder theory, and Institutional theory.
- Key drivers of institutional performance: governance, leadership, culture, and strategy.

Day 2: Performance Measurement Frameworks

- Overview of performance measurement frameworks: Balanced Scorecard, EFQM Excellence Model, and ISO standards.
- Selecting relevant KPIs based on institutional objectives and stakeholders' needs.
- Designing performance dashboards for effective monitoring and decision-making.

Day 3: Data Analytics for Performance Evaluation

- Leveraging big data and business intelligence tools in performance assessment.
- Predictive analytics and modeling for forecasting future performance trends.
- Ethical considerations and data privacy issues in data-driven performance evaluation.

UK Training
PARTNER

A graphic illustration of a chessboard with several chess pieces. A large gold king piece is in the foreground on the right, with a silver pawn and a silver knight behind it. The board is a checkered pattern of light and dark squares, with concentric circles radiating from the king piece.

Day 4: Comparative Analysis and Benchmarking

- Comparative analysis techniques: peer benchmarking, industry benchmarks, and global benchmarks.
- Identifying best practices and areas for improvement through benchmarking exercises.
- Implementing benchmarking results to drive institutional performance improvement.

Day 5: Case Studies in Institutional Performance

- Analysis of case studies from various sectors: government, healthcare, education, finance, and manufacturing.
- Lessons learned from successful and failed performance management initiatives.
- Group discussions and presentations on case study findings.

Day 6: Performance Evaluation in Dynamic Environments

- Adapting performance measurement systems to dynamic and uncertain environments.
- Agile performance management: principles and practices for rapid feedback and course correction.
- Resilience and flexibility as key attributes of high-performing institutions.

Day 7: Stakeholder Engagement and Communication

- Importance of stakeholder engagement in performance evaluation and improvement.
- Effective communication strategies for conveying performance insights to stakeholders.
- Building trust and credibility through transparent performance reporting.

Day 8: Driving Continuous Improvement

- Establishing a culture of continuous improvement within institutions.
- Continuous improvement methodologies: Lean, Six Sigma, and Kaizen.
- Harnessing employee creativity and innovation to drive performance excellence.

Day 9: Leadership and Change Management

- Role of leadership in driving performance improvement initiatives.
- Change management principles and techniques for implementing performance-enhancing changes.
- Overcoming resistance to change and fostering a culture of adaptability.

Day 10: Future Trends in Institutional Performance

- Emerging trends and technologies shaping the future of institutional performance management.
- Anticipating and preparing for future challenges in performance evaluation.
- Reflection and action planning: developing personal and organizational strategies for advancing institutional performance.

Conclusion

By the end of this course, participants will have a solid understanding of how to assess and improve institutional performance using benchmarking and data analytics. They will learn how to analyze institutional performance using advanced techniques, identify best practices, and apply strategies for continuous improvement. Participants will

The logo for UK Training Partner features the text 'UK Training' in a small, black sans-serif font above the word 'PARTNER' in a large, bold, black sans-serif font. The text is positioned over a background of a chessboard with several chess pieces (a king, a pawn, and a knight) in gold and silver.



also gain valuable skills in stakeholder engagement, effective communication, and performance reporting, all of which are critical to enhancing institutional effectiveness and achieving distinguished performance within their organizations.

A graphic of a chessboard with several pieces (a king, a queen, and a pawn) in gold and silver, set against a background of concentric circles.

UK Training
PARTNER

Head Office: +44 7480 775 526
Email: Sales@blackbird-training.com
Website: www.blackbird-training.com

Blackbird Training Cities

Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)
(Netherlands)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)



Paris (France)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich (Switzerland)



Manchester (UK)



Milan (Italy)



Blackbird Training Cities

USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

Africa



Baku (Azerbaijan)
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney (Australia)



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Pulau Ujong (Singapore)



Jakarta (Indonesia)



Amman (Jordan)



Beirut (Lebanon)

UK Training
PARTNER

Blackbird Training Cities

Asia



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



Blackbird Training Clients



UK Training
PARTNER

Blackbird Training Categories

Management & Admin

- Professional Skills
- Finance, Accounting, Budgeting
- Media & Public Relations
- Project Management
- Human Resources
- Audit & Quality Assurance
- Marketing, Sales, Customer Service
- Secretary & Admin
- Supply Chain & Logistics
- Management & Leadership
- Agile and Elevation

Technical Courses

- Hospital Management
- Public Sector
- Special Workshops
- Oil & Gas Engineering
- Telecom Engineering
- IT & IT Engineering
- Health & Safety
- Law and Contract Management
- Customs & Safety
- Aviation
- C-Suite Training



 International House 185 Tower Bridge
Road London SE1 2UF United Kingdom

 +44 7401 1773 35
+44 7480 775526

 Sales@blackbird-training.com

 www.blackbird-training.com

UK Training
PARTNER

